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Contract

## **T2609 Provision of Maintenance and Support for the Housing Benefit System for NIHE**

Belfast City Council

F03: Contract award notice

Notice identifier: 2025/S 000-007109

Procurement identifier (OCID): ocds-h6vhtk-04e7b0

Published 25 February 2025, 9:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Belfast City Council

9-21 Adelaide Street

Belfast

BT2 8DJ

#### **Email**

[cps@belfastcity.gov.uk](mailto:cps@belfastcity.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKN06 - Belfast

#### **Internet address(es)**

Main address

[www.belfastcity.gov.uk](http://www.belfastcity.gov.uk)

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

T2609 Provision of Maintenance and Support for the Housing Benefit System for NIHE

Reference number

T2609

##### **II.1.2) Main CPV code**

- 72610000 - Computer support services

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

Notice of award of a tender for the maintenance and support for the existing housing benefit system for the Northern Ireland Housing Executive to include future legislative changes to the system.

##### **II.1.6) Information about lots**

This contract is divided into lots: No

##### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £759,329.38

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72230000 - Custom software development services
- 72262000 - Software development services

### **II.2.3) Place of performance**

NUTS codes

- UKN06 - Belfast

Main site or place of performance

Belfast, County Antrim, Northern Ireland.

### **II.2.4) Description of the procurement**

Maintenance and support service for the existing housing benefit system for the Northern Ireland Housing Executive to include future legislative changes.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

This notice is issued in accordance with Reg 32(2)(b) of the Public Contract Regulations to explain the use of the negotiated procedure without prior publication in this instance. The maintenance and support of an existing housing benefit system for the Northern Ireland Housing Executive to include future legislative changes has been awarded to NEC Software Solutions UK Limited to guarantee continued maintenance and support of the existing system. The existing housing benefit system is iWorld software owned by NEC Software Solutions UK Limited, NEC Software Solutions UK Limited are the sole company who can maintain and support the housing benefit system.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section V. Award of contract

### Contract No

T2609

### Title

T2609 Provision of Maintenance and Support for the Housing Benefit System for NIHE

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

24 February 2025

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

NEC Software Solutions UK Limited

Queen's Court, Wilmslow Road, Alderley Edge

Cheshire

SK9 7RR

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £759,329.38

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This notice is issued in accordance with Reg 32(2)(b) of the Public Contract Regulations to explain the use of the negotiated procedure without prior publication in this instance. The maintenance and support of an existing housing benefit system for the Northern Ireland Housing Executive to include future legislative changes has been awarded to NEC Software Solutions UK Limited to guarantee continued maintenance and support of the existing system. The existing housing benefit system is iWorld software owned by NEC Software Solutions UK Limited, NEC Software Solutions UK Limited are the sole company who can maintain and support the housing benefit system.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Chichester Street

Belfast

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Royal Courts of Justice

Chichester Street

Belfast

Country

United Kingdom