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Contract

Welsh Government Warm Homes Programme

Llywodraeth Cymru / Welsh Government

F03: Contract award notice

Notice identifier: 2024/S 000-007281

Procurement identifier (OCID): ocds-h6vhtk-03a468

Published 7 March 2024, 8:54am

Section I: Contracting authority

I.1) Name and addresses

Llywodraeth Cymru / Welsh Government

Crown Building, Cathays Park

Cardiff

CF10 3NQ

Email

warmhomesprogramme.procurement@gov.wales

Telephone

+44 3007900170

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://gov.wales/public-sector-procurement>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA27760

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Welsh Government Warm Homes Programme

Reference number

C286/2022/2023

II.1.2) Main CPV code

- 71314000 - Energy and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this notice is to inform the market that contracts have been awarded for advisory

services, delivery agent and independent quality assurance services for delivery of the New Warm

Homes Programme.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £256,485,000

II.2) Description

II.2.1) Title

Advice Services

Lot No

1

II.2.2) Additional CPV code(s)

- 71314300 - Energy-efficiency consultancy services
- 72253100 - Helpdesk services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Pan-Wales

II.2.4) Description of the procurement

To provide a free to access Advice service that will be available to all households in Wales. It

will offer impartial advice and support on energy efficiency (and bill reduction), water efficiency (and bill reduction), income maximisation, emissions reduction, how to best use any unfamiliar energy related technologies including heat pumps and to offer basic information and advice to those looking to install their own insulation, energy efficiency or renewable energy measures.

The Advice service will also assess a householder's eligibility to receive Welsh Government

support to plan and install energy efficiency and low carbon heating measures. In addition,

they will advise on alternative support which may be relevant to a caller

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Delivery Agent

Lot No

2

II.2.2) Additional CPV code(s)

- 39715200 - Heating equipment
- 39715210 - Central-heating equipment
- 39721000 - Domestic cooking or heating equipment
- 44621220 - Central-heating boilers
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45331100 - Central-heating installation work
- 50721000 - Commissioning of heating installations
- 42511110 - Heat pumps

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Pan-Wales

II.2.4) Description of the procurement

This service is targeted at owner occupiers and privately rented homes. Households will be

eligible for support if they are on low incomes or in receipt of specified means tested benefits

and living in dwellings with an EPC rating of E, F and G. Additionally, people with specified

health conditions living in dwellings with an EPC of D will also be eligible.

The Delivery Agent will scope, design and deliver energy efficiency measures to dwellings

resulting in benefits of reduced energy costs and/ or improved comfort and wider outcomes

for householders and carbon savings for Wales.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Independent Quality Assurance

Lot No

II.2.2) Additional CPV code(s)

- 72225000 - System quality assurance assessment and review services
- 79212000 - Auditing services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Pan-Wales

II.2.4) Description of the procurement

An Independent Quality Assurance supplier will provide the Client with assurance along all stages of the Customer journey to ensure the scheme delivers its objectives.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-025002](#)

Section V. Award of contract

Lot No

3

Title

Independent Quality Assurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pennington Choices Ltd

Brookfield House, Tarporley Road, Norcott Brook

Warrington

WA44EA

Telephone

+44 1928568842

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,485,000

Section V. Award of contract

Lot No

1

Title

Advice Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Energy Saving Trust Enterprises

30 Colonnade, Canary Wharf

London

E145GP

Telephone

+44 2072220101

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £14,000,000

Section V. Award of contract

Lot No

2

Title

Delivery Agent

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

British Gas New Heating Limited

Millstream, Maidenhead Road

Windsor

SL45GD

Telephone

+44 1753494000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £240,000,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:137373)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom