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Contract

Provision of Insourced and Outsourced Clinical Services Framework (Framework Reopening)

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2026/S 000-007243

Procurement identifier (OCID): ocds-h6vhtk-0597a6

Published 27 January 2026, 3:59pm

Section I: Contracting authority

I.1) Name and addresses

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

Liverpool Road

Chester

CH21UL

Contact

Ian Bailiff

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

NHS Organisation Data Service

RJR

Internet address(es)

Main address

<https://www.coch.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Insourced and Outsourced Clinical Services Framework (Framework Reopening)

Reference number

F/098/CS/25/IB

II.1.2) Main CPV code

- 85111000 - Hospital services

II.1.3) Type of contract

Services

II.1.4) Short description

The aim of this Framework is to provide Relevant Authorities with fully compliant solutions which supplement the delivery of patient care by Relevant Authorities in line with the NHS' core Key Performance Indicators and standards.

The Framework has two Lots.

Lot 1 Insourced Clinical Services

Lot 2 Outsourced Clinical Services

Insourced Services are clinical services which are delivered on the premises of the contracting Relevant Authority and may use that organisation's equipment.

Outsourced Services are clinical services which are delivered on premises owned or operated by the Provider.

Insourced and Outsourced Services will include the full range of Surgical and Medical specialties and sub-specialties. The specialties and sub-specialties are those listed by the various Surgical and Medical Royal Colleges.

This is a Framework under The Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) (Wales)

Regulations 2025. In accordance with Regulation 17 of The Health Care Services (Provider Selection Regime) Regulations 2023 and Regulation 17 of The Health Services (Provider Selection Regime) (Wales) Regulations 2025, the Framework will be open to applications from new potential Providers during the Term of the Framework. Previously appointed Providers are NOT obliged to re-apply.

Further 'Intention to Award' notices will be published as and when new Providers are appointed.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

II.2) Description

II.2.1) Title

Lot 1 Insourced Clinical Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85111100 - Surgical hospital services
- 85111200 - Medical hospital services
- 85111300 - Gynaecological hospital services
- 85111320 - Obstetrical hospital services
- 85111400 - Rehabilitation hospital services
- 85111500 - Psychiatric hospital services
- 85112200 - Outpatient care services
- 85121200 - Medical specialist services
- 85121210 - Gynecologic or obstetric services

- 85121220 - Nephrology or nervous system specialist services
- 85121230 - Cardiology services or pulmonary specialists services
- 85121231 - Cardiology services
- 85121232 - Pulmonary specialists services
- 85121240 - ENT or audiologist services
- 85121250 - Gastroenterologist and geriatric services
- 85121251 - Gastroenterologist services
- 85121252 - Geriatric services
- 85121270 - Psychiatrist or psychologist services
- 85121280 - Ophthalmologist, dermatology or orthopedics services
- 85121281 - Ophthalmologist services
- 85121282 - Dermatology services
- 85121283 - Orthopaedic services
- 85121290 - Paediatric or urologist services
- 85121291 - Paediatric services
- 85121292 - Urologist services
- 85121300 - Surgical specialist services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London

- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

The awarding of framework agreements is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) (Wales)

Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and The Procurement Regulations 2024 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by midnight at the end of 9 February 2026 to info@coch-cps.co.uk. Framework agreements have not yet been formally concluded; this notice serves as an intention to establish the framework agreements under the PSR.

The award decision makers were two Senior Commercial Procurement Specialists, the Commercial Procurement Manager and the Director of Commercial Procurement Services.

The Key Criteria were:

- Social Value Pass/Fail
- Value - Value Declaration Pass/Fail
- Value - Commercial Questionnaire Pass/Fail
- Quality and Innovation - Service quality 25%
- Quality and Innovation - Patient experience & patient safety 25%
- Integration, collaboration, and service sustainability - Integration & collaboration 15%
- Integration, collaboration, and service sustainability - Increasing capacity 15%
- Integration, collaboration, and service sustainability - Service mobilisation 10%
- Improving access, reducing health inequalities, and facilitating choice - Meeting patient needs and preferences 5%

- Improving access, reducing health inequalities, and facilitating choice - Communication with patients and contracting Relevant Authorities 5%

The framework will be available to all Relevant Authorities (and any future successors to these organisations).

"Relevant Authority" is defined in section 12ZB(7) of the National Health Service Act 2006 and in section 10A(9) of the National Health Service (Wales) Act 2006.

The aim of this Framework is to provide Relevant Authorities with fully compliant solutions which supplement the delivery of patient care by Relevant Authorities in line with the NHS' core Key Performance Indicators and standards.

The Framework has two Lots.

Lot 1 Insourced Clinical Services

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Further 'Intention to Award' notices will be published as and when new Providers are appointed.

Award of a Framework Agreement does not guarantee or imply any commitment to award a Call-off Contract by any Relevant Authority.

II.2.5) Award criteria

Cost criterion - Name: Value / Weighting: Pass/Fail

II.2.11) Information about options

Options: No

II.2.14) Additional information

The approximate lifetime value of the framework is £100000000 but no commitment to award a Call-off Contract is implied or given.

