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Contract

## **Support and Maintenance of NicheRMS**

Police and Crime Commissioner for Avon and Somerset

F03: Contract award notice

Notice identifier: 2021/S 000-007135

Procurement identifier (OCID): ocds-h6vhtk-02a350

Published 7 April 2021, 4:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police and Crime Commissioner for Avon and Somerset

Valley Road, Portishead.

Bristol

BS20 8JJ

#### **Contact**

Nick Jenkins

#### **Email**

[nick.jenkins@avonandsomerset.police.uk](mailto:nick.jenkins@avonandsomerset.police.uk)

#### **Telephone**

+44 07702114044

#### **Country**

United Kingdom

**NUTS code**

UKK - South West (England)

**National registration number**

N/A

**Internet address(es)**

Main address

[www.avonandsomerset.police.uk](http://www.avonandsomerset.police.uk)

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/31798>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support and Maintenance of NicheRMS

Reference number

SPS0868

#### **II.1.2) Main CPV code**

- 72250000 - System and support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The renewal of the provision of support and maintenance of the Niche Police Records Management System (NicheRMS). The Contract was awarded following the negotiated procedure without prior publication, in accordance with Regulation 32(2)(b)(iii) of the Public Contract Regulations 2015.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,950,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72253000 - Helpdesk and support services
- 72253100 - Helpdesk services
- 72261000 - Software support services
- 72267000 - Software maintenance and repair services

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

The renewal of the provision of support and maintenance of the Niche Police Records Management System (NicheRMS). The Contract was awarded following the negotiated procedure without prior publication, in accordance with Regulation 32(2)(b)(iii) of the Public Contract Regulations 2015.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 100

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

Niche Technology owns the intellectual property rights of NicheRMS and does not license any other economic operator to provide support and maintenance services.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Niche Technology UK Limited

Lakeside House, Kingfisher Way

Stockton on Tees

TS18 3NB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,950,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead; any challenges are dealt with by the High Court, to which proceedings may be issued regarding alleged breaches of the PCR 2015.

London

Country

United Kingdom