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Contract

## **Bradford Theatres Technology Partner**

City of Bradford Metropolitan District Council

F03: Contract award notice

Notice identifier: 2023/S 000-006813

Procurement identifier (OCID): ocds-h6vhtk-03782c

Published 8 March 2023, 4:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

City of Bradford Metropolitan District Council

Britannia House, Hall Ings

Bradford

BD1 1HX

#### **Contact**

Catherine Mullins

#### **Email**

[catherine.mullins@bradford.gov.uk](mailto:catherine.mullins@bradford.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**National registration number**

180808262

**Internet address(es)**

Main address

<https://www.bradford.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103277>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Bradford Theatres Technology Partner

Reference number

59966

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud hosted solution for a new Bradford Theatres' Website. The proposed contract will be for an initial duration of five (5) years with a possible two (2) twelve (12) month extensions.

The Council is looking for a suitably experienced and qualified digital technology partner (the Provider) to rebuild the online services using the best current technology providing improved functionality, improved look, improved ease of use and conformity to the latest security standards. It is essential that the website remains fully integrated with Spektrix, the Service's Ticketing & CRM System, as its online sales tool.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £600,000

**II.2) Description****II.2.2) Additional CPV code(s)**

- 72400000 - Internet services

**II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Bradford

**II.2.4) Description of the procurement**

City of Bradford Metropolitan District Council (the Council) is seeking to appoint a suitably experienced and qualified Provider (the Provider) to deliver a cloud hosted solution for a new Bradford Theatres' Website. The proposed contract will be for an initial duration of five (5) years with a possible two (2) twelve (12) month extensions. The Council reserves the right to amend the scope of the support requirement for the extension period.

The Council is looking for a suitably experienced and qualified digital technology partner

(the Provider) to rebuild the online services using the best current technology providing improved functionality, improved look, improved ease of use and conformity to the latest security standards. It is essential that the website remains fully integrated with Spektrix, the Service's Ticketing & CRM System, as its online sales tool.

The Council requires a Hosted Solution.

The function of the website is to sell tickets for events and experiences to the public in order to generate income and provide best possible online customer experience. The aim of the improved website is to increase the number of customers and members using the site, increase levels of ticket sales and provide an improved user experience.

The current website can be found at the following address

<https://www.bradford-theatres.co.uk>

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-029859](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Bradford Theatres Technology Partner

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Numiko Ltd

43-51 Cookridge Street

Leeds

LS2 3AW

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

National registration number

Numiko Ltd

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £600,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Bradford Metropolitan District Council

1st Floor, Britannia House, Hall Ings

Bradford

BD1 1HX

Country

United Kingdom

Internet address

<https://www.bradford.gov.uk/>

**VI.4.2) Body responsible for mediation procedures**

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

City of Bradford MDC

City Hall

Bradford

BD1 1HY

Country

United Kingdom