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Tender

Unified Housing, Asset & Works Management ICT System (Re-tender)

North Tyneside Council

F02: Contract notice

Notice identifier: 2022/S 000-007051

Procurement identifier (OCID): ocids-h6vhtk-032225

Published 15 March 2022, 5:11pm

Section I: Contracting authority

I.1) Name and addresses

North Tyneside Council

Quadrant, Cobalt Business Park, The Silverlink North

North Tyneside

NE27 0BY

Contact

Mr Mark Perry

Email

mark.perry@northtyneside.gov.uk

Telephone

+44 1916435656

Fax

+44 1916432430

Country

United Kingdom

NUTS code

UKC - North East (England)

Internet address(es)

Main address

<http://www.northtyneside.gov.uk/>

Buyer's address

<http://www.northtyneside.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Unified Housing, Asset & Works Management ICT System (Re-tender)

Reference number

DN602667

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

North Tyneside Council are currently reviewing our Housing Management, Asset Management, and Works Management services. This review also covers our requirements relating to the management of an internal stores solution. Works Management The solution should allow the business to undertake all activity and workflows relating to its repairs and maintenance and construction services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Recording faults and incidents • Resource Management • Task completion and Cost Collection • Planned works • Subcontractors • Purchasing Housing Management The solution should allow the business to undertake all activity and workflows relating to its housing services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Housing Options (Allocation) • Tenancy Management • Income Management • Estate Management • Homelessness • Empty Homes • Leasehold and Right To Buy • Anti-Social Behaviour Management Asset Management The solution should allow the business to undertake all activity and workflows relating to its asset management services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Asset Information • Asset Reporting • Asbestos Management • Compliance • Stock Condition • Future Works • Schools estate Stock and Plant Management

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description**II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

North Tyneside Council are currently reviewing our Housing Management, Asset Management, and Works Management services. This review also covers our requirements relating to the management of an internal stores solution. Works Management The solution should allow the business to undertake all activity and workflows relating to its repairs and maintenance and construction services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Recording faults and incidents • Resource Management • Task completion and Cost Collection • Planned works • Subcontractors • Purchasing Housing Management The solution should allow the business to undertake all activity and workflows relating to its housing services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Housing Options (Allocation) • Tenancy Management • Income Management • Estate Management • Homelessness • Empty Homes • Leasehold and Right To Buy • Anti-Social Behaviour Management Asset Management The solution should allow the business to undertake all activity and workflows relating to its asset management services. Where possible it should be possible to make relevant functionality available to customers through a customer portal. These include: • Asset Information • Asset Reporting • Asbestos Management • Compliance • Stock Condition • Future Works • Schools estate Stock and Plant Management

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

6 June 2022

End date

5 June 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 April 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 April 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

North Tyneside Council

Quadrant, Cobalt Business Park, The Silverlink North

North Tyneside

NE27 0BY

Country

United Kingdom

Internet address

<http://www.northtyneside.gov.uk/>