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Tender

## **General Practice Assistant (GPA) Accreditation Route**

Health Education England

F24: Concession notice

Notice identifier: 2023/S 000-006983

Procurement identifier (OCID): ocids-h6vhtk-03b128

Published 9 March 2023, 8:14pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Health Education England

1st Floor, Blenheim House, Duncombe Street

Leeds

LS1 4PL

#### **Contact**

Anthony Oba

#### **Email**

[anthony.oba@hee.nhs.uk](mailto:anthony.oba@hee.nhs.uk)

#### **Country**

United Kingdom

## **Region code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://www.hee.nhs.uk>

Buyer's address

<https://www.hee.nhs.uk>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Applications or, where applicable, tenders must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Applications or, where applicable, tenders must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

General Practice Assistant (GPA) Accreditation Route

Reference number

C149737

#### **II.1.2) Main CPV code**

- 80000000 - Education and training services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The General Practice Forward View set out a vision to reduce workload, optimise the existing workforce and expand the future, wider workforce. It highlighted the pressures facing GP practices across the country including the rise in patient expectation, increased GP workload, recruitment issues and poor staff morale.

In addition, GP practices at a local level also identified lengthy waiting times, high staff turnover and increased reliance on locums, all of which impacted on patient care.

In response to these challenges, HEE implemented plans in 2018 to introduce the General Practice Assistant (GPA) role to safely deliver a combination of routine administrative tasks and some basic clinical duties in the general practice setting. The focus was to support General Practitioners and nurses in their day-to-day management of patients, specifically aimed at reducing their administrative burden, making best use of consultations and supporting those particularly vulnerable to isolation who were regular attenders at the practice.

The aim was to provide a consistent approach to developing the role, underpinned by a defined job description, competency framework and associated accreditation, resulting in an agreed model which was adopted and spread across England and led by a single Primary Care Training Hub within each of the seven regions.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,731,500

### **II.1.6) Information about lots**

This concession is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The aim was to provide a consistent approach to developing the role, underpinned by a defined job description, competency framework and associated accreditation, resulting in an agreed model which was adopted and spread across England and led by a single Primary Care Training Hub within each of the seven regions.

### **II.2.5) Award criteria**

Concession is awarded on the basis of the criteria described below:

- Criterion: Quality
- Criterion: Price

### **II.2.7) Duration of the concession**

Start date

12 July 2023

End date

31 March 2024

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for submission of applications or receipt of tenders**

Date

28 April 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk//>