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Tender

## **EHRC 2324-18 Finance Systems Licensing and Support**

Equality and Human Rights Commission

F02: Contract notice

Notice identifier: 2024/S 000-007124

Procurement identifier (OCID): ocids-h6vhtk-0445dc

Published 6 March 2024, 7:58am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Equality and Human Rights Commission

3rd Floor Arndale House, Arndale Centre

Manchester

M4 3AQ

#### **Contact**

Procurement Team

#### **Email**

[procurementhelpdesk@equalityhumanrights.com](mailto:procurementhelpdesk@equalityhumanrights.com)

#### **Telephone**

+44 1618298100

#### **Country**

United Kingdom

**Region code**

UKD - North West (England)

**Internet address(es)**

Main address

<http://www.equalityhumanrights.com>

Buyer's address

<http://www.equalityhumanrights.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=8b631a84-0cdb-ee11-8127-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=8b631a84-0cdb-ee11-8127-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Equality and Human Rights

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

EHRC 2324-18 Finance Systems Licensing and Support

Reference number

DN714227

#### **II.1.2) Main CPV code**

- 72250000 - System and support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Equality and Human Rights Commission is seeking to engage a suitably qualified and experienced partner to provide licensing and support for our current suite of financial software.

Services to include but not limited to:

- supporting the full portfolio of software
- supporting current integrations with other systems used in EHRC (both cloud based and on-premise)
- ensuring that licences are renewed according to requirements and their expiry date
- providing training and support as required on a call-off basis
- providing guidance regarding upgrading and patching of systems, act as source of patching software and notification
- providing value for money reviews and work in partnership to drive efficiencies and developments (including product integrations)

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)
- UKI - London
- UKL - Wales
- UKM - Scotland

### **II.2.4) Description of the procurement**

The Equality and Human Rights Commission is seeking to engage a suitably qualified and experienced partner to provide licensing and support for our current suite of financial software.

Services to include but not limited to:

- supporting the full portfolio of software
- supporting current integrations with other systems used in EHRC (both cloud based and on-premise)
- ensuring that licences are renewed according to requirements and their expiry date
- providing training and support as required on a call-off basis
- providing guidance regarding upgrading and patching of systems, act as source of patching software and notification
- providing value for money reviews and work in partnership to drive efficiencies and developments (including product integrations)

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option to extend by 2x periods of 12 months.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 April 2024

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

3 April 2024

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Equality and Human Rights Commission

Manchester

Country

United Kingdom