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Contract

Calming Cafe

Swindon Borough Council

F03: Contract award notice

Notice identifier: 2022/S 000-007129

Procurement identifier (OCID): ocids-h6vhtk-02a03d

Published 16 March 2022, 11:04am

Section I: Contracting authority

I.1) Name and addresses

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

Contact

Mrs Claire Smith

Email

csmith@swindon.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.swindon.gov.uk/>

Buyer's address

<http://www.swindon.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Calming Cafe

Reference number

DN535304

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Calming Cafe Service

Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of a Calming Café Service

Project Description

Swindon Borough Council is looking to procure a Calming Cafe Service that will provide the following:

The successful provider of this contact will be responsible for the delivery of a high quality Calming Café. This service will be open every day and evening, each day of the year, for people in mental health crisis or at risk of developing a crisis. The safe haven approach encourages self-management and independence, with the requirements of the people accessing the service at the heart of the provision.

The Service will be staffed with appropriately trained workers with capacity to work with people in emotional/mental health distress.

The project will operate by:

- Providing an alternative provision to attending Emergency Duty (ED) for people aged 16+ experiencing or at risk of escalating to a mental health crisis
- Providing an alternative provision to attending ED for adults experiencing or at risk of escalating to a mental health crisis
- Offer a safe, supportive and therapeutic environment, promoting independence, opportunity and recovery for all those that need it in the community.
- Promoting empowerment of those using the service by giving them the opportunity to identify their own needs; making their own choices about what will help them; develop their own coping strategies and tools, recognise their own strengths and talents; encourage hope and to work towards improving their own emotional wellbeing.
- Developing partnerships with people using the service, their Family/unpaid carers and statutory and non-statutory organisations, to provide more integrated preventative and crisis management provision.
- Providing an environment which is physically and emotionally safe for those people accessing the service, unpaid/paid carers and staff.
- Encourage those people using the service to make use of their own social network and peer network developing self-management skills and resilience.

To participate, Suppliers will need to Register as a Supplier with ProContract,

www.supplyingthesouthwest.org.uk, then Register an Interest before obtaining access to the tender documents. In the event of difficulties registering as a supplier, please refer to the System Administrator Proactis support team ProContractSuppliers@proactis.com

Contract Period

The contract will be initially for a period of 60 months commencing 1st October 2021 with the option to extend for a further 24 months as per the contract terms and conditions.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,204,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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Tender Responses

Tender Responses are required to be submitted no later than 25th May 2021, 1200:00:00 hrs UK Local time via ProContract tender portal - <https://www.supplyingthesouthwest.org.uk/>

Tender Clarifications

If you require any clarifications on the tender documents, please submit these in writing via Messaging in ProContract tender portal by 15th May 2021, 1200:00:00 hrs UK Local time. The Council's responses to these clarification questions will be uploaded periodically on the ProContract tender portal.

Please note that this project has been advertised on Find a Tender Service, Contracts Finder / other web portals, however, Supplying the South West Portal, <https://www.supplyingthesouthwest.org.uk/> is the only portal that includes all the relevant documents required to respond to this opportunity, bearing Project Id: DN535304

No Tender submissions will be considered without completing the tender documents in full including attachments and returning them in alignment with the instructions within the tender documents.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

the option to extend for 24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-006347](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 August 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Swindon & Gloucestershire MIND,

Sanford House, Sanford Street

Swindon

SN1 1HE

Country

United Kingdom

NUTS code

- UKK14 - Swindon

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,204,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Swindon Borough Council

Swindon

Country

United Kingdom