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of framework agreements is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and The Procurement Regulations 2024 do not apply to this award. The

standstill period begins on the day after the publication of this notice. Written representations should be sent to: info@coch-cps.co.uk Representations by providers must be made to the Framework Host by midnight at the end of 9 February 2026

Framework agreements have not yet been formally concluded; this notice serves as an intention to establish the framework agreements under the PSR.

The decision was proposed by a Senior Commercial Specialist at Countess of Chester Hospital NHS Foundation Trust, and approved by the Commercial Procurement Manager and the Director of Commercial Procurement Services for Countess of Chester Hospital NHS Foundation Trust.

No conflicts of interest were detected or declared during the procurement process.

The relative importance of the key criteria that the relevant authority used to make a decision are set out in this notice. Each of the 5 Key Criteria elements were weighted in consideration of the subject-matter and with a view to securing the needs of the people who use the services, improving the quality of the services, and improving the efficiency of in the provision of the services.

The chosen providers met the selection criteria, passed the PASS/FAIL Key Criteria and met or exceeded the published required minimum total score of 60% across the remaining Key Criteria for award to the Framework.

II.2) Description

II.2.1) Title

Lot 2 Outsourced Clinical Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85111100 - Surgical hospital services
- 85111200 - Medical hospital services
- 85111300 - Gynaecological hospital services
- 85111320 - Obstetrical hospital services
- 85111400 - Rehabilitation hospital services
- 85111500 - Psychiatric hospital services
- 85112200 - Outpatient care services
- 85121200 - Medical specialist services
- 85121210 - Gynecologic or obstetric services
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- 85121282 - Dermatology services

- 85121283 - Orthopaedic services
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II.2.3) Place of performance

NUTS codes

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- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

This is a Provider Selection Regime (PSR) intention to award notice.

The awarding of framework agreements is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and The Procurement Regulations 2024 do not apply to this award. The standstill period begins on the day after the publication of this notice.

Representations by providers must be made to the relevant authority by midnight at the end of 9 February 2026 to info@coch-cps.co.uk. The framework agreements have not yet

been formally concluded; this notice serves as an intention to establish the framework agreements under the PSR.

The award decision makers were two Senior Commercial Procurement Specialists, the Commercial Procurement Manager and the Director of Commercial Procurement Services.

The Key Criteria were:

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The framework will be available to all Relevant Authorities (and any future successors to these organisations).

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This is a Framework under The Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) (Wales) Regulations 2025 In accordance with Regulation 17 of The Health Care Services (Provider Selection Regime) Regulations 2023 and Regulation 17 of The Health Services (Provider Selection Regime) (Wales) Regulations 2025, the Framework will be open to applications from new potential Providers during the Term of the Framework. Previously appointed Providers are NOT obliged to re-apply.

Further 'Intention to Award' notices will be published as and when new Providers are appointed.

Award of a Framework Agreement does not guarantee or imply any commitment to award a Call-off Contract by any Relevant Authority.

II.2.5) Award criteria

Cost criterion - Name: Value / Weighting: Pass/Fail

II.2.11) Information about options

Options: No

II.2.14) Additional information

This notice is an intention to conclude a framework agreement using the competitive process.

The approximate lifetime value of the framework is £100000000 but no commitment to award a Call-off Contract is implied or given.

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts

Regulations 2015 and The Procurement Regulations 2024 do not apply to this award. The standstill period begins on the day after the publication of this notice. Written representations should be sent to: info@coch-cps.co.uk Representations by providers must be made to the Framework Host by midnight at the end of 9 February 2026

Framework agreements have not yet been formally concluded; this notice serves as an intention to establish framework agreements under the PSR.

The decision was proposed by a Senior Commercial Specialist at Countess of Chester Hospital NHS Foundation Trust, and approved by the Commercial Procurement Manager and the Director of Commercial Procurement Services for Countess of Chester Hospital NHS Foundation Trust.

No conflicts of interest were detected or declared during the procurement process.

The relative importance of the key criteria that the relevant authority used to make a decision are set out in this notice. Each of the 5 Key Criteria elements were weighted in consideration of the subject-matter and with a view to securing the needs of the people who use the services, improving the quality of the services, and improving the efficiency of in the provision of the services.

The chosen providers met the selection criteria, passed the PASS/FAIL Key Criteria and met or exceeded the published required minimum total score of 60% across the remaining Key Criteria for award to the Framework.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and The Procurement Regulations 2024 do not apply to this award.

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-055433](#)

Section V. Award of contract

Lot No

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 January 2026

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Arkadia Clinical Solutions Limited

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

Companies House

16592441

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 January 2026

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthcare Central London Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

12573258

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Additional surgical expertise for complex procedures.

% of activity not known

Section VI. Complementary information

VI.3) Additional information

The approximate lifetime value of the entire framework is £100000000 but no commitment to award a Call-off Contract is implied or given.

VI.4) Procedures for review

VI.4.1) Review body

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Representations by providers must be made to the Framework Host by midnight at the end of 9 February 2026.