

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007137-2025>

Tender

## **EEAST - Framework for Vehicle Windscreen Service (24-T24)**

East of England Ambulance Service NHS Trust

F02: Contract notice

Notice identifier: 2025/S 000-007137

Procurement identifier (OCID): ocids-h6vhtk-04e7bc

Published 25 February 2025, 11:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East of England Ambulance Service NHS Trust

Whiting Way

Melbourn

SG8 6EN

#### **Contact**

Emma Saunderson

#### **Email**

[tenders@eastamb.nhs.uk](mailto:tenders@eastamb.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH12 - Cambridgeshire CC

**Internet address(es)**

Main address

<https://www.eastamb.nhs.uk/>

Buyer's address

<https://www.eastamb.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

EEAST - Framework for Vehicle Windscreen Service (24-T24)

#### **II.1.2) Main CPV code**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

10. LOT 2B SOUTH WEST AND SOUTH EAST LONDON - LONDON AMBULANCE SERVICE:

Lot No

2B

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

South West and South East London

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The

current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and

calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the

road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's

recognises the need to have contracted parties to provide an alternative windscreen

roadside,  
 station or workshop repair and especially a more speedier replacement calibration  
 solution, where  
 there is no current capacity. Vehicles covered under the arrangement will be of varying  
 designation,  
 can be marked and unmarked, but need to be treated with the same priority. Note, at  
 Appendix B2  
 is a list of the EEAST 125 sites so the supplier may be called on to attend either an  
 Ambulance  
 station or the local workshop. Vehicle fleets will vary in size and composition over time  
 and the  
 Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance  
 Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement  
 documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

11. LOT 3A KENT - SOUTH EAST COASTAL AMBULANCE SERVICE:

Lot No

3A

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Kent

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for Four (4) Years with no option to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

12. LOT 3B SURREY - SOUTH EAST COASTAL AMBULANCE SERVICE:

Lot No

3B

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Surrey

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational



vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

13. LOT 3C SUSSEX - SOUTH EAST COASTAL AMBULANCE SERVICE:

Lot No

3C

#### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Sussex

#### **II.2.4) Description of the procurement**

SOUTH EAST COASTAL AMBULANCE SERVICE: LOT 3C SUSSEX,

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

14. LOT 4A SOMERSET - SOUTH WESTERN AMBULANCE SERVICE:

Lot No

4A

## **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Somerset

## **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The

current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and

calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the

road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's

recognises the need to have contracted parties to provide an alternative windscreen roadside,

station or workshop repair and especially a more speedier replacement calibration solution, where

there is no current capacity. Vehicles covered under the arrangement will be of varying designation,

can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2

is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance

station or the local workshop. Vehicle fleets will vary in size and composition over time and the

Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £230,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for Four (4) years with no option to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

15. LOT 4B GLOCS - SOUTH WESTERN AMBULANCE SERVICE:

Lot No

4B

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Gloucestershire

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance

Trust.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £230,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for Four (4) years with no option to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

## 16. LOT 4C WILTS - SOUTH WESTERN AMBULANCE SERVICE

Lot No

4C

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Wilshire

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.



The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for Four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

### **II.2.1) Title**

17. LOT 4D DEVON - SOUTH WESTERN AMBULANCE SERVICE;

Lot No

4D

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Devon

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the

Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

18. LOT 4E DORSET - SOUTH WESTERN AMBULANCE SERVICE:

Lot No

4E

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Dorset

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance

station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for Four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

19. LOT 4F CORNWALL AND ISLES OF SCILLY - SOUTH WESTERN AMBULANCE SERVICE;

Lot No

4F

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Cornwall and Isles of Scilly

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at

## Appendix B2

is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £230,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for four (4) years with no option to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

