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Contract

Out of Hours Primary Care Service

NHS Frimley Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-007089

Procurement identifier (OCID): ocds-h6vhtk-04e79f

Published 24 February 2025, 4:25pm

Section I: Contracting authority

I.1) Name and addresses

NHS Frimley Integrated Care Board

Windsor

Contact

Lisa Chivers

Email

lisachivers@nhs.net

Telephone

+44 7827896041

Country

United Kingdom

Region code

UKJ - South East (England)

NHS Organisation Data Service

D4U1Y

Internet address(es)

Main address

<https://www.frimley.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Out of Hours Primary Care Service

Reference number

PSCG0037

II.1.2) Main CPV code

- 85120000 - Medical practice and related services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Frimley ICB ("the Commissioner") sought to commission provision to provide an Out of Hours Primary Care Service in Sandhurst, Berkshire.

The service will be provided to individuals who are, or believe themselves to be, ill with a condition that requires urgent attention, such that their immediate care needs cannot safely be deferred until the end of the OOH period but not unstable enough to require treatment in the Emergency Department/Ambulance. An effective interface between the NHS111 services and the OOH service will be critical to the successful delivery of urgent care. Partnership working between these services will ensure all relevant performance and quality measures are successfully delivered. Seamless transfer of information, data (where necessary) and collaboration between the two services will be critical to delivering excellent clinical care and patient experience.

Frimley ICB has followed PSR Direct Award C for the contract to which this notice relates.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £435,720

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

NHS Frimley ICB

II.2.4) Description of the procurement

NHS Frimley ICB ("the Commissioner") sought to commission provision to provide an Out of Hours Primary Care Service in Sandhurst, Berkshire.

The service will be provided to individuals who are, or believe themselves to be, ill with a condition that requires urgent attention, such that their immediate care needs cannot safely be deferred until the end of the OOH period but not unstable enough to require treatment in the Emergency Department/Ambulance. An effective interface between the NHS111 services and the OOH service will be critical to the successful delivery of urgent care. Partnership working between these services will ensure all relevant performance and quality measures are successfully delivered. Seamless transfer of information, data (where necessary) and collaboration between the two services will be critical to delivering excellent clinical care and patient experience.

Frimley ICB has followed PSR Direct Award C for the contract to which this notice relates.

The Commissioner is directly awarding a contract to the existing provider North Hampshire Urgent Care Limited under PSR Direct Award C in accordance with the criteria outlined in Regulation (9) of the Health Care Services (Provider Selection Regime) Regulations 2023.

The total expected value of the contract for the initial 14-month contract term is £ 217,860. The optional 14-month extension expected value of the contract is £ 217,860. Therefore, the full expected lifetime contract value (one year + optional one year extension) is £435,720.

The initial 14-month contract period will commence on the 01 April 2025.

This procurement has been carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by up to 14-months

II.2.14) Additional information

Evidence that North Hampshire Urgent Care Limited have satisfied the existing contract to a sufficient standard according to the detail outlined in the APMS contract The new contracting arrangements are based on a rollover of the previous contracting arrangements/schedules which the provider has already satisfied/complied with to a high standard, and so the provider will highly be likely to be able to satisfy the new contract to a sufficient standard.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice under Direct Award C. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by midnight 07 March 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North Hampshire Urgent Care Limited

Farnborough

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

IP29835R

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £435,720

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by midnight 07 March 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

The Commissioner made the decision of directly awarding the incumbent provider North Hampshire Urgent Care Limited in accordance with the following five criteria outlined in Regulation (9) of the Health Care Services (Provider Selection Regime) Regulations 2023.

- Quality and innovation
- Value
- Integration, collaboration, and service sustainability
- Improving access, reducing health inequalities and facilitating choice
- Social value

It has been advised that North Hampshire Urgent Care Limited has the evidenced ability to deliver the activity required to meet service requirements within the required region. A direct award to North Hampshire Urgent Care Limited under PSR Direct Award C would be appropriate following the Commissioner's evaluation of this provider against the statutory requirements of PSR Direct Award C, and the Commissioner's conclusion that all requirements and criteria have been satisfied.

No declared conflicts or potential conflicts of interest were identified during the decision-making process.

Representations should be sent to scwcsu.cbprocurement@nhs.net.

VI.4) Procedures for review

VI.4.1) Review body

NHS Frimley Integrated Care Board

NHS Frimley Integrated Care Board

Windsor

SL4 3DP

Email

scwcsu.cbprocurement@nhs.net

Country

United Kingdom