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Tender

## **Unified Housing, Asset & Works Management ICT System (Re-tender)**

North Tyneside Council

F02: Contract notice

Notice identifier: 2022/S 000-007051

Procurement identifier (OCID): ocds-h6vhtk-032225

Published 15 March 2022, 5:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Tyneside Council

Quadrant, Cobalt Business Park, The Silverlink North

North Tyneside

NE27 0BY

#### **Contact**

Mr Mark Perry

#### **Email**

[mark.perry@northtyneside.gov.uk](mailto:mark.perry@northtyneside.gov.uk)

#### **Telephone**

+44 1916435656

#### **Fax**

+44 1916432430

**Country**

United Kingdom

**NUTS code**

UKC - North East (England)

**Internet address(es)**

Main address

<http://www.northtyneside.gov.uk/>

Buyer's address

<http://www.northtyneside.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Unified Housing, Asset & Works Management ICT System (Re-tender)

Reference number

DN602667

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Tyneside Council are currently reviewing our Housing Management, Asset Management, and Works Management services. This review also covers our requirements relating to the management of an internal stores solution. Works Management The solution should allow the business to undertake all activity and workflows relating to its repairs and maintenance and construction services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Recording faults and incidents • Resource Management • Task completion and Cost Collection • Planned works • Subcontractors • Purchasing Housing Management The solution should allow the business to undertake all activity and workflows relating to its housing services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Housing Options (Allocation) • Tenancy Management • Income Management • Estate Management • Homelessness • Empty Homes • Leasehold and Right To Buy • Anti-Social Behaviour Management Asset Management The solution should allow the business to undertake all activity and workflows relating to its asset management services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Asset Information • Asset Reporting • Asbestos Management • Compliance • Stock Condition • Future Works • Schools estate Stock and Plant Management

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

North Tyneside Council are currently reviewing our Housing Management, Asset Management, and Works Management services. This review also covers our requirements relating to the management of an internal stores solution. Works Management The solution should allow the business to undertake all activity and workflows relating to its repairs and maintenance and construction services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Recording faults and incidents • Resource Management • Task completion and Cost Collection • Planned works • Subcontractors • Purchasing Housing Management The solution should allow the business to undertake all activity and workflows relating to its housing services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Housing Options (Allocation) • Tenancy Management • Income Management • Estate Management • Homelessness • Empty Homes • Leasehold and Right To Buy • Anti-Social Behaviour Management Asset Management The solution should allow the business to undertake all activity and workflows relating to its asset management services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Asset Information • Asset Reporting • Asbestos Management • Compliance • Stock Condition • Future Works • Schools estate Stock and Plant Management

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

6 June 2022

End date

5 June 2027

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 April 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

20 April 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

North Tyneside Council

Quadrant, Cobalt Business Park, The Silverlink North

North Tyneside

NE27 0BY

Country

United Kingdom

Internet address

<http://www.northtyneside.gov.uk/>