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Tender

Health Systems Support Framework: Provision of Financial Wellbeing and Salary Advance Solutions

NHS England

F02: Contract notice

Notice identifier: 2021/S 000-006821

Procurement identifier (OCID): ocids-h6vhtk-02a216

Published 1 April 2021, 12:42pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Email

hssf.enquiries@nhs.net

Country

United Kingdom

NUTS code

UKE - YORKSHIRE AND THE HUMBER

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Health Systems Support Framework: Provision of Financial Wellbeing and Salary Advance Solutions

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Health Systems Support Framework (HSSF) was established to provide a mechanism for ICS and other health and social care organisations to access the support and services they need to transform how they deliver care. NHS England and Improvement have determined a requirement to expand the scope of the HSSF in order to provide access to workforce and HR solutions which can help to deliver the NHS Long Term Plan and NHS People Plan. The scope of the current opportunity is for Financial Wellbeing and Salary Advance solutions providing access to software and services that promote a fair and ethical approach to financial management with a focus on financial education and the provision of guidance to help employees reduce current debt. Further details, including a description of the services, is provided in the ITT documents available at the address above.

II.1.5) Estimated total value

Value excluding VAT: £40,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

- 66171000 - Financial consultancy services
- 48812000 - Financial information systems
- 79412000 - Financial management consultancy services
- 48442000 - Financial systems software package
- 48422000 - Software package suites
- 72220000 - Systems and technical consultancy services
- 72260000 - Software-related services
- 48100000 - Industry specific software package
- 48190000 - Educational software package
- 80520000 - Training facilities
- 72000000 - IT services: consulting, software development, Internet and support
- 48400000 - Business transaction and personal business software package
- 72220000 - Systems and technical consultancy services
- 72260000 - Software-related services
- 72224100 - System implementation planning services
- 72227000 - Software integration consultancy services
- 72250000 - System and support services
- 72261000 - Software support services
- 80511000 - Staff training services
- 79412000 - Financial management consultancy services
- 80420000 - E-learning services
- 48440000 - Financial analysis and accounting software package
- 72262000 - Software development services

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

II.2.4) Description of the procurement

NHS England and NHS Improvement are inviting suppliers to bid for accreditation to a new Service Line within the Workforce Service Category of the Health Systems Support Framework covering Financial Wellbeing and Salary Advance Solutions. This Service Line will provide access to software and services that promote the fair and ethical approach to financial management with a focus on financial education and the provision of guidance to help employees reduce current debt alongside any future use of high interest loans or other lending, this does not include the provision of credit products. Enabling Financial wellbeing requires an approach which includes employees ease of access to, education on financial management and to products that enable fairer access to money. Salary Advance Schemes are one option that can be used within a wider Financial Well Being offer. Solutions should include, but are not limited to: Advance, on demand access to earned but unpaid wages The delivery of financial education (promoting good financial management, advice helpline and online training sessions on subjects such as reducing debt, understanding interest rates, building up savings) or have links to a financial education support service (e.g. Money Advice Service) that can provide this range of offers Access to webpage(s) or app enabled services reading good financial management offer (for ease of use) Proactively work with trusts to provide “push messages” relevant to employees’ needs (for example January messaging on resetting your finances) Provide employers utilisation dashboards and trend data for example illustrating how staff are using the product, what average draw down amounts are, frequency of use, total number of advances requested, monetary total of advances requested (by month etc) to enable trusts to monitor the use and impact of the product for their employees An interface with ESR (streamlined process to reduce admin procedures and to reduce timescales in-between submitting an advance request and receiving the money) or commitment to ESR interoperability within 12 months of accessing the framework

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The framework lot may be refreshed on its own or in line with the refresh of any other Service Lines within the scope of the HSSF in advance of the framework end date.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 May 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 24 September 2021

IV.2.7) Conditions for opening of tenders

Date

6 May 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

Further Information on the Health Systems Support Framework 1) NHS England as a contracting authority established the Health Systems Support Framework during 2018. 2) The current framework agreement is for the service lines set out within this contract notice, as further described in the ITT documents and will form part of the HSSF; 3) NHS England intends to establish this framework agreement for use by or on behalf of itself and other UK public sector bodies in England, Scotland, Wales and Northern Ireland (including any future successor organisation(s) to the functions exercised by any such organisation(s)). It is also anticipated that non-contracting authorities will be permitted to access the framework agreement; 4) The framework agreement may be accessed by the public sector bodies listed within the ITT documents, to the extent that they are engaged in the management and/or support of the health, care and/or wellbeing of populations within the UK or for which they are responsible; 5) Reference to health and/or social care services within this notice and the ITT documentation includes but is not limited to: primary care services, secondary care services, mental health services, community care services, tertiary care services, social care services and public health services; 6) Any interested suppliers will be required to register via our online portal at: <http://health.atamis.co.uk> (Contract Reference – C23525 – Salary Advance Solutions – HSSF) where the ITT documents will be accessible. This portal will be the channel used for issue of further information relating to this ITT; 7) It is expected that services within the scope of the HSSF will be refreshed regularly. Each refresh will be the subject of a new contract notice published in Find a tender allowing new organisations to bid for a place on the framework from the refresh date. 8) This framework agreement will be awarded for 4 years, however, it may be refreshed prior to the end date.

VI.4) Procedures for review

VI.4.1) Review body

The NHS Commissioning Board (operating under the name of NHS England)

2nd Floor, Rutland House

Runcorn

WA7 2ES

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum ten-day standstill period at the point information on the decision to award the contract is communicated to bidders. Any bidder wishing to appeal the decision to award the contract, or after the award of the contract appeal the contract, shall have the rights set out in Part 3 of the Public Contracts Regulations 2015.