

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006901-2022>

Contract

## **Provision and Support of MHRA Regulatory Systems**

MHRA

F03: Contract award notice

Notice identifier: 2022/S 000-006901

Procurement identifier (OCID): ocds-h6vhtk-028dfa

Published 14 March 2022, 4:21pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

MHRA

10 South Colonnade, Canary Wharf

London

E14 4PU

#### **Contact**

Purchasing@mhra.gov.uk

#### **Email**

[Purchasing@mhra.gov.uk](mailto:Purchasing@mhra.gov.uk)

#### **Telephone**

+44 2030806000

#### **Country**

United Kingdom

**NUTS code**

UKI31 - Camden and City of London

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/medicines-and-healthcare-products-regulatory-agency>

Buyer's address

<https://www.gov.uk/government/organisations/medicines-and-healthcare-products-regulatory-agency>

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision and Support of MHRA Regulatory Systems

Reference number

UID220

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Agency operates a complex suite of IT systems in support of its functions. Support for, and further development of, this suite is provided by a number of incumbent suppliers, with the largest service currently provided under a contracted service known as the Current Applications Outsource (AO) Service. The Current AO Contract is coming to an end, and the Agency is now seeking to award a new contract for Successor AO Service to continue support for these systems. This will be contracted immediately as part of this Procurement Exercise, along with the work to transition as swiftly as possible from the Current AO Service to the Successor AO Service. The Agency may require the continued development of the Successor AO Service from both a functional and technical perspective.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,850,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72200000 - Software programming and consultancy services
- 72200000 - Software programming and consultancy services
- 72212180 - Medical software development services
- 72261000 - Software support services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

Please see section VI.3 of this notice.

### **II.2.5) Award criteria**

Quality criterion - Name: Implementation and Operational Services / Weighting: 30%

Quality criterion - Name: Optional Services / Weighting: 30%

Quality criterion - Name: Future Services / Weighting: 35%

Quality criterion - Name: Other / Weighting: 5%

Price - Weighting: see VI.3

### **II.2.11) Information about options**

Options: Yes

Description of options

Please see section VI.3 of this notice.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive dialogue

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-001700](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 February 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ACCENTURE (UK) LIMITED

1 Plantation Place, 30 Fenchurch Street, London

London

EC3M 3BD

Country

United Kingdom

NUTS code

- UKC13 - Darlington

National registration number

04757301

Internet address

<http://www.accenture.com>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,850,000

Total value of the contract/lot: £3,850,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Further to Section I.2.0.1 of this notice:

This is not a joint procurement

Further to Section I.2.0.3 of this notice:

This contract is not awarded by a CPB

Further to Section II.1.7.1 & V.2.4.1 of this notice:

The contract value as stated at £3,850,000 reflects the value of the contract as at the date of contract award. The contract is structured to allow the Authority to take up options/include additional services over the life of the contract which would result in this value being exceeded. This is in line with the documents as advertised and estimated value of £72,000,000

Further to Sections II.2.4.1 & II 2.11.2 of this notice:

The Agency operates a complex suite of IT systems in support of its functions. Support for, and further development of, this suite is provided by a number of incumbent suppliers, with the largest service currently provided under a contracted service known as the Current Applications Outsource (AO) Service. The Current AO Contract is coming to an end, and the Agency is now seeking to award a new contract for Successor AO Service to continue support for these systems. This will be contracted immediately as part of this Procurement Exercise, along with the work to transition as swiftly as possible from the Current AO Service to the Successor AO Service. The Agency may require the continued development of the Successor AO Service from both a functional and technical perspective

Further to Section II.2.5) of this notice:

Pounds per Quality point = Adjusted whole life cost(£) / Quality of solution (%)

Further to Section IV.1.3.1 of this notice:

This procurement does not involve the establishment of a framework agreement

Further to Section IV.1.6.1 of this notice:

An electronic auction has not been used

Further to Section IV.1.6.2 of this notice:

An DPS has not been set up

Further to Section V.2.5.1 of this notice:

The awarded contract does not include any sub-contractors

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Email

[royalcourtsofjustice.jc@gov.uk](mailto:royalcourtsofjustice.jc@gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/>

### **VI.4.2) Body responsible for mediation procedures**



Centre for Effective Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Email

[info@cedr.com](mailto:info@cedr.com)

Country

United Kingdom

Internet address

<https://www.cedr.com/>