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Termination

## **Multiple and Complex Needs Support Service**

Southend-on-Sea City Council

UK12: Procurement termination notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006877

Procurement identifier (OCID): ocids-h6vhtk-05032c ([view related notices](#))

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### **Unawarded contract**

This contract will not be signed.

### **Date of decision not to sign contract**

13 November 2025

### **Reason for not signing contract**

The decision was made to bring this service in-house to be delivered by the Council's Arms Length Housing Manage Organisation, South Essex Homes (SEH). Review of current service delivery and insights from stakeholder and service user engagement highlighted the need for a model of delivery which is better integrated with wider services and can take a more coordinated and agile approach to managing need across a number of accommodation settings.

Due to the current configuration of services and proposed financial model, it is felt that directly awarding this contract to South Essex Homes is the preferred commissioning route.

SEH already manage most of the properties in which the target population resides. Awarding the contract to SEH presents opportunities for better management of the mobilisation of the new service model, greater control over delivery and the interface with wider housing management and allocation functions, and greater integration with social care.

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## **Contracting authority**

### **Southend-on-Sea City Council**

- Public Procurement Organisation Number: PJDT-6566-GZNX

Civic Centre, Victoria Avenue, Southend On Sea, Essex

Southend On Sea

ss2 6fa

United Kingdom

Email: [procurementops@southend.gov.uk](mailto:procurementops@southend.gov.uk)

Region: UKH31 - Southend-on-Sea

Organisation type: Public authority - sub-central government