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Contract

## **NHS Sheffield CCG : 24/7 Online Mental Health Platform**

NHS Sheffield CCG

F03: Contract award notice

Notice identifier: 2022/S 000-006783

Procurement identifier (OCID): ocds-h6vhtk-02e534

Published 11 March 2022, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Sheffield CCG

722 Prince of Wales Rd

Sheffield

S9 4EU

#### **Email**

[t.squires@nhs.net](mailto:t.squires@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKE32 - Sheffield

#### **Internet address(es)**

Main address

<https://www.sheffieldccg.nhs.uk>

Buyer's address

<https://www.nhssourcing.co.uk/>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Sheffield CCG : 24/7 Online Mental Health Platform

Reference number

SYPS/ICS/TS/21/39

#### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The South Yorkshire Integrated Care System (ICS) is seeking to establish a common digital offer for the South Yorkshire public. This common offer and platform will integrate to national services, i.e., NHS App, NHS Login and NHS.UK, and will seek to integrate a suite of applications that will offer common services such as booking appointments and managing medications, as well as offering some condition or public cohort specific and personalised services. SY ICS is targeting this service to become operational in 2022/23. The Mental Health specific service will initially operate as a standalone service but must

have sufficient integration capability to integrate with the common offer/platform to ensure an excellent experience for the public that is joined up, and in line with the NHS X Digital Technology Assessment Criteria. The provider of the Mental Health service will be required to work with South Yorkshire ICS Digital team to establish this integration as part of delivering the Mental Health Service and the implementation and transition to a SY common digital offer for the public

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £413,250

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield, South Yorkshire

#### **II.2.4) Description of the procurement**

The purpose of the service is to provide an accessible and discretionary digital mental health service to individuals aged 16 years and above in South Yorkshire, ensuring age appropriate safeguarding measures are in place.

To provide immediate open access to Mental Health information ( local and national)

Improve connectivity to mental health services and support through the use of digital services built around the needs and views of service users

Prevent mental health issues escalating and reaching crisis point, by providing access to therapeutic interventions and counselling support. An experienced work force will be provided and all counsellors will be registered with an appropriate professional body i.e. BACP or equivalent.

To complement existing mental health crisis services and digital offers in place

To provide a service that will help to respond to the anticipated increase in demand arising from the Covid 19 pandemic.

The digital platform will enable individuals to access self-assessments and self-management resources and an online peer support community, moderated by mental health professionals.

Improve partnership working across the mental and physical health and social care system across South Yorkshire , through engagement and awareness of the platform across the system.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-024004](#)

## **Section V. Award of contract**

### **Contract No**

SYPS/ICS/TS/21/39

### **Title**

NHS Sheffield CCG : 24/7 Online Mental Health Platform

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 February 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Consultant Connect

One St Aldates

Oxford

OX1 1DE

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £413,250

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

NHS Improvement

London

Country

United Kingdom