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Contract

## Welsh Government Warm Homes Programme

Llywodraeth Cymru / Welsh Government

F03: Contract award notice

Notice identifier: 2024/S 000-007281

Procurement identifier (OCID): ocds-h6vhtk-03a468

Published 7 March 2024, 8:54am

### Section I: Contracting authority

#### I.1) Name and addresses

Llywodraeth Cymru / Welsh Government

Crown Building, Cathays Park

Cardiff

CF10 3NQ

#### Email

[warmhomesprogramme.procurement@gov.wales](mailto:warmhomesprogramme.procurement@gov.wales)

#### Telephone

+44 3007900170

#### Country

United Kingdom

**NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<https://gov.wales/public-sector-procurement>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA27760](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA27760)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Welsh Government Warm Homes Programme

Reference number

C286/2022/2023

#### **II.1.2) Main CPV code**

- 71314000 - Energy and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The purpose of this notice is to inform the market that contracts have been awarded for advisory

services, delivery agent and independent quality assurance services for delivery of the New Warm

Homes Programme.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £256,485,000

### **II.2) Description**

#### **II.2.1) Title**

Advice Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 71314300 - Energy-efficiency consultancy services
- 72253100 - Helpdesk services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Pan-Wales

### **II.2.4) Description of the procurement**

To provide a free to access Advice service that will be available to all households in Wales. It will offer impartial advice and support on energy efficiency (and bill reduction), water efficiency (and bill reduction), income maximisation, emissions reduction, how to best use any unfamiliar energy related technologies including heat pumps and to offer basic information and advice to those looking to install their own insulation, energy efficiency or renewable energy measures.

The Advice service will also assess a householder's eligibility to receive Welsh Government support to plan and install energy efficiency and low carbon heating measures. In addition, they will advise on alternative support which may be relevant to a caller

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Delivery Agent

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 39715200 - Heating equipment
- 39715210 - Central-heating equipment
- 39721000 - Domestic cooking or heating equipment
- 44621220 - Central-heating boilers
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45331100 - Central-heating installation work
- 50721000 - Commissioning of heating installations
- 42511110 - Heat pumps

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Pan-Wales

## **II.2.4) Description of the procurement**

This service is targeted at owner occupiers and privately rented homes. Households will be eligible for support if they are on low incomes or in receipt of specified means tested benefits and living in dwellings with an EPC rating of E, F and G. Additionally, people with specified health conditions living in dwellings with an EPC of D will also be eligible.

The Delivery Agent will scope, design and deliver energy efficiency measures to dwellings resulting in benefits of reduced energy costs and/ or improved comfort and wider outcomes for householders and carbon savings for Wales.

## **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Independent Quality Assurance

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72225000 - System quality assurance assessment and review services
- 79212000 - Auditing services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Pan-Wales

### **II.2.4) Description of the procurement**

An Independent Quality Assurance supplier will provide the Client with assurance along all stages of the Customer journey to ensure the scheme delivers its objectives.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-025002](#)

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Independent Quality Assurance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1



Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Pennington Choices Ltd

Brookfield House, Tarporley Road, Norcott Brook

Warrington

WA44EA

Telephone

+44 1928568842

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,485,000

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Advice Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Energy Saving Trust Enterprises

30 Colonnade, Canary Wharf

London

E145GP

Telephone

+44 2072220101

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £14,000,000

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### **Section V. Award of contract**

#### **Lot No**

2

#### **Title**

Delivery Agent

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 March 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

British Gas New Heating Limited

Millstream, Maidenhead Road

Windsor

SL45GD

Telephone

+44 1753494000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £240,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:137373)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom