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Award

Crucial conversations for mastering dialogue

National Institute for Health and Care Excellence

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Notice identifier: 2026/S 000-006903

Procurement identifier (OCID): ocds-h6vhtk-060f2c

Published 27 January 2026, 9:26am

Scope

Reference

C403010

Description

Delivery of materials for 800 users, access to the training platform for 8 users, trainer certification for 8 users

Contract 1. Crucial conversations for mastering dialogue

Supplier

- Personal Strengths Publishing Ltd

Contract value

- £124,800 excluding VAT
- £149,760 including VAT

Below the relevant threshold

Earliest date the contract will be signed

27 January 2026

Contract dates (estimated)

- 28 January 2026 to 12 November 2026
- 9 months, 16 days

Main procurement category

Services

CPV classifications

- 80511000 - Staff training services
-

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Procedure

Procedure type

Below threshold - without competition

Supplier

Personal Strengths Publishing Ltd

- Public Procurement Organisation Number: PDLH-4365-RVHM

Suite 154,186 St. Albans Road

Watford

WD24 4AS

United Kingdom

Email: contracts@cruciallearning.com

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Crucial conversations for mastering dialogue

Contracting authority

National Institute for Health and Care Excellence

- Public Procurement Organisation Number: PHZT-4273-LJQD

3rd Floor, 3 Piccadilly Place

Manchester

M1 3BN

United Kingdom

Contact name: Barney Wilkinson

Email: barney.wilkinson@nice.org.uk

Website: <https://www.nice.org.uk>

Region: UKD33 - Manchester

Organisation type: Public authority - central government