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Tender

General Practice Assistant (GPA) Accreditation Route

Health Education England

F24: Concession notice

Notice identifier: 2023/S 000-006983

Procurement identifier (OCID): ocds-h6vhtk-03b128

Published 9 March 2023, 8:14pm

Section I: Contracting authority/entity

I.1) Name and addresses

Health Education England

1st Floor, Blenheim House, Duncombe Street

Leeds

LS1 4PL

Contact

Anthony Oba

Email

anthony.oba@hee.nhs.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.hee.nhs.uk>

Buyer's address

<https://www.hee.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Applications or, where applicable, tenders must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Applications or, where applicable, tenders must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

General Practice Assistant (GPA) Accreditation Route

Reference number

C149737

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

The General Practice Forward View set out a vision to reduce workload, optimise the existing workforce and expand the future, wider workforce. It highlighted the pressures facing GP practices across the country including the rise in patient expectation, increased GP workload, recruitment issues and poor staff morale.

In addition, GP practices at a local level also identified lengthy waiting times, high staff turnover and increased reliance on locums, all of which impacted on patient care. In response to these challenges, HEE implemented plans in 2018 to introduce the General Practice Assistant (GPA) role to safely deliver a combination of routine administrative tasks and some basic clinical duties in the general practice setting. The focus was to support General Practitioners and nurses in their day-to-day management of patients, specifically aimed at reducing their administrative burden, making best use of consultations and supporting those particularly vulnerable to isolation who were regular attenders at the practice.

The aim was to provide a consistent approach to developing the role, underpinned by a defined job description, competency framework and associated accreditation, resulting in an agreed model which was adopted and spread across England and led by a single Primary Care Training Hub within each of the seven regions.

II.1.5) Estimated total value

Value excluding VAT: £1,731,500

II.1.6) Information about lots

This concession is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The aim was to provide a consistent approach to developing the role, underpinned by a defined job description, competency framework and associated accreditation, resulting in an agreed model which was adopted and spread across England and led by a single Primary Care Training Hub within each of the seven regions.

II.2.5) Award criteria

Concession is awarded on the basis of the criteria described below:

- Criterion: Quality
- Criterion: Price

II.2.7) Duration of the concession

Start date

12 July 2023

End date

31 March 2024

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.2) Time limit for submission of applications or receipt of tenders

Date

28 April 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

