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Contract

## **All Wales Data Quality System (DQS) for General Medical Practices' (GMP)**

Digital Health and Care Wales

F20: Modification notice

Notice identifier: 2022/S 000-006811

Procurement identifier (OCID): ocds-h6vhtk-032135

Published 14 March 2022, 9:48am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Digital Health and Care Wales

Ty Glan Yr Avon, 21 Cowbridge Road East

Cardiff

CF11 9LD

#### **Email**

[laura.panes@wales.nhs.uk](mailto:laura.panes@wales.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://dhcw.nhs.wales/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

All Wales Data Quality System (DQS) for General Medical Practices' (GMP)

Reference number

P307

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48180000 - Medical software package
- 48810000 - Information systems
- 48814000 - Medical information systems

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

GP Practices across Wales

### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

NHS Wales had a requirement for a single provider to be appointed to provide a new Data Quality System and associated products and services. The associated products and services will predominantly be the provision of licences, maintenance, support, training and

consultancy services to allow for the potential development of new modules and development consultancy for the provision of a 'Data Quality System' to support data quality and reporting activities of individual General Medical Practices (GP practices) in relation to

national and local requirements.

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

60

In the case of framework agreements, provide justification for any duration exceeding 4 years

N/A

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2012/S 248-411046](#)

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## **Section V. Award of contract/concession**

### **Contract No**

P307

### **Title**

All Wales Data Quality System (DQS) for General Medical Practices' (GMP)

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

1 April 2014

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Informatica Systems Ltd

Thorncroft Manor, Thorncroft Drive

Leatherhead

KT228JB

Telephone

+44 7974043730

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £3,547,593

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Data Quality Solution which was procured in 2014 was designed to help practices improve their data quality and to help underpin the delivery of high quality patient care by being able to interface directly with GP systems. Audit+ provides the same audit capabilities for all practices, and therefore, it is used by all practices within Wales. Audit+ provides a common platform in Wales, which can readily be built upon to provide additional tailored modules produced directly by NWIS, the predecessor of DHCW, to support practices in delivering the emerging GP clinical agenda (and its associated data requirements) in Wales. At present, the solution is also pivotal and intrinsic to supporting the active management of the national pandemic as it provides data for the secondary user for:

- COVID-19 Shielded Patient List identification;
- COVID-19 Vaccination Programme;
- COVID-19 risk stratification of the entire General Practice population in Wales;
- Public Health Wales pandemic disease surveillance systems (COVID-19, flu, measles, mumps etc)
- SAIL for research, COVID-19 modelling etc

(WA Ref:118339)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 48000000 - Software package and information systems

#### **VII.1.2) Additional CPV code(s)**

- 48180000 - Medical software package
- 48810000 - Information systems
- 48814000 - Medical information systems

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

Main site or place of performance

GP Practices across Wales

#### **VII.1.4) Description of the procurement:**

DHCW is seeking a further two (2) year extension, exercised in annual increments. The two (2) year extension also includes the option to terminate the contract any time after the initial twelve (12) months, without penalty, on the provision of three (3) months' notice.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

24

In the case of framework agreements, provide justification for any duration exceeding 4 years:

N/A

### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£985,000

### **VII.1.7) Name and address of the contractor/concessionaire**

Informatica Systems Ltd

Thorncroft Manor, Thorncroft Drive

Leatherhead

KT228JB

Telephone

+44 7974043730

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Further two (2) year extension to June 2024, to be exercised in annual increments. This follows a previous twelve (12) month extension to 30th June 2022. The two (2) year extension also includes the option to terminate the contract any time after the initial twelve (12) months, without penalty, on the provision of three (3) months' notice.



## **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The procured Audit+ solution with write back capability is so bespoke and embedded within DHCWs' national product set that it would present significant technical difficulties, inconvenience and disproportionate costs to employ a separate contractor to deliver the existing service and to migrate on to a replacement solution. In addition, the extension is necessary to ensure that continuity of this critical component in the delivery of the emerging clinical agenda (and its associated data requirements) in Wales, whilst also providing GPs with the essential data required to manage the Covid-19 pandemic, while DHCW seeks to review the market and re-procure a new solution.

## **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £5,293,705

Total contract value after the modifications

Value excluding VAT: £6,278,705