

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007224-2024>

Contract

Healthcare Output and Content Management System National Framework Agreement

Countess of Chester Hospital NHS Foundation Trust

F20: Modification notice

Notice identifier: 2024/S 000-007224

Procurement identifier (OCID): ocds-h6vhtk-04461c

Published 6 March 2024, 3:28pm

Section I: Contracting authority/entity

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

Email

marion.haddley@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.nhssourcing.co.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthcare Output and Content Management System National Framework Agreement

Reference number

F/029/HCMS/19/IB

II.1.2) Main CPV code

- 48814000 - Medical information systems

II.1.3) Type of contract

Supplies

II.2) Description

II.2.2) Additional CPV code(s)

- 30210000 - Data-processing machines (hardware)
- 44316400 - Hardware
- 48600000 - Database and operating software package
- 48810000 - Information systems
- 79800000 - Printing and related services
- 79996100 - Records management
- 79999100 - Scanning services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

A healthcare output and content management system concerns the provision of hardware and software solutions and services that enable an NHS organisation to manage its output and data silos typically present within its best of breed clinical systems and other support systems. The system can be composed of several modular components which all work together to create a coherent platform for managing output and healthcare content to enrich hospitals' existing investments in systems, such as, electronic patient record (EPR) systems and Patient administration systems (PAS).

At a high-level, the solution must provide:

- user friendly, simple and clean single source access portal which presents data (stored and managed content) from all hospital clinical systems,
- ability to store electronically-generated healthcare content;
- ability to manage healthcare content throughout its lifecycle, providing auditable information and appropriate security;
- ability to capture and route new information from analogue and digital sources, including the provision of e-forms;
- enterprise based software licences to view, access, capture and route information;
- ability to integrate with scanning and archiving solutions;
- ability to integrate hardware (output device/MFD) with clinical systems;
- training and professional services for implementation and maintenance;
- software and hardware maintenance;
- appropriate hardware to facilitate transition to digital patient records and a digital enterprise.

Total solution

Bidders must offer a solution that encompasses all of the modular elements described in the ITT documents. These elements may be called-off and established individually to enable NHS organisations to adopt this technology with minimal impact to its patient services and available funding. Call-off contracts will include a roadmap of total or partial adoption. There is no obligation under this agreement for NHS organisations to commit to purchase all available modules. However, for the avoidance of doubt, this framework cannot be utilised to award a managed print/hardware service with no intention to ever

adopt other modules provisioned in this framework. The purpose of this is to not distort the already well-established hardware market, which many other framework agreements already service.

This will be a framework agreement with no commitment or guaranteed level of business.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

48

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2019/S 240-589666](#)

Section V. Award of contract/concession

Contract No

1

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

2 December 2019

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Lexmark International Ltd

Maidenhead

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £65,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 48814000 - Medical information systems

VII.1.2) Additional CPV code(s)

- 30210000 - Data-processing machines (hardware)
- 44316400 - Hardware
- 48600000 - Database and operating software package
- 48810000 - Information systems
- 79800000 - Printing and related services
- 79996100 - Records management
- 79999100 - Scanning services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

A healthcare output and content management system concerns the provision of hardware

and software solutions and services that enable an NHS organisation to manage its output and data silos typically present within its best of breed clinical systems and other support systems. The system can be composed of several modular components which all work together to create a coherent platform for managing output and healthcare content to enrich hospitals' existing investments in systems, such as, electronic patient record (EPR) systems and Patient administration systems (PAS).

At a high-level, the solution must provide:

- user friendly, simple and clean single source access portal which presents data (stored and managed content) from all hospital clinical systems,
- ability to store electronically-generated healthcare content;
- ability to manage healthcare content throughout its lifecycle, providing auditable information and appropriate security;
- ability to capture and route new information from analogue and digital sources, including the provision of e-forms;
- enterprise based software licences to view, access, capture and route information;
- ability to integrate with scanning and archiving solutions;
- ability to integrate hardware (output device/MFD) with clinical systems;
- training and professional services for implementation and maintenance;
- software and hardware maintenance;
- appropriate hardware to facilitate transition to digital patient records and a digital enterprise.

Total solution

Bidders must offer a solution that encompasses all of the modular elements described in the ITT documents. These elements may be called-off and established individually to enable NHS organisations to adopt this technology with minimal impact to its patient services and available funding. Call-off contracts will include a roadmap of total or partial adoption. There is no obligation under this agreement for NHS organisations to commit to purchase all available modules. However, for the avoidance of doubt, this framework cannot be utilised to award a managed print/hardware service with no intention to ever adopt other modules provisioned in this framework. The purpose of this is to not distort the already well-established hardware market, which many other framework agreements

already service.

This will be a framework agreement with no commitment or guaranteed level of business.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

60

In the case of framework agreements, provide justification for any duration exceeding 4 years:

This extension in duration is required to allow a user of the framework to conclude a procurement as otherwise they would suffer significant inconvenience.

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£65,000,000

VII.1.7) Name and address of the contractor/concessionaire

Lexmark International Ltd

Maidenhead

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This notice is being published to extend the duration of the framework agreement only. All other aspects of the Contract Award Notice (reference 2019/S 240-589666) published in December 2019 remain the same.

This framework agreement was originally extended for 6 months. This notice is to confirm the additional further 6 months extension has been taken, making a total extension of 12 months compared to the original notice.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

This extension in duration is required to allow a user of the framework to conclude a procurement as otherwise they would suffer significant inconvenience.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £65,000,000

Total contract value after the modifications

Value excluding VAT: £65,000,000