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Contract

Modification to Contract Award for 2024 POCTEC Enabled Care

WM5G LIMITED

F20: Modification notice

Notice identifier: 2026/S 000-006880

Procurement identifier (OCID): ocids-h6vhtk-03eee8

Published 27 January 2026, 8:43am

Section I: Contracting authority/entity

I.1) Name and addresses

WM5G LIMITED

16 Summer Lane

Birmingham

B193SD

Contact

Denise China

Email

denise.china@wm5g.org.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Companies House

11848619

Internet address(es)

Main address

<https://www.wm5g.org.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Modification to Contract Award for 2024 POCTEC Enabled Care

Reference number

ocds-h6vhtk-03eee8

II.1.2) Main CPV code

- 72220000 - Systems and technical consultancy services

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title

System Integration

Lot No

3

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Design and Delivery of Support Services Lot will provide resource skills and expertise in support of digital connectivity technology projects.

The scope of this lot covers provision of resource either to supplement existing teams or as an outsourced provider to manager and deliver larger deliverables.

The nature of the resources typically required is diverse and some examples (nonexhaustive list) are:

- advanced wireless & connectivity specialists,
- project & programme managers,
- user researchers,
- connectivity service design,
- business analysts,
- system designer
- solutions architect,
- data architect,
- data modeller,
- quality assurance analyst,
- data and analytics specialists,
- data scientists,
- change management,
- stakeholder engagement.

Resources will deliver a range of support services to inspire, raise awareness of and

realise the potential for advanced wireless solutions to deliver key business benefits.

Resources will be well versed in identifying, assessing and pre-qualifying business needs; co-developing delivery plans and programme/product roadmaps; and delivering a range of business support including business case, design, funding, sourcing, deployment and change management support. Resources will be commissioned to deliver specific objectives and tasks.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

60

In the case of framework agreements, provide justification for any duration exceeding 4 years

This is a DPS Framework

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2024/S 000-041324](#)

Section V. Award of contract/concession

Contract No

ITT_1467

Lot No

3

Title

2024 POCTEC Enabled Care

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

30 October 2024

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Alcove Limited

Colchester

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

09076735

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,400,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

WM5G Ltd

Birmingham

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72220000 - Systems and technical consultancy services

VII.1.3) Place of performance

NUTS code

- UKG - West Midlands (England)

VII.1.4) Description of the procurement:

WM5G are commissioning and delivering Technology Enabled Care (TEC) scalable proof of concept in adult social care and being delivered in partnership with Birmingham City Council (BCC) and Coventry City Council (CCC), as well as City of Wolverhampton Council (CWC) who are dropping out of the programme from 30 September 2025. This followed a successful regional bid for funding to explore and gather evidence of benefits of impact for TEC recipients, the local health and care system and the wider region of deploying digital care technology combined with 5G standard connectivity to improve the independence and outcomes for older adults.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2026

End date

30 September 2027

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£2,100,000

VII.1.7) Name and address of the contractor/concessionaire

Alcove Limited

Colchester

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

09076735

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The value of the contract has increased from £1,400,000 to £2,100,000 and extended from 31.03.26 to 30.09.27.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Interoperability and Interchangeability - a new supplier cannot provide the services without causing incompatibility issues and a replacement of hardware/software would be required leading to additional costs.

Economically Disproportionate - Any new supplier would have a mobilization fee whereas the incumbent would not. This would cause a duplication of costs for WM5G.

Significant inconvenience - The change would cause major disruptions to 331 residents involved in the project, not only in loss of continuity of service but also to their wellbeing as a new service provider would have to enter their homes.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,400,000

Total contract value after the modifications

Value excluding VAT: £2,100,000