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Contract

Derbyshire Adult Community Audiology Service

NHS Derby & Derbyshire Integrated Care Board

F03: Contract award notice

Notice identifier: 2026/S 000-007161

Procurement identifier (OCID): ocds-h6vhtk-05ccca

Published 27 January 2026, 2:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS Derby & Derbyshire Integrated Care Board

The Council House, First Floor, Corporation Street

Derby

DE1 2FS

Email

ddicb.partnerships@nhs.net

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<https://www.joindupcarederbyshire.co.uk/derbyshire-integrated-care-board/>

Buyer's address

<https://www.joindupcarederbyshire.co.uk/derbyshire-integrated-care-board/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Derbyshire Adult Community Audiology Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (CSU), on behalf of NHS Derby and Derbyshire Integrated Care Board ("the Commissioner") sought expressions of interest from suitably qualified and experienced providers for the provision of a Derbyshire Adult Community Audiology Service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £20,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85121240 - ENT or audiologist services

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

NHS Derby and Derbyshire ICB (DDICB) commissions an adult (18+) direct access community audiology service. This service provides hearing assessments and, if necessary, the supply and fitting of one or two hearing aids along with follow-up support. Patients 55 and older can self-refer, whereas those younger than 55 require a GP referral. In the 2024/25 period, it delivered roughly a total of 63,793 interventions (this activity consisted of assessments, all aftercare appointments and fitting appointments). Please note this data does not contain Glossop activity, but the Glossop area will be included as a part of this service from 1st April 2026 onwards.

A competitive Provider Selection Regime (PSR) procurement process was undertaken to implement a patient choice model, similar to that previously described (under historical procurement regimes/legislation) as an Any Qualified Provider (AQP) model. As a result of this tender process, the ICB intends to award zero volume, zero value contracts to providers that are capable and met the relevant requirements. The contract duration for this service will be 3-years with up to a 2-year extension option. The maximum indicative budget available for the service is expected to be circa £4.8m per annum.

This notice is to communicate the intention to award contracts under the Provider Selection Regime (PSR) Competitive Process to the successful providers. The contracts awarded will commence 01st April 2026.

II.2.5) Award criteria

Quality criterion - Name: Quality & Innovation / Weighting: Pass/Fail

Quality criterion - Name: Integration, Collaboration & Service Sustainability / Weighting: Pass/Fail

Quality criterion - Name: Improving Access, Reducing Health Inequalities and Facilitating

Choice / Weighting: Pass/Fail

Quality criterion - Name: Social Value / Weighting: Pass/Fail

Cost criterion - Name: Value / Weighting: Pass/Fail

II.2.11) Information about options

Options: Yes

Description of options

The contract is for a period of 3 years with an option to extend for up to a further 2 years at the discretion of the Commissioner.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-065383](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2026

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Audiological Science Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £0.01 / Highest offer: £20,000,000 taken into consideration

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2026

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Scrivens Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £0.01 / Highest offer: £20,000,000 taken into consideration

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2026

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Specsavers Hearcare

Whiteley

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £0.01 / Highest offer: £20,000,000 taken into consideration

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2026

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Community Health and Eyecare Ltd

Preston

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £0.01 / Highest offer: £20,000,000 taken into consideration

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2026

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Modality LLP

Wolverhampton

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £0.01 / Highest offer: £20,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 9th February 2026. These contracts have not yet formally been awarded; this notice serves as an intention to award contracts under the competitive process of the PSR.

If you wish to make a written representation regarding this intention to award please contact: ddicb.partnerships@nhs.net

The award decision has been made by the NHS Derby and Derbyshire ICB Governing Body on 15th January 2026.

There were no declared conflicts or potential conflicts of interest of individuals making the decision.

The relative importance of the Key Criteria incorporated within the service was as follows:

1. Quality and Innovation: Pass/Fail
2. Value: Pass/Fail
3. Integration, Collaboration & Service Sustainability: Pass/Fail
4. Improving Access, Reducing Health Inequalities and Facilitating Choice: Pass/Fail
5. Social Value: Pass/Fail

The rationale for awarding to the preferred providers was that they passed all requirements associated with the Basic Selection Criteria and Key Criteria, clearly demonstrating their ability to deliver the requirements of the service within their submission for this Provider Selection Process.

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

Email

england.commercialqueries@nhs.net

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>