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Tender

## **MOPAC Children and Young People Victim Service**

Mayors Office for Policing and Crime

F02: Contract notice

Notice identifier: 2024/S 000-007167

Procurement identifier (OCID): ocds-h6vhtk-042930

Published 6 March 2024, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Mayors Office for Policing and Crime

169 Union Street, Southwark

London

SE1 0LL

#### **Email**

[CYPvictims@mopac.london.gov.uk](mailto:CYPvictims@mopac.london.gov.uk)

#### **Telephone**

+44 7563375589

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Internet address(es)**

Main address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.delta-esourcing.com](http://www.delta-esourcing.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

MOPAC Children and Young People Victim Service

Reference number

MOPAC 969

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services
  - DA34 - Guidance
  - DA30 - Counselling
  - DA33 - Rehabilitation
  - DA28 - Social service
  - DA03 - Public

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The procurement of a specialist support service for child and young victims of crime.

#### **II.1.5) Estimated total value**

Value excluding VAT: £7,150,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

#### **II.2.4) Description of the procurement**

Since 2019, MOPAC has commissioned the Children & Young People's Victim and Witness Service (CYP Service) that provides specialist support for child and young victims and witnesses of crime to cope and recover from their experiences. The current CYP Service grant comes to an end on 30th September 2024. MOPAC's intentions for commissioning a service to replace the existing provision is set out below.

The Police and Crime Plan 2022-25 strengthens the commitment made to improve support for victims with a focus on:

Improving the service and support that victims receive from the Metropolitan Police Service (MPS), support services and the Criminal Justice System, including in online interaction;

Victims receiving a better criminal justice response and outcome;

Reducing the number of repeat victims of domestic abuse, sexual violence and stalking.

To deliver on its ambition, MOPAC wants to work with providers as part of an Ecosystem of support services across London. The Ecosystem will champion trusted relationships and collaboration across services, whilst providing the necessary balance of specialist and by and for provision alongside robust and resilient pan-London services to effectively support London's diverse victim communities.

The services will be expected to deliver an agreed set of outcomes for London's victims and share knowledge, skills and capabilities with the support of digital innovation to support its continuous development and efficiency.

MOPAC and partners within the Ecosystem will work closely with the MPS to align with and contribute to the future ambitions of the Victim Care Hub, to ensure that victims' rights are always upheld as per the Victims Code of Practice.

MOPAC will oversee and facilitate the Ecosystem, creating the space for collaboration and driving systems change on its behalf. MOPAC will support the Ecosystem to develop throughout the life of the contract and adapt to social, political and legislative changes.

As part of this Ecosystem, MOPAC will be looking to commission four services. These will

include the following services which will be commissioned through separate tenders:

Central referral mechanism and support service for adult victims

Specialist service for victims of domestic abuse

Specialist service for young victims

Specialist restorative justice services

A series of tenders for these services commenced from October 2023, the first was for the central referral mechanism and support service for adult victims; the second for a specialist service for victims of domestic abuse; and then the specialist service for young victims, which is the purpose of this prior information notice.

This contract will be for an initial period of 3 years and 10 months (4 months mobilisation and 3.5 years' service delivery), with an option to extend for up to a further 24 months (2 years).

The indicative value of this service is £7,150,000 over the full 5.5 year term.

In the initial years of the contract, at a minimum, the support provider for child and young victims will be expected to deliver the following:

Processing and supporting referrals from the Police via the Central Referral Mechanism which works on behalf of the Ecosystem of services

Assessment of child and young victims of crime

Provide a range of trauma-informed practical and emotional support services for child and young victims of crime to achieve the desired outcomes of the Ecosystem

Commitment to working with partners across the Ecosystem to develop innovative tools and digital capabilities to improve support for all victims of crime

Ability to respond and adapt to changing requirements from within the Ecosystem and from external forces including need and demand for services, adopting innovative practices, and changes to the criminal justice system.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £7,150,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

66

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-037678](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 April 2024

Local time

3:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

12 April 2024

Local time

3:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./E894QAZ9T2>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/E894QAZ9T2>

GO Reference: GO-202436-PRO-25425620

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Mayors Office for Policing and Crime

169 Union Street, Southwark

London

SE1 0LL

Email

[CYPvictims@mopac.london.gov.uk](mailto:CYPvictims@mopac.london.gov.uk)

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United Kingdom