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Planning

Dementia Support Service Market Engagement - Birmingham and Solihull ICB

NHS Birmingham and Solihull Integrated Care Board

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006826

Procurement identifier (OCID): ocds-h6vhtk-060f00

Published 26 January 2026, 4:54pm

Scope

Description

THIS ADVERT IS FOR A MARKET ENGAGEMENT EVENT ONLY

NHS Arden and Greater East Midlands CSU on behalf of NHS Birmingham and Solihull ICB are seeking to run a market engagement event for providers who have the relevant experience and skills to provide a Dementia Support Service.

Aims and objectives of service

Aims:

A single point of access for information and advice about dementia, information about what support is available pre and post-diagnosis, and how to access this support.

- i. Signposting to other support services available and community groups. relevant to the needs and interest of the individual.
- ii. Practical emotional support to promote greater emotional resilience in individuals by

creating a sense of safety and an atmosphere of calm.

iii. Practical coaching and support to people with dementia and their carers tailored to their situation, around best strategies and good practice to live well with the condition.

iv. Advise on and facilitate access to peer-led group support.

To improve quality of life for individuals living with dementia and their carers through timely, person-centered support.

i. To promote independence and wellbeing, enabling people to live safely and confidently in their communities.

ii. To reduce health inequalities by ensuring equitable access to dementia support across diverse populations.

iii. To enhance care coordination across health, social care, and voluntary sectors.

iv. To prevent avoidable crises, hospital admissions, and delayed discharges through proactive intervention.

v. To embed lived experience into service design, delivery, and evaluation.

vi. Promote a person-centred service with extensive theoretical and practical understanding of dementia and how it impacts on those diagnosed, their families and communities.

Develop robust and clear working referral pathway in and out of service

i. Identify referrals into the service from key partners, with clear strategy and planning to address gaps in performance.

ii. Ensure the service meets not only geographical spread of demand but also considers demographic and dementia prevalence across Birmingham and Solihull.

Total value (estimated)

- £3,220,000 excluding VAT
- £3,220,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2026 to 30 September 2028
- Possible extension to 30 September 2030
- 4 years

Main procurement category

Services

CPV classifications

- 75122000 - Administrative healthcare services

Contract locations

- UKG31 - Birmingham

Engagement

Engagement deadline

5 February 2026

Engagement process description

NHS Arden and Greater East Midlands CSU on behalf of NHS Birmingham and Solihull ICB are seeking to run a market engagement event for providers who have the relevant experience and skills to provide a Dementia Support Service

The market engagement event shall take place on 6th February 2026 between 10.30am and 11.30 am via Microsoft Teams. Interested providers should ensure that they register their interest via the Atamis Health Family system:

<https://atamis-1928.my.site.com/s>Welcome> and search for opportunity reference C417503. Providers should ensure that they complete the short survey providing their organisation's details as well as reviewing the documentation provided by the ICB for their perusal. The survey will provide the opportunity for providers both to register their interest and to provide any comments they may have regarding the draft service specification and any other aspects of the information provided by the ICB. An opportunity for providers to request a one to one to discuss the service with commissioners will also be given via completion of the survey. These will take place on the 9th February 2026. Sessions will be scheduled on a first come first serve basis. These will take place Providers should note that only those who complete the survey will be provided with the relevant MS teams link to attend.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

27 March 2026

Procedure

Special regime

Light touch

Contracting authority

NHS Birmingham and Solihull Integrated Care Board

- Public Procurement Organisation Number: PWQY-9673-JBYN

NHS Birmingham and Solihull Integrated Care Board Alpha Tower, 8th Floor, Suffolk Street Queensway

Birmingham

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Contact name: Michael Sum

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Region: UKG31 - Birmingham

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Arden and Greater East Midlands Commissioning Support Unit

Summary of their role in this procurement: NHS Arden and Greater East Midlands CSU (AGCSU) is acting as an agent for and on behalf of the Commissioner and is supporting the procurement process.

- Public Procurement Organisation Number: PLVR-6647-BVMM

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Website: <https://www.ardengemcsu.nhs.uk/>

Region: UKF11 - Derby

Contact organisation

Contact NHS Birmingham and Solihull Integrated Care Board for any enquiries.