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Contract

RM6126 DPS Call Off Contract for Rapid Literature Review: Safety Cultures - Research 3

Care Quality Commission

F03: Contract award notice

Notice identifier: 2023/S 000-007220

Procurement identifier (OCID): ocids-h6vhtk-029a8d

Published 13 March 2023, 12:46pm

Section I: Contracting authority

I.1) Name and addresses

Care Quality Commission

Citygate, Gallowgate

Newcastle upon Tyne

NE1 4PA

Contact

Commercial and Contracts Team

Email

commercialcontracts@cqc.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.cqc.org.uk/>

Buyer's address

<https://www.cqc.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RM6126 DPS Call Off Contract for Rapid Literature Review: Safety Cultures - Research 3

Reference number

CQC EP&S 027

II.1.2) Main CPV code

- 73200000 - Research and development consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

DPS Call-Off contract for Rapid Literature Review: Safety Cultures - Research 3.

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace DPS (RM6126) following a further competition process.

The contract is awarded for total period of 6 months.

Total Awarded Value is maximum of all charges.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £65,575

II.2) Description

II.2.2) Additional CPV code(s)

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace Dynamic Purchasing Agreement (RM6126). The Call-Off contract was awarded following a further competition process.

The Contractor will be undertaking a rapid literature review to inform our understanding of what good safety cultures look like and how these develop.

We are seeking a rapid review this literature to provide CQC with key insights into what this literature says about safety cultures as well as an understanding of the level of confidence against the existing literature (based on volume, breadth and quality). Additionally, the review should identify areas where there are gaps in evidence which may direct our future research focus.

This includes understanding the characteristics of good safety cultures, how they present in different health and care settings, and the conditions which underpin these. This learning will be used by CQC to inform the way we assess, regulate and support

improvement of safety cultures and safety in care across health and social care. We require the supplier to carry out three interlinked literature reviews looking at the health and care sectors regulated by CQC;

- Adult Social Care
- Secondary and specialist healthcare
- Primary and community healthcare.

Each of these literature reviews should seek to:

- i. Identify key characteristics of good safety cultures within sectors, and how these have been defined;
- ii. Identify and summarise the conditions necessary to support good safety cultures to develop and be sustained; and any conditions that may act as a barrier to safety cultures developing
- iii. Determine and comment on the volume, breadth and quality of research and the key areas of focus (and gaps in research) across sectors.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027493](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 January 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RSM UK Consulting LLP

25 Farringdon Street

London

EC4A 4AB

Country

United Kingdom

NUTS code

- UKI43 - Haringey and Islington

National registration number

OC397475

Internet address

<http://www.rsmuk.com>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £65,575

Total value of the contract/lot: £65,575

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court (Technology and Construction Court)

Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/technology-and-construction-court>