20. LOT 5A BERKS - SOUTH CENTRAL AMBULANCE SERVICE:

Lot No

5A

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Berkshire

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying



designation,  
can be marked and unmarked, but need to be treated with the same priority. Note, at  
Appendix B2  
is a list of the EEAST 125 sites so the supplier may be called on to attend either an  
Ambulance  
station or the local workshop. Vehicle fleets will vary in size and composition over time  
and the  
Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance  
Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement  
documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

21. LOT 5B BUCKS - SOUTH CENTRAL AMBULANCE SERVICE:

Lot No

5B

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Buckinghamshire

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside,

station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

22. LOT 5C OXON - SOUTH CENTRAL AMBULANCE SERVICE:

Lot No

5C

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Oxford

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen

roadside,  
station or workshop repair and especially a more speedier replacement calibration  
solution, where  
there is no current capacity. Vehicles covered under the arrangement will be of varying  
designation,  
can be marked and unmarked, but need to be treated with the same priority. Note, at  
Appendix B2  
is a list of the EEAST 125 sites so the supplier may be called on to attend either an  
Ambulance  
station or the local workshop. Vehicle fleets will vary in size and composition over time  
and the  
Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance  
Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement  
documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

3.LOT 1A BEDS - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1A

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Bedfordshire

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is four (4) years with no option to extend

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

4. LOT 1B CAMBS - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1B

### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Cambridgeshire

### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational



vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

5. LOT 1C HERTS - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1C

#### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Hertfordshire

#### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and

calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

the contract duration is four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

6. LOT 1D ESSEX - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1D

#### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Essex

#### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting

repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle

Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

7. LOT 1E NORFOLK - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1E

#### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Norfolk

#### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement.

The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

8. LOT 1F SUFFOLK - EAST OF ENGLAND AMBULANCE SERVICE:

Lot No

1F

#### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Suffolk

#### **II.2.4) Description of the procurement**



The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract duration is for four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

9. LOT 2A NORTH WEST. NORTH AND NORTH EAST LONDON - LONDON  
AMBULANCE SERVICE:

Lot No

2A

#### **II.2.2) Additional CPV code(s)**

- 50100000 - Repair, maintenance and associated services of vehicles and related equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

North West, North and North East London

#### **II.2.4) Description of the procurement**

The Authority is having a major concern regarding windscreen repairs and replacement. The current turnaround times are 3 to 4 days meaning vehicles are off the road while waiting repair and calibration. The intention is to reduce turnaround times in order to retain operational vehicles on the road with less downtime. It is the Authority's desire is to move as many non-operational vehicle Windscreen repair to its main windscreen suppliers where possible. However, the Authority's recognises the need to have contracted parties to provide an alternative windscreen roadside, station or workshop repair and especially a more speedier replacement calibration solution, where there is no current capacity. Vehicles covered under the arrangement will be of varying designation, can be marked and unmarked, but need to be treated with the same priority. Note, at Appendix B2 is a list of the EEAST 125 sites so the supplier may be called on to attend either an Ambulance station or the local workshop. Vehicle fleets will vary in size and composition over time and the Suppliers will need to be agile to accommodate new vehicle types.

The bidder can bid for any number of Lots, with a maximum of 3 sub lots per Ambulance Trust.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £230,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 May 2025

End date

30 April 2029

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for Four (4) years with no option to extend

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

See invittation to tender

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

Selection criteria as stated in the tender documents

Minimum level(s) of standards possibly required

Selection criteria as stated in the tender documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

See invitation to tender

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 April 2025

Local time

5:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

7 April 2025

Local time

5:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.3) Additional information**

This Framework Agreement entitles the below NHS Ambulance Trust from the Southern Alliance to access this framework and is entitled to place Orders.

East of England Ambulance Service, London Ambulance Service, South East Central Ambulance Service, South Western Ambulance Service and South Coast Ambulance Service.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

East of England Ambulance Service NHS Trust

Lakeview House, Fraser Road

Bedford

MK44 3WH

Email

[tenders@eastamb.nhs.uk](mailto:tenders@eastamb.nhs.uk)

Country

United Kingdom

Internet address

<https://www.eastamb.nhs.uk/>