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Award

MAXPREP AGREEMENT

Cardiff and Vale University Health Board

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007119

Procurement identifier (OCID): ocds-h6vhtk-060fb9 ([view related notices](#))

Published 27 January 2026, 1:55pm

Scope

Reference

CAV-DIR (25-28) 188

Description

The requirement relates to the ongoing maintenance and support of the Promega Maxprep Liquid Handling System, a critical piece of laboratory automation equipment used by AWMGS for DNA extraction workflows. This system supports high-throughput processing and ensures compliance with UKAS accreditation standards for laboratory operations.

The Maxprep system is integral to genetic testing processes, enabling automated pre-processing and post-processing steps for DNA extraction using Maxwell RSC AS1400 DNA Blood kits. Without this equipment functioning optimally, there is a significant risk of disruption to essential diagnostic services.

To maintain operational reliability and compliance, the instrument requires:

- Annual preventive maintenance and six-monthly checks by qualified engineers.

- Technical support for troubleshooting and repairs.
- Replacement of defective parts as covered under the service agreement.

Promega UK Ltd is the sole supplier of the Maxprep system and its associated maintenance services. The proprietary nature of the equipment means no other provider can deliver the required support without breaching intellectual property rights or voiding warranties. Market research confirms that there are no alternative suppliers for this service.

The proposed procurement will secure a multi-year service agreement to ensure continuity of service, reduce risk of downtime, and maintain compliance with regulatory standards. This approach will also provide cost certainty and operational stability for the duration of the contract.

Contract 1. MaxPrep Agreement

Supplier

- Promega UK LTD

Contract value

- £31,549.32 excluding VAT
- £37,859.18 including VAT

Below the relevant threshold

Earliest date the contract will be signed

9 February 2026

Contract dates (estimated)

- 28 June 2026 to 27 June 2029
- 3 years

Main procurement category

Services

CPV classifications

- 50410000 - Repair and maintenance services of measuring, testing and checking apparatus

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan

Procedure

Procedure type

Below threshold - without competition

Supplier

Promega UK LTD

- Public Procurement Organisation Number: PXJY-2454-CZWD

2 Benham Court

Hampshire

SO16 7QJ

United Kingdom

Email: robert.bell@promega.com

Region: UKJ36 - Central Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. MaxPrep Agreement

Contracting authority

Cardiff and Vale University Health Board

- Public Procurement Organisation Number: PPPR-7969-BTJG

Woodland House Road, Maes Y Coed Road

Cardiff

CF14 4HH

United Kingdom

Contact name: Nicola Williams

Telephone: +442921500649

Email: Nicola.williams33@wales.nhs.com

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: The NHS Wales Shared Services Partnership (NWSSP) plays a vital role in supporting NHS Wales by delivering a wide range of professional, technical, and administrative services. It is hosted by Velindre University NHS Trust, which means Velindre provides the governance and infrastructure to support NWSSP's operations, but NWSSP itself serves all NHS organisations across Wales.

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court Heol Billingsley

Cardiff

CF15 7QZ

United Kingdom

Email: Corporate.Services2@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact Cardiff and Vale University Health Board for any enquiries.