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Future opportunity

Framework-Service-Water Efficiency Devices

United Utilities Water Limited

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice reference: 2021/S 000-007194

Published: 8 April 2021, 10:36am

Section I: Contracting entity

I.1) Name and addresses

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

Contact

Emily Maddocks

Email

Emily.Maddocks@uuplc.co.uk

Telephone

+44 717346756

Country

United Kingdom

NUTS code

UKD - North West (England)

National registration number

02366678

Internet address(es)

Main address

<http://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Water

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Framework-Service-Water Efficiency Devices

Reference number

PRO004160

II.1.2) Main CPV code

- 71314300 - Energy-efficiency consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

United Utilities is currently undertaking market research/pre-market engagement and would be interested in hearing from suppliers who are able to provide water efficiency products; the ordering and fulfilment service and/or water efficiency audits, as outlined within the description of the procurement.

United Utilities will then use this information to help determine the overall approach and future strategy in relation to an upcoming tender. Any subsequent procurement will be advertised at a later date via a separate notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 39220000 - Kitchen equipment, household and domestic items and catering supplies
- 44410000 - Articles for the bathroom and kitchen
- 79342200 - Promotional services
- 90714200 - Corporate environmental auditing services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

N/A

II.2.4) Description of the procurement

United Utilities (UU) is inviting bidders to participate in this Periodic Indicative Notice for the provision of water efficiency products and services for customers.

Supplier responding to this notice must be able to provide any or all of list of services outlined below:

1. Water efficiency Devices

a) Products and stock management – sourcing and supply of WRAS approved water efficiency devices. Supplier must also be able to store and manage the stock.

b) Ordering and fulfilment – provision of a customer online ordering service, provision of service supplier (if applicable) ordering service and processing and fulfilment of orders.

c) Reporting - provision of reporting to track orders and stock, and also to improve the service and promotion.

d) Customer service – deal with enquiries about products and delivery.

2. Domestic Water Efficiency Audits – To provide water audits for United Utilities customers' in the North West. Water audits are an important part of the water efficiency programme as United Utilities go into metered customers homes (or via a virtual offering) to fit water efficiency device, identify and fix internal leaks. This gives the company an opportunity to speak to customers to let them know how they can reduce their water use.

3. Energy sector collaboration - We would also like to be able to collaborate with the Energy sector to offer a joint funded home water and energy audit. This type of audit will assist customers to help them with affordability and become water and energy efficient. This means it will potentially save the customers more on their bill and enhance our offering to the customer. This is not something that is yet underway and we would like this offering to be available.

The supplier must be able to provide secure storage for data and demonstrate compliance with data protection legislation.

II.3) Estimated date of publication of contract notice

1 October 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

If you have experience in these areas, please could you provide at a minimum the following information and submit to the United Utilities Regulatory Procurement Team mailbox:

RegulatoryProcurementTeam@uuplc.co.uk

- Company Name
- Contact details, including location, telephone, e-mail address, website and main point of contact and position in Company
- Using no more than 2 (Two) pages of A4 (Font Arial size 10) please outline any Services that can be offered over and above the requirements outlined within this document.

Deadline for responses for this tender will be: 08/05/2021 at 17.00 (pm).