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Not applicable

## **Telephone and Messaging Based Advice & Guidance Service for Health Professionals**

NHS Hertfordshire and West Essex Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-007272

Procurement identifier (OCID): ocids-h6vhtk-043982

Published 6 March 2024, 7:42pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Hertfordshire and West Essex Integrated Care Board

Charter House Parkway

Welwyn Garden City

AL8 6JL

#### **Contact**

Lisa Innes

#### **Email**

[Lisa.innes1@nhs.net](mailto:Lisa.innes1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

<https://www.hertsandwestessex.icb.nhs.uk/>

Buyer's address

<https://www.hertsandwestessex.icb.nhs.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Telephone and Messaging Based Advice & Guidance Service for Health Professionals

Reference number

C244252

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Hertfordshire and West Essex Integrated Care Board (referred to as the Commissioner) are inviting suitably qualified and experienced providers to express their interest in delivering an Telephone and Message based Advice and Guidance Service to Health Care Professionals across the NHS Hertfordshire and West Essex Integrated Care System.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2024/S 000-004709](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.2.7

Instead of

Date

1 August 2024

Local time

12:00am

Read

Date

1 September 2024

Local time

12:00am

Section number

II.2.7.4

Instead of

Date

31 July 2029

Local time

12:00am

Read

Date

31 August 2029

Local time

12:00am

Section number

IV.2.2.1

Instead of

Date

15 March 2024

Local time

5:00pm

Read

Date

9 April 2024

Local time

5:00pm

Section number

IV.2.7.1

Instead of

Date

15 March 2024

Local time

6:00pm

Read

Date

9 April 2024

Local time

6:00pm