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Award

Cleaning Services

Medway Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007048

Procurement identifier (OCID): ocds-h6vhtk-05a699 ([view related notices](#))

Published 27 January 2026, 12:05pm

Scope

Description

Cleaning services that the appointed Contractor will perform to support the running of Medway Council properties.

Period of Contract: The contract will be for a period of 3 years with an option to extend for a further 2 years, and then a further 2 year period up to a maximum term of 7 years.

To view this notice, please click here:

<https://www.kentbusinessportal.org.uk/delta/viewNotice.html?noticeId=1009654641>

Contract 1

Supplier

- Pacific Support Services Ltd

Contract value

- £8,750,000 excluding VAT
- £10,500,000 including VAT

Above the relevant threshold

Award decision date

26 January 2026

Date assessment summaries were sent to tenderers

27 January 2026

Standstill period

- End: 5 February 2026
- 8 working days

Earliest date the contract will be signed

31 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

The contract will be for a period of 3 years with an option to extend for a further 2 years, and then a further 2 year period up to a maximum term of 7 years.

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Contract locations

- UKJ41 - Medway

Information about tenders

- 13 tenders received
- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Pacific Support Services Ltd

- Companies House: 09560186

Unit 6, Orangey Studios, 21 Orangey Lane, Eltham

London

SE9 1HN

United Kingdom

Contact name: Richard Pallett

Telephone: 01322 554142

Email: richard@pacificsupportservices.co.uk

Region: UKI51 - Bexley and Greenwich

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Medway Council

- Public Procurement Organisation Number: PWYH-3898-LDQR

Medway Council Gun Wharf, Dock Road

Chatham

ME4 4TR

United Kingdom

Contact name: Nigel Ford

Telephone: 01634332088

Email: nigel.ford@medway.gov.uk

Region: UKJ41 - Medway

Organisation type: Public authority - sub-central government

