

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006887-2025>

Contract

National Framework for Water Billing Services 2024

Red Kite Learning Trust

F03: Contract award notice

Notice identifier: 2025/S 000-006887

Procurement identifier (OCID): ocds-h6vhtk-045a77

Published 21 February 2025, 3:13pm

Section I: Contracting authority

I.1) Name and addresses

Red Kite Learning Trust

Red Kite Learning Trust, Red Kite Office, Pannal Ash Road

Harrogate

HG2 9PH

Email

tenders@pagabo.co.uk

Country

United Kingdom

NUTS code

UKE22 - North Yorkshire CC

National registration number

7523507

Internet address(es)

Main address

<https://www.rklt.co.uk/>

I.4) Type of the contracting authority

Other type

Education.

I.5) Main activity

Education

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

National Framework for Water Billing Services 2024

Reference number

AVP-RKLT-2004

II.1.2) Main CPV code

- 65000000 - Public utilities

II.1.3) Type of contract

Services

II.1.4) Short description

Red Kite Learning Trust are looking to establish a framework of providers for Water Billing Services within the UK. The framework will allow Clients to access registered providers who are licensed to operate as a water supplier within the UK. The procurement will be a single stage process following the Public Contract Regulations 2015 open procedure. The framework agreement will be established for a period of 3 years, estimated from December 2024, with the option to extend for a further 1 year. The framework will be a single Lot, with a maximum of 5 Suppliers. This framework agreement is being advertised and tendered, so it can be utilised by all Public-sector bodies, including Charities in the UK, the full list of applicable public sector organisations is available in the Tender synopsis on Pagabo's In-Tend portal - <https://in-tendhost.co.uk/pagabo.aspx/ProjectManage/1276>. Suppliers for this lot must be both Ofwat and WICS registered.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £225,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 41100000 - Natural water
- 45232000 - Ancillary works for pipelines and cables
- 65100000 - Water distribution and related services
- 41110000 - Drinking water
- 41120000 - Non-drinking water
- 65110000 - Water distribution
- 45232100 - Ancillary works for water pipelines

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

- UKM - Scotland
- UKK - South West (England)
- UKH - East of England
- UKF - East Midlands (England)
- UKJ - South East (England)
- UKE - Yorkshire and the Humber
- UKI - London
- UKC - North East (England)
- UKD - North West (England)
- UKL - Wales

II.2.4) Description of the procurement

Provision of registered providers who are licensed to operate as a water suppliers in the UK. Suppliers for this lot must be both Ofwat and WICS registered and hold the relevant Water and Wastewater licences for England & Wales and the relevant Water and Wastewater licence for Scotland, to allow them to operate as water suppliers. Suppliers must be able to offer water supply and billing contracts covering the following: • water supply and sewerage services including wastewater and drainage. • all meter types. • a range of supply contract durations from 1 year upwards.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-031828](#)

Section V. Award of contract

Contract No

AVP-RKLT-2004

Lot No

1

Title

Water Billing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Water Plus Limited

Stoke on Trent

ST4 4DA

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £225,000,000

Total value of the contract/lot: £225,000,000

Section VI. Complementary information

VI.3) Additional information

Please see the attached detailed sub log and region allocation detailed below: https://pagabo.co.uk/wp-content/uploads/2025/02/Watermakred_WaterBillingServices_Framework_Pagabo_User_Guide2024-1.pdf

VI.4) Procedures for review

VI.4.1) Review body

High Courts of England and Wales

London

Country

United Kingdom