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Tender

EHRC 2324-18 Finance Systems Licensing and Support

Equality and Human Rights Commission

F02: Contract notice

Notice identifier: 2024/S 000-007124

Procurement identifier (OCID): ocds-h6vhtk-0445dc

Published 6 March 2024, 7:58am

Section I: Contracting authority

I.1) Name and addresses

Equality and Human Rights Commission

3rd Floor Arndale House, Arndale Centre

Manchester

M4 3AQ

Contact

Procurement Team

Email

procurementhelpdesk@equalityhumanrights.com

Telephone

+44 1618298100

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

<http://www.equalityhumanrights.com>

Buyer's address

<http://www.equalityhumanrights.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=8b631a84-0cdb-ee11-8127-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=8b631a84-0cdb-ee11-8127-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Equality and Human Rights

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

EHRC 2324-18 Finance Systems Licensing and Support

Reference number

DN714227

II.1.2) Main CPV code

- 72250000 - System and support services

II.1.3) Type of contract

Services

II.1.4) Short description

The Equality and Human Rights Commission is seeking to engage a suitably qualified and experienced partner to provide licensing and support for our current suite of financial software.

Services to include but not limited to:

-supporting the full portfolio of software

-supporting current integrations with other systems used in EHRC (both cloud based and on-premise)

-ensuring that licences are renewed according to requirements and their expiry date

-providing training and support as required on a call-off basis

-providing guidance regarding upgrading and patching of systems, act as source of patching software and notification

-providing value for money reviews and work in partnership to drive efficiencies and developments (including product integrations)

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)
- UKI - London
- UKL - Wales
- UKM - Scotland

II.2.4) Description of the procurement

The Equality and Human Rights Commission is seeking to engage a suitably qualified and experienced partner to provide licensing and support for our current suite of financial software.

Services to include but not limited to:

- supporting the full portfolio of software
- supporting current integrations with other systems used in EHRC (both cloud based and on-premise)
- ensuring that licences are renewed according to requirements and their expiry date
- providing training and support as required on a call-off basis
- providing guidance regarding upgrading and patching of systems, act as source of patching software and notification
- providing value for money reviews and work in partnership to drive efficiencies and developments (including product integrations)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option to extend by 2x periods of 12 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 April 2024

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 April 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Equality and Human Rights Commission

Manchester

Country

United Kingdom