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Tender

2223-0275-Anti-Social Behaviour Patrolling Services

Islington Council

F02: Contract notice

Notice identifier: 2023/S 000-007125

Procurement identifier (OCID): ocds-h6vhtk-03b200

Published 10 March 2023, 4:03pm

Section I: Contracting authority

I.1) Name and addresses

Islington Council

London

Email

procurement@islington.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.islington.gov.uk/>

Buyer's address

<http://www.islington.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2223-0275-Anti-Social Behaviour Patrolling Services

Reference number

DN659943

II.1.2) Main CPV code

- 75000000 - Administration, defence and social security services

II.1.3) Type of contract

Services

II.1.4) Short description

Islington Council invites suitable expressions of interest from suppliers for the provision of Anti-Social Behaviour Patrolling Services.

The Council wishes to procure a single supplier to deliver Council-wide Anti-Social Behaviour Patrolling Services, split into four separate but interconnected patrol services.

These four services are as follows:

1. Anti-Social Behaviour Patrols (ASB Patrols): A predominantly out of hours patrol service which supports the Council's response to tackling anti-social behaviour;
2. Cemetery Patrols: A daytime patrol service covering the Council's three cemeteries, managed by the Islington and Camden Cemetery Service (ICCS);
3. Late Night Levy Patrols (LNL Patrols): A patrol service that provides policing and medical support between midnight and 6am, managed by Environmental Health; and
4. Parks Patrols: A daytime and out of hours patrol service covering all the parks and open spaces in the borough, managed by the Parks Service

These services operate in the entirety of the area within the borough boundary as well as specific sites (cemeteries) outside the borough boundary.

Each service operates at different times and on different days. However, the service provider should be able to provide personnel on a 24 hours per day, seven days per week basis, in order to cover the requirements of the four services.

The service provider will be required to work flexibly between these service areas and work with the Council both to deliver services in these four areas, as well as identify opportunities to reduce spend. We would also like the service provider to identify and deliver preventative initiatives with the aim of reducing Anti-Social Behaviour more broadly across the borough.

II.1.5) Estimated total value

Value excluding VAT: £15,790,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The service provider will provide a tangible, recognisable, uniformed presence, to detect, deter, disrupt and eliminate anti-social behaviour, crime and disorder, providing patrolling services with the ability to perform the functions described in the Council's specification, at a frequency agreed with the Council. As a provider delivering services on behalf of the Council, the service provider will act with integrity, discipline and vigilance and promote equality, diversity and human rights in its working practices

As a public-facing service, the successful provider will undertake numerous functions concerned with reducing anti-social behaviour in the borough, promoting community safety and reassuring residents by demonstrating that public safety is a high priority for the Council, and to improve public confidence.

The service provider must be approved under the Association of Chief Police Officers Community Safety Accreditation Scheme (CSAS) and be accredited by the Metropolitan Police to provide uniformed officers, with delegated enforcement powers, and ensure this accreditation is kept up to date under the requirements of this scheme. The provider will, if authorised, act as delegated borough Enforcement Officers, to issue appropriate enforcement action and any other notices as required, working with the contract manager and service leads to establish clear enforcement processes that are consistently adhered to throughout the life of the contract, prioritising preventative measures above enforcement.

Working co-operatively with the Council and partner agencies, the service provider must be able to demonstrate extensive, long-standing experience in the delivery of work to tackle community safety in partnership e.g. with a Council and the police.

The successful provider will be required to supply patrol officers with delegated authority to carry out the following powers and responsibilities:

- Provide a tangible, recognisable, uniformed presence to detect, deter, disrupt and eliminate anti-social behaviour, crime and disorder;
- Gather information and intelligence on anti-social behaviour in the borough;
- Provide enforcement functions that are balanced with education and awareness focused patrols;

- Use specific, delegated enforcement powers to deal with anti-social behaviour;
- Detect, deter and disrupt offenders and take appropriate enforcement action where required;
- Deal with underage drinking, confiscate alcohol from minors and collect information to support targeted follow up work;
- Carry out welfare checks where there is concern for a person's safety and take appropriate action;
- Take appropriate action to deal with rough sleepers, including referrals to partner agencies;
- Engage with groups of young people on the streets, in parks and in open spaces, establish a rapport with young people and encourage them to take steps to divert them from engaging in anti-social behaviour, crime and disorder, including use of the DIVERT early intervention programme;
- Engage with parents and community groups regarding youth behaviour;
- Engage with drug users and provide information to assist them access treatment and support;
- Monitor and educate dog walkers in order to promote responsible behaviour, control their dogs and enforce Public Spaces Protection Orders (PSPOs);
- Provide support and assistance at public events as directed;
- Keep records, submit reports, prepare statements, and attend court and licensing hearings to give evidence;

The service provider will comply with all health and safety legislation, show duty of care and take appropriate action to comply with health and safety requirements at all times.

The provider will have an awareness and appreciation of the issues in Islington and at the cemeteries managed through Islington and Camden Cemetery Service (ICCS).

The successful provider will also be required to promote inclusion within the Borough's residents and establish meetings in order to, among other things, support victims of crime, and tackle anti-social behaviour and gang-related activities among young people.

The successful provider will be required to gather and report relevant data to the council, creating bespoke analysis and mapping of crime and anti-social behaviour, in a format

acceptable to the Council.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 April 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 96 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 April 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Islington Council

London

Country

United Kingdom