

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006783-2022>

Contract

NHS Sheffield CCG : 24/7 Online Mental Health Platform

NHS Sheffield CCG

F03: Contract award notice

Notice identifier: 2022/S 000-006783

Procurement identifier (OCID): ocds-h6vhtk-02e534

Published 11 March 2022, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS Sheffield CCG

722 Prince of Wales Rd

Sheffield

S9 4EU

Email

t.squires@nhs.net

Country

United Kingdom

NUTS code

UKE32 - Sheffield

Internet address(es)

Main address

<https://www.sheffieldccg.nhs.uk>

Buyer's address

<https://www.nhssourcing.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Sheffield CCG : 24/7 Online Mental Health Platform

Reference number

SYPS/ICS/TS/21/39

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The South Yorkshire Integrated Care System (ICS) is seeking to establish a common digital offer for the South Yorkshire public. This common offer and platform will integrate to national services, i.e., NHS App, NHS Login and NHS.UK, and will seek to integrate a suite of applications that will offer common services such as booking appointments and managing medications, as well as offering some condition or public cohort specific and personalised services. SY ICS is targeting this service to become operational in 2022/23. The Mental Health specific service will initially operate as a standalone service but must

have sufficient integration capability to integrate with the common offer/platform to ensure an excellent experience for the public that is joined up, and in line with the NHS X Digital Technology Assessment Criteria. The provider of the Mental Health service will be required to work with South Yorkshire ICS Digital team to establish this integration as part of delivering the Mental Health Service and the implementation and transition to a SY common digital offer for the public

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £413,250

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield, South Yorkshire

II.2.4) Description of the procurement

The purpose of the service is to provide an accessible and discretionary digital mental health service to individuals aged 16 years and above in South Yorkshire, ensuring age appropriate safeguarding measures are in place.

To provide immediate open access to Mental Health information (local and national)

Improve connectivity to mental health services and support through the use of digital services built around the needs and views of service users

Prevent mental health issues escalating and reaching crisis point, by providing access to therapeutic interventions and counselling support. An experienced work force will be provided and all counsellors will be registered with an appropriate professional body i.e. BACP or equivalent.

To complement existing mental health crisis services and digital offers in place

To provide a service that will help to respond to the anticipated increase in demand arising from the Covid 19 pandemic.

The digital platform will enable individuals to access self-assessments and self-management resources and an online peer support community, moderated by mental health professionals.

Improve partnership working across the mental and physical health and social care system across South Yorkshire , through engagement and awareness of the platform across the system.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-024004](#)

Section V. Award of contract

Contract No

SYPS/ICS/TS/21/39

Title

NHS Sheffield CCG : 24/7 Online Mental Health Platform

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 February 2022

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Consultant Connect

One St Aldates

Oxford

OX1 1DE

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £413,250

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Improvement

London

Country

United Kingdom