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Award

## HR Information System

Imperial War Museum

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006967

Procurement identifier (OCID): ocds-h6vhtk-060f5c ([view related notices](#))

Published 27 January 2026, 10:28am

## Scope

## Description

A robust and comprehensive HRIS solution that ensures our required regulatory compliance is vital. The solution must match the functionality of the existing iTrent system in the areas of employee data and record management, onboarding, learning and development modules, compensation in line with UK legislation, terms and conditions of each employee's contract, attendance and absence. Employee and manager self-service functionality alongside comprehensive HR reporting to support effective ways of working and strategic decision making is a key requirement.

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## Contract 1. HR Information System

## **Supplier**

- MHR INTERNATIONAL UK LIMITED

## **Contract value**

- £316,666 excluding VAT
- £380,000 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

1 April 2026

## **Contract dates (estimated)**

- 30 June 2026 to 29 June 2031
- 5 years

## **Main procurement category**

Services

## **CPV classifications**

- 79631000 - Personnel and payroll services

## **Contract locations**

- UK - United Kingdom

## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Single supplier - technical reasons

The cost of implementing a new solution is significant (between £80k-£320k depending on system). In addition, there would be no disruption, as a new software solution would require significant resources to migrate data, familiarise workforce with the new solution and redesign key processes. This disruption would come at a time when IWM implements other significant transformation programmes, and therefore opting to enter into a contract with the same supplier offering the current solution provides significant mitigations to manage the disruption, reduce expenditure and avoid potential delays to our key corporate priorities. The current system also meets all of the criteria and specification required from a software and service perspective, and that management processes that are currently navigated and completed using iTrent functionality will not require redesigning and re-learning.

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## Supplier

### **MHR INTERNATIONAL UK LIMITED**

- Companies House: 01852206
- Public Procurement Organisation Number: PLVH-3271-VZNN

MHR Campus, Mere Way

Nottingham

NG11 6JS

United Kingdom

Email: [bidteam@mhrglobal.com](mailto:bidteam@mhrglobal.com)

Website: <https://mhrglobal.com/uk/en>

Region: UKF16 - South Nottinghamshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. HR Information System

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## **Contracting authority**

**Imperial War Museum**

- Public Procurement Organisation Number: PHRL-5691-LLXM

Lambeth Road

London

SE1 6HZ

United Kingdom

Email: [occlifford@iwm.org.uk](mailto:occlifford@iwm.org.uk)

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - central government