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Tender

## **Purchase of Ticket Vending Machines (GWR)**

First Greater Western Ltd (t/a "GWR")

F05: Contract notice – utilities

Notice identifier: 2022/S 000-006916

Procurement identifier (OCID): ocds-h6vhtk-03219e

Published 14 March 2022, 5:39pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

First Greater Western Ltd (t/a "GWR")

Milford House, 1 Milford Street, Wiltshire Town

Swindon

SN11HL

#### **Contact**

Michael Anderson

#### **Email**

[michael.anderson@firstrail.com](mailto:michael.anderson@firstrail.com)

#### **Country**

United Kingdom

#### **NUTS code**

UKI32 - Westminster

**Internet address(es)**

Main address

[www.firstgroupplc.com](http://www.firstgroupplc.com)

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<http://redirect.transaxions.com/events/XQ7vY>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/XQ7vY>

**I.6) Main activity**

Urban railway, tramway, trolleybus or bus services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Purchase of Ticket Vending Machines (GWR)

**II.1.2) Main CPV code**

- 60210000 - Public transport services by railways

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

GWR wishes to purchase and install a minimum of 30 RSP and ITSO accredited Ticket

Vending Machines (TVM) across various locations on its network, to help provide customers with ticket purchase and collection capability.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,400,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

GWR is continually exploring opportunities to improve its infrastructure and the overall service it provides for its customers.

GWR wishes to purchase and install a minimum of 30 RSP and ITSO accredited Ticket Vending Machines ("TVMs") across various locations on its network, to help provide customers with ticket purchase and collection capability.

GWR is looking for capable supply partners with excellent track records that can deliver and support fully functional, capability-rich TVMs with options to dispense ITSO, Barcode and CCST ticketing media. The TVMs will comply with Equalities Act 2010, RDG usability mandates and RSP compliance, and provide a modern user interface with appropriate levels of configurability for functions and features.

GWR will, upon completion of the procurement contract, work with the winning bidder to agree a call off agreement to allow further TVMs to be purchased by GWR up to the stated value in this contract notice. GWR is keen to partner with a supplier that can offer both "Cash and Card" and "Card only" TVMs fit for purpose on the Railway. These TVMs will be capable of accepting Chip & Pin and Contactless payments for Amex, Mastercard, Visa, Google Pay and Apple Pay at a minimum. GWR wants to ensure the supplier is able to provide a TVM that allows for minimal GWR involvement in maintaining the devices and logging faults through to resolution.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

Option of an extension for up to 2 years

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

Option of an extension for up to 2 years, meaning GWR can extend for the contract duration between the ranges of 1 to 24 months.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 April 2022

Local time

4:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

12 May 2022

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

- Access to the PQQ & Tender will only be granted after a potential bidder has sent an "Expression of Interest" through our Wax Digital Portal and signed an NDA (or can provide proof of an existing & relevant NDA that has been executed between our companies).
- Suppliers must submit a PQQ response by the expressed deadline in the PQQ.
- Only suppliers shortlisted at the PQQ stage will be asked to submit a full Tender response.
- For the avoidance of doubt, GWR shall maintain and comply with a procurement policy that is consistent with all requirements (including all publication or notification requirements that apply from time to time) of the Utilities Contracts Regulations 2016 ("Procurement Policy"). GWR shall act in accordance with such

Procurement Policy in relation to all processes to procure goods and services that are commenced during the Emergency Measures Agreement ("EMA") Term or, if extended, the Extended Term.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

First Greater Western Limited

1 Milford Street

Swindon

SN1 1HL

Country

United Kingdom