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Contract

Bradford Theatres Technology Partner

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2023/S 000-006813

Procurement identifier (OCID): ocds-h6vhtk-03782c

Published 8 March 2023, 4:39pm

Section I: Contracting authority

I.1) Name and addresses

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

Contact

Catherine Mullins

Email

catherine.mullins@bradford.gov.uk

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

National registration number

180808262

Internet address(es)

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Bradford Theatres Technology Partner

Reference number

59966

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud hosted solution for a new Bradford Theatres' Website. The proposed contract will be for an initial duration of five (5) years with a possible two (2) twelve (12) month extensions.

The Council is looking for a suitably experienced and qualified digital technology partner (the Provider) to rebuild the online services using the best current technology providing improved functionality, improved look, improved ease of use and conformity to the latest security standards. It is essential that the website remains fully integrated with Spektrix, the Service's Ticketing & CRM System, as its online sales tool.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £600,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72400000 - Internet services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

II.2.4) Description of the procurement

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud hosted solution for a new Bradford Theatres' Website. The proposed contract will be for an initial duration of five (5) years with a possible two (2) twelve (12) month extensions. The Council reserves the right to amend the scope of the support requirement for the extension period.

The Council is looking for a suitably experienced and qualified digital technology partner (the Provider) to rebuild the online services using the best current technology providing improved functionality, improved look, improved ease of use and conformity to the latest security standards. It is essential that the website remains fully integrated with Spektrix, the Service's Ticketing & CRM System, as its online sales tool.

The Council requires a Hosted Solution.

The function of the website is to sell tickets for events and experiences to the public in order to generate income and provide best possible online customer experience. The aim of the improved website is to increase the number of customers and members using the site, increase levels of ticket sales and provide an improved user experience.

The current website can be found at the following address

<https://www.bradford-theatres.co.uk>

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-029859](#)

Section V. Award of contract

Contract No

1

Title

Bradford Theatres Technology Partner

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2023

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Numiko Ltd

43-51 Cookridge Street

Leeds

LS2 3AW

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

National registration number

Numiko Ltd

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £600,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

VI.4.2) Body responsible for mediation procedures

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom