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Contract

ID 5067401 - DoF - The Provision of Cleaning Services to the Northern Ireland Civil Service and Participating Bodies

The Department of Finance

F03: Contract award notice

Notice identifier: 2025/S 000-007250

Procurement identifier (OCID): ocds-h6vhtk-04b4ac

Published 26 February 2025, 10:22am

Section I: Contracting authority

I.1) Name and addresses

The Department of Finance

303 Airport Road West

BELFAST

BT3 9ED

Contact

SSDAdmin.CPDfinance-ni.gov.uk

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 5067401 - DoF - The Provision of Cleaning Services to the Northern Ireland Civil Service and Participating Bodies

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

Construction and Procurement Delivery (CPD), on behalf of the participating bodies listed within the contract documents is seeking to establish a Contract for the provision of cleaning services at public sector sites throughout Northern Ireland. Please see the cft documents for further details.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £70,000,000

II.2) Description

II.2.1) Title

Lot 1

Lot No

1

II.2.2) Additional CPV code(s)

- 90919200 - Office cleaning services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Construction and Procurement Delivery (CPD), on behalf of the participating bodies listed within the contract documents is seeking to establish a Contract for the provision of cleaning services at public sector sites throughout Northern Ireland. Please see the cft documents for further details.

II.2.5) Award criteria

Quality criterion - Name: As per tender documents / Weighting: 40

Cost criterion - Name: As per tender documents / Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

2 x optional extension periods of up to 24 months each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2

Lot No

2

II.2.2) Additional CPV code(s)

- 90919200 - Office cleaning services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Construction and Procurement Delivery (CPD), on behalf of the participating bodies listed within the contract documents is seeking to establish a Contract for the provision of cleaning services at public sector sites throughout Northern Ireland. Please see the cft documents for further details.

II.2.5) Award criteria

Quality criterion - Name: As per tender documents / Weighting: 40

Cost criterion - Name: As per tender documents / Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

2 x optional extension periods of up to 24 months each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3

Lot No

3

II.2.2) Additional CPV code(s)

- 90919200 - Office cleaning services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Construction and Procurement Delivery (CPD), on behalf of the participating bodies listed within the contract documents is seeking to establish a Contract for the provision of cleaning services at public sector sites throughout Northern Ireland. Please see the cft documents for further details.

II.2.5) Award criteria

Quality criterion - Name: As per tender documents / Weighting: 40

Cost criterion - Name: As per tender documents / Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

2 x optional extension periods of up to 24 months each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-036092](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ARAMARK IRELAND HOLDINGS LTD

NORTHERN CROSS

DUBLIN

D17AY61

Email

tenders@aramark.ie

Country

Ireland

NUTS code

- IE - Ireland

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £31,500,000

Total value of the contract/lot: £31,500,000

Section V. Award of contract

Contract No

2

Lot No

2

Title

Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ARAMARK IRELAND HOLDINGS LTD

NORTHERN CROSS

DUBLIN

D17AY61

Email

tenders@aramark.ie

Country

Ireland

NUTS code

- IE - Ireland

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24,500,000

Total value of the contract/lot: £24,500,000

Section V. Award of contract

Contract No

3

Lot No

3

Title

Lot 3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ARAMARK IRELAND HOLDINGS LTD

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Email

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NUTS code

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Internet address

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The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £14,000,000

Total value of the contract/lot: £14,000,000

Section VI. Complementary information

VI.3) Additional information

The successful contractor's performance on the contract will be regularly monitored in line with the tender documentation. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Notice of Unsatisfactory Performance and the contract may be terminated. The issue of a Notice of Unsatisfactory Performance can result in the Contractor being excluded from all procurement competitions being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the

Northern Ireland Procurement Policy for a period of three years from the date of issue... . The figure indicated in Section II 1.7 and V 2.4 represents an estimated contract and Lots values. These values reflect the potential scale of the contract however this figure does not take into account the application of indexation or increases to charges due to increases in the Real Living Wage.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

N/A

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015 and incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract was communicated to tenderers. That notification provided full information on the award decision. This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into.