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Contract

Stroke Communication Service

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-007217

Procurement identifier (OCID): ocds-h6vhtk-04e7ef

Published 26 February 2025, 8:42am

Section I: Contracting authority

I.1) Name and addresses

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

Endeavour House, Russell Road

Ipswich

IP12BX

Contact

Caryn Akers

Email

caryn.akers@snee.nhs.uk

Telephone

+44 1473770096

Country

United Kingdom

Region code

UKH14 - Suffolk

NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Stroke Communication Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The service is available to patients aged 18 and over with a registered GP in the SNEE area.

This service sits within the stroke and neuro rehabilitation suite of services to help support those who are suffering the affects of a stroke.

Comprehensive Support for Stroke Survivors and Carers:

- Extends support from the acute stroke unit to one year post-stroke, or longer based on patient needs.
- Provides a single point of contact for stroke survivors and carers to navigate the health and social care system effectively.
- Includes independent needs assessments and ongoing support for patients and carers.

Improved Health Outcomes:

- Maximises rehabilitation potential for stroke survivors.
- Promotes education to prevent stroke recurrence and manage complications like urinary tract infections, constipation, and falls.
- Supports lifestyle changes to reduce risk factors such as smoking and obesity.

Emotional and Social Support:

- Enhances emotional recovery and confidence for stroke survivors.
- Establishes long-term support groups for ongoing community engagement.

Cost Efficiency for Healthcare System:

- Reduced reliance on GP services by stroke survivors who receive proper support.
- Research indicates cost pressures of £48K per year per patient if rehabilitation potential is not maximised.

Data Collection for Future Service Improvement:

- A fully functional outcomes framework monitors progress and collects cross-organisational data for future developments.

Alignment with NHS Long Term Plan:

- Supports higher intensity rehabilitation models, ensuring better outcomes for stroke survivors and promoting equity across healthcare systems.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £298,425

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk
- UKH34 - Essex Haven Gateway

Main site or place of performance

Suffolk and North East Essex ICB

II.2.4) Description of the procurement

A 3 year contract commencing 1st April 2025, ending 31st March 2028 with an option to extend for a further 2 years taking the overall end date to 31st March 2030. The full value of this contract would be £179,055 for three years

NHS Suffolk and North East Essex Integrated Care Board are awarding the contract named within this notice under the Direct Award C process which is outlined within the Health Care Services (Provider Selection Regime) Regulations 2023. The provider named in this notice is an existing provider and has been reviewed through a Key Criteria assessment to ensure the awarding body is satisfied with current performance and reasonably expects the provider to be able to satisfy the contract which is the subject of this notice. The contract which is the subject of this notice has not changed considerably when compared with the existing / previous contract delivered by the named provider.

The ICB may wish to introduce additional services during the lifetime of the contract ("Contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority as named in the Contract Notice. To this end, after the award of contract, there is a possibility that the contract may be varied as allowable in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

An option to extend for a further 2 years taking the overall end date to 31st March 2030.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 10th March 2025 (8 working days following publication of intention to award notice). They should be submitted in writing to procurement@snee.nhs.uk.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Insert Award decision-makers: SNEE ICB Executive Committee 24th February 2025

- No conflicts of interest, or potential conflicts of interest, were declared by any decision makers.

The decision to award this contract in line with Direct Award Process C was based on evaluation against the five required key criteria as follows:

- Quality and Innovation - Assured - SNEE ICB are assured that the provider is delivering a safe and effective service as required by the specification and contract they are currently delivering. This criterion was reviewed in line with the Quality Impact Assessment.
- Value - Assured - SNEE ICB are assured that the provider is delivering value to the integrated care system and the cost of change would not be outweighed by the potential benefit of a new provider.
- Integration, Collaboration and Service Sustainability - Assured - SNEE ICB are assured

that the provider is positively impacting on the integrated care system through their integration and collaboration delivered as a requirement of the specification or alternative elements linked to the delivery.

- Improving Access, Reducing Health Inequalities and Facilitating Choice - Assured - SNEE ICB are assured that the provider is meeting needs of the population to ensure equitable access and choice as required by the specification and contract. This criterion was reviewed in line with the Equality Impact Assessment.
- Social Value - Assured - SNEE ICB are assured that the provider is delivering in line with the SNEE Green Plan, supporting with the implementation of carbon reduction and increase in initiatives which positively impact on the wider determinants of health. This criterion was reviewed in line with the Sustainability Impact Assessment.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Stroke Association

London

EC1V 2PR

Country

United Kingdom

NUTS code

- UKI - London

Companies House

00061274

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £298,425

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Suffolk and North East Essex Integrated Care Board

Endeavour House

Ipswich

IP12BX

Email

procurement@snee.nhs.uk

Country

United Kingdom