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Tender

EEAST - Framework for Vehicle Windscreen Service (24-T24)

East of England Ambulance Service NHS Trust

F02: Contract notice

Notice identifier: 2025/S 000-007137

Procurement identifier (OCID): ocds-h6vhtk-04e7bc

Published 25 February 2025, 11:50am

Section I: Contracting authority

I.1) Name and addresses

East of England Ambulance Service NHS Trust

Whiting Way

Melbourn

SG8 6EN

Contact

Emma Saunderson

Email

tenders@eastamb.nhs.uk

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.eastamb.nhs.uk/>

Buyer's address

<https://www.eastamb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

EEAST - Framework for Vehicle Windscreen Service (24-T24)

II.1.2) Main CPV code

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

10. LOT 2B SOUTH WEST AND SOUTH EAST LONDON - LONDON AMBULANCE SERVICE:

Lot No

2B

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

South West and South East London

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's

recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

11. LOT 3A KENT - SOUTH EAST COASTAL AMBULANCE SERVICE:

Lot No

3A

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Kent

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and

calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside,

station or workshop repair and especially a more speedier replacement calibration solution, where

there is no current capacity. Vehicles covered under the arrangement will be of varying designation,

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station or the local workshop. Vehicle fleets will vary in size and composition over time and the

Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

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II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for Four (4) Years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

12. LOT 3B SURREY - SOUTH EAST COASTAL AMBULANCE SERVICE:

Lot No

3B

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Surrey

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEA 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

13. LOT 3C SUSSEX - SOUTH EAST COASTAL AMBULANCE SERVICE:

Lot No

3C

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Sussex

II.2.4) Description of the procurement

SOUTH EAST COASTAL AMBULANCE SERVICE: LOT 3C SUSSEX,

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

14. LOT 4A SOMERSET - SOUTH WESTERN AMBULANCE SERVICE:

Lot No

4A

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Somerset

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen

roadside,
 station or workshop repair and especially a more speedier replacement calibration solution,
 where
 there is no current capacity. Vehicles covered under the arrangement will be of varying
 designation,
 can be marked and unmarked, but need to be treated with the same priority. Note, at
 Appendix B2
 is a list of the EEAST 125 sites so the supplier may be called on to attend either an
 Ambulance
 station or the local workshop. Vehicle fleets will vary in size and composition over time and
 the
 Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance
 Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement
 documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for Four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

15. LOT 4B GLOCS - SOUTH WESTERN AMBULANCE SERVICE:

Lot No

4B

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Gloucestershire

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and

calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for Four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

16. LOT 4C WILTS - SOUTH WESTERN AMBULANCE SERVICE

Lot No

4C

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Wilshire

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEA 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for Four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

17. LOT 4D DEVON - SOUTH WESTERN AMBULANCE SERVICE;

Lot No

4D

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Devon

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside,

station or workshop repair and especially a more speedier replacement calibration solution, where

there is no current capacity. Vehicles covered under the arrangement will be of varying designation,

can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2

is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance

station or the local workshop. Vehicle fleets will vary in size and composition over time and the

Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing

system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

18. LOT 4E DORSET - SOUTH WESTERN AMBULANCE SERVICE:

Lot No

4E

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Dorset

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and

calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the

road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside,

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station or the local workshop. Vehicle fleets will vary in size and composition over time and the

Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for Four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

19. LOT 4F CORNWALL AND ISLES OF SCILLY - SOUTH WESTERN AMBULANCE SERVICE;

Lot No

4F

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Cornwall and Isles of Scilly

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and

calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the

road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside,

station or workshop repair and especially a more speedier replacement calibration solution, where

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station or the local workshop. Vehicle fleets will vary in size and composition over time and the

Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

20. LOT 5A BERKS - SOUTH CENTRAL AMBULANCE SERVICE:

Lot No

5A

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Berkshire

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEA 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and

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Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

21. LOT 5B BUCKS - SOUTH CENTRAL AMBULANCE SERVICE:

Lot No

5B

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Buckinghamshire

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle
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Price is not the only award criterion and all criteria are stated only in the procurement
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II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

22. LOT 5C OXON - SOUTH CENTRAL AMBULANCE SERVICE:

Lot No

5C

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Oxford

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

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Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

3.LOT 1A BEDS - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1A

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Bedfordshire

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The

current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEA125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

4. LOT 1B CAMBS - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1B

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Cambridgeshire

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEA125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

5. LOT 1C HERTS - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1C

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

the contract duration is four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

6. LOT 1D ESSEX - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1D

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Essex

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEA125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

7. LOT 1E NORFOLK - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1E

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance

Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

8. LOT 1F SUFFOLK - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1F

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Suffolk

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2

is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

9. LOT 2A NORTH WEST. NORTH AND NORTH EAST LONDON - LONDON AMBULANCE SERVICE:

Lot No

2A

II.2.2) Additional CPV code(s)

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

North West, North and North East London

II.2.4) Description of the procurement

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's

recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for Four (4) years with no option to extend

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See invittation to tender

III.1.2) Economic and financial standing

List and brief description of selection criteria

Selection criteria as stated in the tender documents

Minimum level(s) of standards possibly required

Selection criteria as stated in the tender documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See invitation to tender

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 April 2025

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

7 April 2025

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

This Framework Agreement entitles the below NHS Ambulance Trust from the Southern Alliance to access this framework and is entitled to place Orders.

East of England Ambulance Service, London Ambulance Service, South East Central Ambulance Service, South Western Ambulance Service and South Coast Ambulance Service.

VI.4) Procedures for review

VI.4.1) Review body

East of England Ambulance Service NHS Trust

Lakeview House, Fraser Road

Bedford

MK44 3WH

Email

tenders@eastamb.nhs.uk

Country

United Kingdom

Internet address

<https://www.eastamb.nhs.uk/>