

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007049-2021>

Contract

## Software Design and Implementation Services

The Minister for the Cabinet Office acting through Crown Commercial Service

F03: Contract award notice

Notice identifier: 2021/S 000-007049

Procurement identifier (OCID): ocds-h6vhtk-02a2fa

Published 6 April 2021, 10:56pm

### Section I: Contracting authority

#### I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

#### Email

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

#### Telephone

+44 3150103503

#### Country

United Kingdom

#### NUTS code

UK - UNITED KINGDOM

**Internet address(es)**

Main address

<https://www.gov.uk/ccs>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Software Design and Implementation Services

Reference number

RM6193

**II.1.2) Main CPV code**

- 72263000 - Software implementation services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Crown Commercial Service (CCS) is seeking to establish a Framework Agreement for the provision of Software Design and Implementation Services, to be used by Central

Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations.

The Software Design and Implementation Services Framework Agreement will provide a route to market to purchase support from 'specialist' suppliers required when deploying a new cloud-based ERP system or upgrading a legacy IT system.

Suppliers will be required to provide the Deliverables (goods and services) set out in the Specification. The full Specification is set out in the Invitation to Tender (ITT).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,500,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79410000 - Business and management consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

#### **II.2.4) Description of the procurement**

The requirement for Software Design and Implementation Services will cover the following: Strategy, Architecture, Design, Software selection, Impact assessment, Implementation, Integration services, Data migration, Change management, Training, Onboarding and Business Process Automation.

Suppliers will be required to provide the Deliverables (goods and services) set out in the Specification, the full Specification is set out in the Invitation to Tender (ITT).

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The framework will be established for 30 months with the option to extend for up to 1 further period of 18 months.

The value provided in section II.2.6 is only an estimate. CCS cannot guarantee any business through the framework agreement.

Bidders that achieve a final score that meets or exceeds the minimum final score threshold set out in the ITT will be awarded a place on the Framework.

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 104-252559](#)

---

## Section V. Award of contract

### Lot No

1

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

16 March 2021

#### V.2.2) Information about tenders

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Accenture (UK) Limited

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Advanced Business Software and Solutions Limited

Berkshire

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

**Section V. Award of contract**

**Lot No**

1

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

16 March 2021

**V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Agilisys Ltd

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

**Section V. Award of contract**

**Lot No**

1

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

16 March 2021

**V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Aryaa Associates Limited

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

16 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Atos IT Services UK Ltd

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

16 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

AWTG Ltd

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

### **Section V. Award of contract**

#### **Lot No**

1

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

16 March 2021

**V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

bedigital

Cardiff

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

**Section V. Award of contract**

**Lot No**

1

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

16 March 2021

### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Bramble Hub Limited

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

---

## **Section V. Award of contract**

**Lot No**

1

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

16 March 2021

**V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cadmium Services Ltd

Gloucestershire

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

## Section V. Award of contract

### Lot No

1

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

16 March 2021

#### V.2.2) Information about tenders

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Capgemini UK Plc

Surrey

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,500,000,000

---

## Section V. Award of contract

### Lot No

1

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

16 March 2021

#### V.2.2) Information about tenders

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Ceox Services Ltd

Berkshire

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

#### V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,500,000,000

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

CGI IT UK Ltd

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Civica Digital, a division of Civica UK

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

### **Section V. Award of contract**

#### **Lot No**

1

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

16 March 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

cloudThing Ltd

Stourbridge

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

---

### **Section V. Award of contract**

#### **Lot No**

1

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

16 March 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Cognizant Technology Solutions (UK)

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

### **Section V. Award of contract**

#### **Lot No**

1

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

16 March 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Covoxa Limited

Winchester

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

### **Section V. Award of contract**

#### **Lot No**

1

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

16 March 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Deloitte

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

EAPPSYS LIMITED

Brentford

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Engine Partners UK LLP

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

**Section V. Award of contract**

**Lot No**

1

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

16 March 2021

**V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

EntServ UK Ltd Part of DXC Technology

Aldershot

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

16 March 2021

**V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Equiniti

Belfast

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ernst & Young LLP

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

16 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Evolutionary Systems Company Ltd

North Harrow

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

### **Section V. Award of contract**

#### **Lot No**

1

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

16 March 2021

**V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Fujitsu

London

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

**Section V. Award of contract**

**Lot No**

1

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

16 March 2021

### **V.2.2) Information about tenders**

Number of tenders received: 68

Number of tenders received from SMEs: 35

Number of tenders received by electronic means: 68

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

HCL Technologies

Surrey

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,500,000,000

---

## Section VI. Complementary information

### VI.3) Additional information

The value provided in Section II.1.7 is only an estimate. We cannot guarantee to suppliers any business through this Commercial Agreement.

As part of this contract award notice the following can be accessed at:

<https://www.contractsfinder.service.gov.uk/Notice/49b4a202-c167-410d-9d71-0941dfbbcbfd>

- 1) Redacted Commercial Agreement;
- 2) List of Successful Suppliers;
- 3) Customer list

On 2.4.2014 Government introduced its Government Security Classifications (GSC) scheme which replaced Government Protective Marking Scheme (GPMS). A key aspect is the reduction in the number of security classifications used. All bidders were required to make themselves aware of the changes as it may impact this requirement. This link provides information on the GSC at:

<https://www.gov.uk/government/publications/government-security-classifications>

Cyber Essentials is a mandatory requirement for Central Government contracts which involve handling personal information or provide certain ICT products/services. Government is taking steps to reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet. To participate in this procurement, bidders were required to demonstrate they comply with the technical requirements prescribed by Cyber Essentials, for services under and in connection with this procurement.

### VI.4) Procedures for review

#### VI.4.1) Review body

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom