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Contract

## **RM6126 DPS Call Off Contract for Rapid Literature Review: Safety Cultures - Research 3**

Care Quality Commission

F03: Contract award notice

Notice identifier: 2023/S 000-007220

Procurement identifier (OCID): ocds-h6vhtk-029a8d

Published 13 March 2023, 12:46pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Care Quality Commission

Citygate, Gallowgate

Newcastle upon Tyne

NE1 4PA

#### **Contact**

Commercial and Contracts Team

#### **Email**

[commercialcontracts@cqc.org.uk](mailto:commercialcontracts@cqc.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.cqc.org.uk/>

Buyer's address

<https://www.cqc.org.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

RM6126 DPS Call Off Contract for Rapid Literature Review: Safety Cultures - Research 3

Reference number

CQC EP&S 027

**II.1.2) Main CPV code**

- 73200000 - Research and development consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

DPS Call-Off contract for Rapid Literature Review: Safety Cultures - Research 3.

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace DPS (RM6126) following a further competition process.

The contract is awarded for total period of 6 months.

Total Awarded Value is maximum of all charges.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £65,575

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace Dynamic Purchasing Agreement (RM6126). The Call-Off contract was awarded following a further competition process.

The Contractor will be undertaking a rapid literature review to inform our understanding of what good safety cultures look like and how these develop.

We are seeking a rapid review this literature to provide CQC with key insights into what this literature says about safety cultures as well as an understanding of the level of confidence against the existing literature (based on volume, breadth and quality).

Additionally, the review should identify areas where there are gaps in evidence which may direct our future research focus.

This includes understanding the characteristics of good safety cultures, how they present in different health and care settings, and the conditions which underpin these. This learning will be used by CQC to inform the way we assess, regulate and support

improvement of safety cultures and safety in care across health and social care. We require the supplier to carry out three interlinked literature reviews looking at the health and care sectors regulated by CQC;

- Adult Social Care
- Secondary and specialist healthcare
- Primary and community healthcare.

Each of these literature reviews should seek to:

- i. Identify key characteristics of good safety cultures within sectors, and how these have been defined;
- ii. Identify and summarise the conditions necessary to support good safety cultures to develop and be sustained; and any conditions that may act as a barrier to safety cultures developing
- iii. Determine and comment on the volume, breadth and quality of research and the key areas of focus (and gaps in research) across sectors.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027493](#)

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## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

25 January 2023

#### V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

RSM UK Consulting LLP

25 Farringdon Street

London

EC4A 4AB

Country

United Kingdom

NUTS code

- UKI43 - Haringey and Islington

National registration number

OC397475

Internet address

<http://www.rsmuk.com>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £65,575

Total value of the contract/lot: £65,575

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court (Technology and Construction Court)

Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/technology-and-construction-court>