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Contract

Insurance Services to Bolton at Home Ltd

Bolton at Home

F03: Contract award notice

Notice identifier: 2021/S 000-006878

Procurement identifier (OCID): ocds-h6vhtk-02a24f

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Section I: Contracting authority

I.1) Name and addresses

Bolton at Home

98 Waters Meeting Road

Bolton

BL1 8SW

Contact

Procurement Hub

Email

procurementhub@boltonathome.org.uk

Telephone

+44 1204328000

Country

United Kingdom

NUTS code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.boltonathome.org.uk/>

Buyer's address

<http://www.boltonathome.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Insurance Services to Bolton at Home Ltd

Reference number

DN509843

II.1.2) Main CPV code

- 66510000 - Insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Bolton at Home Ltd (BAH) wish to tender for insurance services for an initial five year period commencing from 1 April 2021 to 31 March 2026, with the option to extend for a further 2-year period. One of our subsidiaries, Starts with You will be included within the motor insurance requirement.

Throughout the term of the contract, there may be additional requirements for insurance cover for further Bolton at Home subsidiary companies which have a similar business model.

The tender is split into 12 lots.

The lots are:

- property insurance,
- combined liability,
- professional indemnity,
- motor fleet,
- crime,
- computer,
- contractors plant/hired in plant,
- engineering inspection,
- personal accident/business travel,
- directors and officers liability,
- terrorism and cyber liability.

Suppliers can bid for any number of lots and each will be evaluated on their own merit, using MEAT criteria, including some PASS/FAIL questions.

The tenderer must also complete the supplier questionnaire in full; failure to complete fully and satisfactorily will result in a fail and will not be further evaluated. The scoring criteria for each lot is set out in the scoring matrix spreadsheet. Social value requirements will apply to all lots and some aspects will be part of the contract conditions and scored on a

pass/ fail basis.

In addition, there are some GDPR requirements. Successful bidders will be required to complete a data assurance document and also help to complete a data protection impact assessment.

Please note the deadline for clarification questions is 15 December 2020 at 16.00.

Tender documents are available with unrestricted and full direct access free of charge via the Chest Portal www.the-chest.org.uk. Reference DN 509843

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot 1 - Property Insurance

Lot No

1

II.2.2) Additional CPV code(s)

- 66515200 - Property insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Lot 1: Property Insurance

This covers rented housing stock, leasehold properties and shared ownership properties.

Detailed information is provided within the ITT document in the 'Underwriting Information' section.

II.2.5) Award criteria

Quality criterion - Name: The quality section is made up of a number of pass/fail questions and sub sections covering cover/service and support, claims service and innovations and enhancements / Weighting: 65 % / Weighting: 65 %

Price - Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Combined Liability

Lot No

2

II.2.2) Additional CPV code(s)

- 66516400 - General liability insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Combined Liability

Includes employers liability and public/product liability.

Detailed information is provided within the ITT document in the "Underwriting Information" section.

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 65 % / Weighting: 65%

Price - Weighting: 35 %

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Professional Indemnity

Lot No

3

II.2.2) Additional CPV code(s)

- 66516500 - Professional liability insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Professional Indemnity Insurance

Detailed information is provided within the ITT document in the "Underwriting Information" section.

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 65 % / Weighting: 65 %

Price - Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Motor Fleet

Lot No

4

II.2.2) Additional CPV code(s)

- 66514110 - Motor vehicle insurance services
- 66516100 - Motor vehicle liability insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

To cover Bolton at Home, subsidiaries and Starts with You Ltd fleet.

Detailed information is provided within the ITT document in the "Underwriting Information" section.

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 65 % / Weighting: 65 %

Price - Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - Crime

Lot No

5

II.2.2) Additional CPV code(s)

- 66515100 - Fire insurance services
- 66515200 - Property insurance services
- 66515410 - Financial loss insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Loss of money or other property belonging to the insured.

Detailed information is provided within the ITT document in the "Underwriting Information" section

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 55 % / Weighting: 55%

Price - Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6 - Computer

Lot No

6

II.2.2) Additional CPV code(s)

- 66515000 - Damage or loss insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Loss and /or damage to computer and ancilliary equipment.

Detailed information is provided within the ITT document in the "Underwriting Information" section.

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 55 % / Weighting: 55

Price - Weighting: 45

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 7 - Contractors Plant / Hired in Plant

Lot No

7

II.2.2) Additional CPV code(s)

- 66513000 - Legal insurance and all-risk insurance services
- 66515000 - Damage or loss insurance services
- 66516000 - Liability insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Electrically mechanically or manually powered implements, materials containment preparation and handling equipment, scaffolding, staging ladders, portable buildings including fixtures and fittings.

Detailed information is provided within the ITT document in the "Underwriting Information" section.

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 55 % / Weighting: 55%

Price - Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8 - Engineering, Inspection and Insurance

Lot No

8

II.2.2) Additional CPV code(s)

- 66515200 - Property insurance services
- 66516400 - General liability insurance services
- 66519200 - Engineering insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Inspection and Insurance of the Plant as described in the Plant schedules.

Detailed information is provided within the ITT document in the "Underwriting Information" section.

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 55 % / Weighting: 55%

Price - Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 9 - Personal Accident and Business Travel

Lot No

9

II.2.2) Additional CPV code(s)

- 66512100 - Accident insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Personal Accident Cover and Business Travel.

Detailed information is provided within the ITT document in the "Underwriting Information" section

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 55 % / Weighting: 55%

Price - Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 10 - Directors and Officers Liability

Lot No

10

II.2.2) Additional CPV code(s)

- 66516400 - General liability insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Corporate Liability

Indemnity to individual directors and officers of the insured in respect of legal liability.

Detailed information is provided within the ITT document in the "Underwriting Information" section

II.2.5) Award criteria

Quality criterion - Name: Name: Quality Weighting / Weighting: 55 / Weighting: 55%

Price - Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 11 - Property Terrorism

Lot No

11

II.2.2) Additional CPV code(s)

- 66517300 - Risk management insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Insurance for properties against acts of terrorism and / or sabotage.

Detailed information is provided within the ITT document in the "Underwriting Information" section.

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 55 % / Weighting: 55%

Price - Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 12 - Cyber Liability

Lot No

12

II.2.2) Additional CPV code(s)

- 66513100 - Legal expenses insurance services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Cover for costs incurred in the event of a data loss incident, data breach and defence costs of any subsequent claim or investigation.

Detailed information is provided within the ITT document in the "Underwriting Information" section.

II.2.5) Award criteria

Quality criterion - Name: Quality Weighting / Weighting: 55 % / Weighting: 55%

Price - Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 232-573925](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Lot No

1

Title

Lot 1 - Property Insurance

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

2

Title

Lot 2 - Combined Liability

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

3

Title

Lot 3 - Professional Indemnity

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

4

Title

Lot 4 - Motor Fleet

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

5

Title

Lot 5 - Crime

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

6

Title

Lot 6 - Computer

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

7

Title

Lot 7 - Contractors Plant / Hired in Plant

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

8

Title

Lot 8 - Engineering Inspection and Insurance

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

9

Title

Lot 9 - Personal Accident / Business Travel

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

10

Title

Lot 10 - Directors and Officers Liability

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

11

Title

Lot 11 - Property Terrorism

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

12

Title

Lot 12 - Cyber Liability

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

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