This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/007163-2025

Contract

Care Home Enhanced Rapid Response Service (CHERRS)

NHS North East and North Cumbria ICB

F03: Contract award notice

Notice identifier: 2025/S 000-007163

Procurement identifier (OCID): ocds-h6vhtk-04e7ce

Published 25 February 2025, 2:27pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East and North Cumbria ICB

Pemberton House

Sunderland

SR4 6SJ

Email

necsu.psrprocurement@nhs.net

Country

United Kingdom

Region code

UKC - North East (England)

NHS Organisation Data Service

QHM

Internet address(es)

Main address

https://northeastnorthcumbria.nhs.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care Home Enhanced Rapid Response Service (CHERRS)

Reference number

NECS532

II.1.2) Main CPV code

85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will provide timely reactive care, anticipating disease exacerbation and manage acute illness based on the providers in depth understanding of long-term conditions as part of a person-centered approach. The provider will ensure the service provides high levels of communication, problem-solving and decision-making skills that will ensure risk can be managed appropriately. The provider will ensure that staff take responsibility for their own decisions, through advanced clinical skills including non-medical prescribing and physical assessment to support effective clinical decision making in relation to the wellbeing of care home residents.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £812,364

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKC - North East (England)

II.2.4) Description of the procurement

The service will provide timely reactive care, anticipating disease exacerbation and manage acute illness based on the providers in depth understanding of long-term conditions as part of a person-centered approach. The provider will ensure the service provides high levels of communication, problem-solving and decision-making skills that will ensure risk can be managed appropriately. The provider will ensure that staff take responsibility for their own decisions, through advanced clinical skills including non-medical prescribing and physical assessment to support effective clinical decision making in relation to the wellbeing of care home residents.

The relevant authority intends to award a contract to an existing provider under Direct Award C under the Health Care Services (Provider Selection Regime) regulations 2023.

The final contract value is still to be finalised as it is dependent on the national NHS planning guidance which is still to be released. As an indication the 2023/24 contract value is £406,182.

Contract Start Date: 01 April 2025

Contract End Date: 31 March 2027

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill Period. Representations by providers must be made to decision makers by midnight on 10/03/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. A contract will not be awarded until after the 9th working day following standstill.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

NECS532

Title

Care Home Enhanced Rapid Response Service (CHERRS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ELM Alliance Limited

B3 Kingfisher House Kingsway

Gateshead

NE11 0JQ

Country

United Kingdom

NUTS code

• UKC - North East (England)

Companies House

1096823

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £812,364

Total value of the contract/lot: £812,364

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill Period. Representations by providers must be made to decision makers by midnight on 10/03/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. A contract will not be awarded until after the 9th working day following standstill.

Written representation should be sent to:

Necsu.psrprocurement@nhs.net

Details of the group making the award decision:

South Tees Place Subcommittee at NHS North East and North Cumbria ICB

The existing provider is satisfying the existing contract and will likely satisfy the proposed new contract. The provider has been assessed and passed against the relevant 5 key criteria and mandatory requirements.

VI.4) Procedures for review

VI.4.1) Review body

NHS North East and North Cumbria ICB

Pemberton House

Sunderland

SR4 6SJ

Country

United Kingdom