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Contract

## **Glasgow Carers Support Service**

Glasgow City Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-006968

Procurement identifier (OCID): ocids-h6vhtk-03fc45

Published 5 March 2024, 10:42am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Glasgow City Council

40 John St, City Chambers

Glasgow

G2 1DU

#### **Email**

[colin.paton@sw.glasgow.gov.uk](mailto:colin.paton@sw.glasgow.gov.uk)

#### **Telephone**

+44 1412872000

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

[www.glasgow.gov.uk](http://www.glasgow.gov.uk)

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00196](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00196)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Health & Social Care

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Glasgow Carers Support Service

Reference number

GCC005898SW

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The council invites tender bids for the Glasgow Carers Support Service, which will provide inclusive and holistic support to carers within Glasgow to maintain their quality of life and enhance their capacity to maintain their health and wellbeing through the provision of a range of person centred, coordinated, outcome focused services.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £10,845,985

## **II.2) Description**

### **II.2.1) Title**

Glasgow Carers Support Services - Northwest Glasgow

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Northwest Glasgow

### **II.2.4) Description of the procurement**

The council invited tender bids for the Carers Provision Service (Glasgow Carers Support Service), which will provide inclusive and holistic support to carers within Glasgow to

maintain their quality of life and enhance their capacity to maintain their health and wellbeing through the provision of a range of person centred, coordinated, outcome focused services.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Glasgow Carers Support Services - Northeast Glasgow

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Northeast Glasgow

### **II.2.4) Description of the procurement**

The council invited tender bids for the Carers Provision Service (Glasgow Carers Support Service), which will to provide inclusive and holistic support to carers within Glasgow to maintain their quality of life and enhance their capacity to maintain their health and wellbeing through the provision of a range of person centred, coordinated, outcome focused services.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Glasgow Carers Support Services - South Glasgow

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

South Glasgow

### **II.2.4) Description of the procurement**

The council invited tender bids for the Carers Provision Service (Glasgow Carers Support Service), which will to provide inclusive and holistic support to carers within Glasgow to maintain their quality of life and enhance their capacity to maintain their health and wellbeing through the provision of a range of person centred, coordinated, outcome focused services.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

Awards were made to the successful Bidders who met:

The required Qualifying Requirements/Criteria

Five Technical (Quality) Questions & Fair Work First Question. Overall Technical weighting is 60%.

Bidders prices were also evaluated as part of this Tender and weighted at 40% of the overall Tender score. Bidders had scores applied based on each of the weighted section elements.

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-027037](#)

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Glasgow Carers Support Services - Northeast Glasgow

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 February 2024

**V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

**V.2.3) Name and address of the contractor**

Glasgow Association for Mental Health

St Andrews by the Green, 33 Turnbull Street, 33,Turnbull Street

Glasgow

G1 5PR

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,385,625

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Glasgow Carers Support Services - South Glasgow

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

#### **V.2.3) Name and address of the contractor**

The Dixon Community

656 Cathcart Road

Glasgow

G42 8AA

Country

United Kingdom



NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,743,980

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### **Section V. Award of contract**

#### **Lot No**

1

#### **Title**

Glasgow Carers Support Services - Northwest Glasgow

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

13 February 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

##### **V.2.3) Name and address of the contractor**

Quarriers

Quarriers Village, Bridge of Weir

Renfrew

PA11 3SX

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,716,380

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Financial Viability

-Financial Viability Assessment. Bidders are required to provide three (3) years audited accounts (or financial statements where there is no requirement to submit audited accounts to Companies House) and complete a Financial Viability Template and pass all financial probity checks.

Health and Safety

-Provide a completed Health and Safety Questionnaire and copies of all associated/relevant policies & procedures in place.

-Confirmation that required Social Care specific policies and procedures are in place as specified in the SPD Health & Safety questionnaire, including relevant policies and information relating to service user safeguarding and protection are in place (for Adults and Children).

HEALTH & SAFETY

In line with current procurement practices, the Council has taken a decision to follow the Single Procurement Document (SPD) process for the health & safety evaluation of potential contractors /social care suppliers. In summary the Bidder may already hold a UKAS accredited OHSAS 18001 certificate or be evaluated in a member scheme of the Safety Schemes in Procurement (SSIP). Where the Bidder does not satisfy the above certification, they will require to complete the full Glasgow City Council Health & Safety Vetting Questionnaire.

## Insurance

-Provide a completed Insurance Questionnaire and copies of all related certificates and policies. Bidders must commit to have in place (and maintain) or commit to obtain relevant insurance levels as specified before service commencement, if successful.

### INSURANCE REQUIREMENTS (To be maintained throughout life of the Contract)

- Bidder shall take out and maintain, throughout the period of the contract, Employer's Liability insurance to the value of at least TEN MILLION POUNDS STERLING (10,000,000GBP) in respect of any one event and unlimited in the period.

-Bidder shall take out and maintain, throughout the period of the contract, Public Liability insurance to the value of at least FIVE MILLION POUNDS STERLING (5,000,000GBP) in respect of any one event and unlimited in the period.

-Bidder shall take out and maintain, throughout the period of the contract, Abuse cover to the value of at least FIVE MILLION POUNDS STERLING (5,000,000GBP) in respect of any one claim, without limit to the number of claims or; Abuse cover to the value of at least TEN MILLION POUNDS STERLING (10,000,000GBP) in respect of any one claim, and in the aggregate. The policy must be arranged on a 'claims occurring' basis. Please note cover arranged on a claims made basis will not be accepted by Glasgow City Council.

-Bidder(s) who have motor vehicles which are used in the provision of their Services must maintain adequate vehicle insurance cover in respect of such vehicles.

Glasgow City Council also requires that the successful bidder retain a sufficient level of Professional Indemnity Insurance required to cover any services to be performed within the scope of the contract. The standard requirement for Glasgow City Council is:

-Bidder shall take out and maintain throughout the period of the contract Professional Indemnity insurance to the value of at least TWO MILLION POUNDS STERLING (2,000,000GBP) in respect of each claim and in the aggregate.

(SC Ref:758531)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

G5 9DA

Email

[glasgow@scotcourts.gov.uk](mailto:glasgow@scotcourts.gov.uk)

Telephone

+44 1414298888

Country

United Kingdom