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Not applicable

Telephone and Messaging Based Advice & Guidance Service for Health Professionals

NHS Hertfordshire and West Essex Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-007272

Procurement identifier (OCID): ocids-h6vhtk-043982

Published 6 March 2024, 7:42pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House Parkway

Welwyn Garden City

AL8 6JL

Contact

Lisa Innes

Email

Lisa.innes1@nhs.net

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://www.hertsandwestessex.icb.nhs.uk/>

Buyer's address

<https://www.hertsandwestessex.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telephone and Messaging Based Advice & Guidance Service for Health Professionals

Reference number

C244252

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Hertfordshire and West Essex Integrated Care Board (referred to as the Commissioner) are inviting suitably qualified and experienced providers to express their interest in delivering an Telephone and Message based Advice and Guidance Service to Health Care Professionals across the NHS Hertfordshire and West Essex Integrated Care System.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-004709](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.2.7

Instead of

Date

1 August 2024

Local time

12:00am

Read

Date

1 September 2024

Local time

12:00am

Section number

II.2.7.4

Instead of

Date

31 July 2029

Local time

12:00am

Read

Date

31 August 2029

Local time

12:00am

Section number

IV.2.2.1

Instead of

Date

15 March 2024

Local time

5:00pm

Read

Date

9 April 2024

Local time

5:00pm

Section number

IV.2.7.1

Instead of

Date

15 March 2024

Local time

6:00pm

Read

Date

9 April 2024

Local time

6:00pm