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Award

## **Service and Maintenance of the Cell Management Systems**

Police and Crime Commissioner for South Wales

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007279

Procurement identifier (OCID): ocds-h6vhtk-05ae8d ([view related notices](#))

Published 27 January 2026, 4:29pm

### **Scope**

### **Reference**

JCPS0800

### **Description**

The Police and Crime Commissioner for South Wales intends to directly award a contract for the service and maintenance of the integrated Cell Management Systems (CCTV, Cell Call, Affray Alarm, and Intercom System) at the South Wales Police custody suites (Bridgend Bridewell, a further Bridgend-area site, Merthyr Tydfil Bridewell, Cardiff Bay Bridewell, Cardiff Central and Swansea Bridewell). These maintenance services are required until each bridewell's system is replaced during the contract period.

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## **Contract 1**

### **Supplier**

- TREMORFA LTD

### **Contract value**

- £3,626,439.89 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

30 January 2026

### **Contract dates (estimated)**

- 1 February 2026 to 31 January 2033
- 7 years

### **Main procurement category**

Services

### **CPV classifications**

- 50610000 - Repair and maintenance services of security equipment

### **Contract locations**

- UKL1 - West Wales and the Valleys
- UKL2 - East Wales

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

The system was originally provided by Tremorfa, using their hardware, and software developed by Cathexis. Previous tenders have either produced only one bidder, the incumbent supplier, or when a new supplier was appointed there were numerous issues resulting in the contract being terminated by mutual agreement, and returning to award to the incumbent.

The aim is to replace the system, at each of the Bridewells, over this contract period. A tender process for a replacement system will begin shortly.

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## Supplier

### TREMORFA LTD

- Companies House: 01825211
- Public Procurement Organisation Number: PTVP-4783-WQJN

The Terrace Suite St Mellons Hotel

Cardiff

CF3 2XR

United Kingdom

Email: [sales@tremorfa.com](mailto:sales@tremorfa.com)

Website: <http://Tremorfa.com>

Region: UKL21 - Monmouthshire and Newport

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

## **Police and Crime Commissioner for South Wales**

- Public Procurement Organisation Number: PYVQ-9856-GTXR

Cowbridge Road

BRIDGEND

CF31 3SU

United Kingdom

Email: [swp-procurement@south-wales.police.uk](mailto:swp-procurement@south-wales.police.uk)

Region: UKL17 - Bridgend and Neath Port Talbot

Organisation type: Public authority - sub-central government