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Contract

T2609 Provision of Maintenance and Support for the Housing Benefit System for NIHE

Belfast City Council

F03: Contract award notice

Notice identifier: 2025/S 000-007109

Procurement identifier (OCID): ocds-h6vhtk-04e7b0

Published 25 February 2025, 9:20am

Section I: Contracting authority

I.1) Name and addresses

Belfast City Council

9-21 Adelaide Street

Belfast

BT2 8DJ

Email

cps@belfastcity.gov.uk

Country

United Kingdom

Region code

UKN06 - Belfast

Internet address(es)

Main address

www.belfastcity.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T2609 Provision of Maintenance and Support for the Housing Benefit System for NIHE

Reference number

T2609

II.1.2) Main CPV code

- 72610000 - Computer support services

II.1.3) Type of contract

Services

II.1.4) Short description

Notice of award of a tender for the maintenance and support for the existing housing benefit system for the Northern Ireland Housing Executive to include future legislative changes to the system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £759,329.38

II.2) Description

II.2.2) Additional CPV code(s)

- 72230000 - Custom software development services
- 72262000 - Software development services

II.2.3) Place of performance

NUTS codes

- UKN06 - Belfast

Main site or place of performance

Belfast, County Antrim, Northern Ireland.

II.2.4) Description of the procurement

Maintenance and support service for the existing housing benefit system for the Northern Ireland Housing Executive to include future legislative changes.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

This notice is issued in accordance with Reg 32(2)(b) of the Public Contract Regulations to explain the use of the negotiated procedure without prior publication in this instance. The maintenance and support of an existing housing benefit system for the Northern Ireland Housing Executive to include future legislative changes has been awarded to NEC Software Solutions UK Limited to guarantee continued maintenance and support of the existing system. The existing housing benefit system is iWorld software owned by NEC Software Solutions UK Limited, NEC Software Solutions UK Limited are the sole company who can maintain and support the housing benefit system.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

T2609

Title

T2609 Provision of Maintenance and Support for the Housing Benefit System for NIHE

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NEC Software Solutions UK Limited

Queen's Court, Wilmslow Road, Alderley Edge

Cheshire

SK9 7RR

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £759,329.38

Section VI. Complementary information

VI.3) Additional information

This notice is issued in accordance with Reg 32(2)(b) of the Public Contract Regulations to explain the use of the negotiated procedure without prior publication in this instance. The maintenance and support of an existing housing benefit system for the Northern Ireland Housing Executive to include future legislative changes has been awarded to NEC Software Solutions UK Limited to guarantee continued maintenance and support of the existing system. The existing housing benefit system is iWorld software owned by NEC Software Solutions UK Limited, NEC Software Solutions UK Limited are the sole company who can maintain and support the housing benefit system.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Chichester Street

Belfast

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

Chichester Street

Belfast

Country

United Kingdom