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Planning

## **Case Management System (CMS) & Quality Management System (QMS) Software Solution**

Thames Valley Police

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-007147

Procurement identifier (OCID): ocds-h6vhtk-032285

Published 16 March 2022, 12:09pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Thames Valley Police

Police HQ North, Meadow House, The Boulevard, Lang

Kidlington, Oxon

OX5 1NZ

#### **Contact**

Paula Kibble-White

#### **Email**

[paula.kibble-white@thamesvalley.police.uk](mailto:paula.kibble-white@thamesvalley.police.uk)

#### **Telephone**

+44 7800703108

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**National registration number**

VAT – GB 180 5571 07

**Internet address(es)**

Main address

[www.thamesvalley.police.uk](http://www.thamesvalley.police.uk)

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/32823>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=44766&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=44766&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Case Management System (CMS) & Quality Management System (QMS) Software Solution

Reference number

TVP00671

#### **II.1.2) Main CPV code**

- 48600000 - Database and operating software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Thames Valley Police (TVP) as the Authority is interested in suppliers that can provide a resilient, highly-flexible, and future-proof CMS & QMS SaaS solution to cover the needs of Forensic teams within TVP and Hampshire Constabulary (HC).

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,700,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 30236200 - Data-processing equipment
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48610000 - Database systems

- 48620000 - Operating systems
- 48900000 - Miscellaneous software package and computer systems
- 75241100 - Police services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Thames Valley Police that cover the counties of Oxfordshire, Berkshire and Buckinghamshire and Hampshire Constabulary cover the counties of Hampshire and the Isle of Wight.

### **II.2.4) Description of the procurement**

Thames Valley Police (TVP) as the Authority is interested in suppliers that can provide a resilient, highly-flexible, and future-proof CMS & QMS SaaS solution to cover the needs of Forensic teams within TVP and Hampshire Constabulary (HC). The Authority will consider a fully-managed service provision for either a single software solution or two separate systems linked by open application programming interfaces (APIs).

Previous PIN notices 2021-532196 (FIU eQMS) and 2021-599027 (FCIU Accreditation Database & Case Management System) have been superseded by the requirements outlined within this PIN.

The solution(s) must provide for the provisions outlined in ISO 17020 and 17025, and must be compliant with legislative and regulatory body expectations (including, but not limited to, MOPI, BS-10008 and the Forensic Science Regulator (FSR) codes of conduct and practice).

If you are interested in the above please express your interest by emailing

[paula.kibble-white@thamesvalley.police.uk](mailto:paula.kibble-white@thamesvalley.police.uk) no later than midday on Wednesday 30 March 2022. You will be required to write a short summary of your offering to include:

The name of your organisation, company size (e.g. if an SME), and contact details for the individual(s) who will be participating in the supplier engagement.

A short summary of the solution you will be recommending in response to the above, including whether you recommend a single software solution, or two solutions linked by open API.

A brief overview on your experience with providing a fully-managed SaaS solution to other police forces in relation to CMS & QMS solutions.

TVP will use an eSourcing system for this competition. The eSourcing system we will use is <https://uk.eu-supply.com/login.asp?B=UK>

Please be advised that in preparation to participate in this competition for this contract that the Cyber essentials scheme is mandatory for central government contracts which involve handling personal information and providing certain ICT products and services.

#### **II.2.14) Additional information**

Thames Valley Police require all successful suppliers to have NPPV clearance.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

There are no documents attached to this PIN to download. We require expressions of interest at this stage.

#### **II.3) Estimated date of publication of contract notice**

18 July 2022

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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### **Section VI. Complementary information**

#### **VI.3) Additional information**

Thames Valley Police work closely with Hampshire Constabulary and since 2011 we have shared a Joint ICT Operations Unit (JOU) for our ICT goods and services. On behalf of Hampshire Constabulary, Thames Valley Police procure all goods and services that support the operations within the ICT JOU.

