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Contract

Anti Corruption and Abuse Communications Service Framework

BlueLight Commercial

F03: Contract award notice

Notice identifier: 2024/S 000-007119

Procurement identifier (OCID): ocds-h6vhtk-03eb2f

Published 5 March 2024, 6:18pm

Section I: Contracting authority

I.1) Name and addresses

BlueLight Commercial

BlueLight Commercial

Selby

B46DG

Contact

Linda Barnes

Email

linda.barnes@bluelight.police.uk

Telephone

+44 7929758926

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

12517649

Internet address(es)

Main address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/91087>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/91087>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Anti Corruption and Abuse Communications Service Framework

Reference number

BLC Professional Services 0113

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

BlueLight Commercial are seeking a suitably qualified and experienced provider with extensive experience of working within policing and criminal justice to embed a bespoke and dedicated 0800 or freephone number for the public to use, which to enable them to confidentially report information about any member of the police workforce who they believe are taking advantage of their role and/or abusing their position of power. This may be for a variety of reasons including financial or sexual purposes, or behaviour that is motivated by prejudice. Due to the nature of this requirement and a commitment from both the APCC and NPCC to deal proactively with matters of suspected corruption, there is an expectation that the reporting line will be fully operational by the

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,700,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79512000 - Call centre

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

London

II.2.4) Description of the procurement

BlueLight Commercial are seeking a suitably qualified and experienced provider with extensive experience of working within policing and criminal justice to embed a bespoke and dedicated 0800 or freephone number for the public to use, which to enable them to confidentially report information about any member of the police workforce who they believe are taking advantage of their role and/or abusing their position of power. This may be for a variety of reasons including financial or sexual purposes, or behaviour that is motivated by prejudice. Due to the nature of this requirement and a commitment from both the APCC and NPCC to deal proactively with matters of suspected corruption, there is an expectation that the reporting line will be fully operational by the

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Price - Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

As detailed in the Contracts Finder Notice, this framework is available to the BlueLight Organisations listed.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-021960](#)

Section V. Award of contract

Contract No

1

Title

Anti Corruption and Abuse Communications Service Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Crimestoppers Trust T/A Treble5 Treble1

PO Box 324

Wallington

SM6 6BG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £1,700,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

British High Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom