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Tender

## **Servicing and Repair of Gas and Renewable Heating Equipment (Domestic and Commercial)**

PROCURE PLUS HOLDINGS LIMITED

F02: Contract notice

Notice identifier: 2024/S 000-006773

Procurement identifier (OCID): ocds-h6vhtk-0444f5

Published 4 March 2024, 9:52am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

PROCURE PLUS HOLDINGS LIMITED

The Lancastrian Office Centre, Talbot Road

MANCHESTER

M320FP

#### **Email**

[frameworks@procure-plus.com](mailto:frameworks@procure-plus.com)

#### **Country**

United Kingdom

#### **Region code**

UKD34 - Greater Manchester South West

## **Companies House**

05888820

## **Internet address(es)**

Main address

[www.procure-plus.com](http://www.procure-plus.com)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://tendermanagement.launchcontrol-systems.com/register/index/ef8c523171>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Servicing and Repair of Gas and Renewable Heating Equipment (Domestic and Commercial)

#### **II.1.2) Main CPV code**

- 50720000 - Repair and maintenance services of central heating

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Procure Plus are a value focused, not for profit company that specialises in the procurement of goods and services related to both the new build, repair, and maintenance of social housing.

Procure Plus wishes to procure and enter into a framework agreement for the servicing and repair of gas and renewable heating equipment. This will cover the annual servicing, maintenance, and repair of domestic gas fired central heating installations, domestic miscellaneous gas appliances, solid fuel appliances and domestic renewable heating systems. It will also cover the annual servicing, maintenance, and repair within domestic and non-domestic settings of commercial gas fired heating installations, HVAC systems and commercial renewable heating systems. The servicing, maintenance and repair of renewable heating systems covers both air source heat pump and ground source heat pump systems for both domestic and commercial heating equipment.

In accordance with the provisions of the Public Contract Regulations 2015 (63)(7), Bidders on Lot 1 and Lot 2 are advised that Contractors who are appointed to this framework agreement will not be permitted to sub-contract the responsibility for the service, maintenance, and repair of gas appliances. Due to the business criticality and risk to both the customer organisation and the resident, the responsibility for the service maintenance and repair of gas appliances will be the responsibility of the Contractor who is appointed to the framework agreement. Contractors appointed to the framework agreement will be permitted, with the agreement of the Customer, to utilise subcontractors to complete the works required to solid fuel appliances and to supplement the service, maintenance, and repair of gas appliances in exceptional circumstances. For example, additional volume caused by extreme weather conditions and / or the geographical spread of properties.

Bidders are permitted to sub-contract the responsibility for the service, maintenance, and repair of renewable technologies within scope of the framework agreement.

### **II.1.5) Estimated total value**

Value excluding VAT: £108,020,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Servicing and repair of domestic gas and renewable heating equipment

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 09110000 - Solid fuels
- 42511110 - Heat pumps
- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531200 - Gas appliance maintenance services
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

The place of performance is described as the United Kingdom, and this is intended to indicate that individual Customers of the framework agreement will own and manage property across some or all of this area. Contractors who are appointed to the framework agreement will not be required to work across the entirety of the UK and they will be able to limit their participation in call off processes to those opportunities that align with the geographical areas in which their organisation operates.

#### **II.2.4) Description of the procurement**

This Lot is for the annual servicing, maintenance, and repair of domestic gas fired central heating installations, domestic miscellaneous gas appliances, solid fuel appliances and domestic renewable heating systems.

The servicing of gas appliances will be undertaken through a 3\* service and maintenance provision. Repairs that fall outside the 3\* service package are also included within the scope of this Lot.

The servicing, maintenance and repair of renewable heating appliances covers both air source heat pump and ground source heat pump systems. Repairs that fall outside the service package are also included within this Lot.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £80,520,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

Procure Plus intends to appoint 15 Contractors to this lot.

Procure Plus reserves the option to appoint a limited number of additional Contractors to this lot of the framework agreement, beyond the 15 stated above. This option may be exercised by Procure Plus where there is a close proximity in the final overall scores between the 15th bidder and the bidders who are ranked in close proximity beneath. Bidders are advised that this is an option and not an obligation on the part of Procure Plus. Procure Plus reserves the right not to exercise this option and to only appoint 15 Contractors to this framework at the conclusion of the evaluation.

## **II.2) Description**

### **II.2.1) Title**

Servicing and repair of commercial gas and renewable heating equipment

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 42511110 - Heat pumps
- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531200 - Gas appliance maintenance services
- 50710000 - Repair and maintenance services of electrical and mechanical building

installations

- 50720000 - Repair and maintenance services of central heating

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

The place of performance is described as the United Kingdom, and this is intended to indicate that individual Customers of the framework agreement will own and manage property across some or all of this area. Contractors who are appointed to the framework agreement will not be required to work across the entirety of the UK and they will be able to limit their participation in call off processes to those opportunities that align with the geographical areas in which their organisation operates.

### **II.2.4) Description of the procurement**

This Lot is for the annual servicing, maintenance, and repair within domestic and non-domestic settings of commercial gas fired heating installations, HVAC systems and commercial renewable heating systems.

The servicing, maintenance and repair of renewable heating installations covers both air source heat pump and ground source heat pump systems.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £27,500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

Procure Plus intends to appoint 15 Contractors to this lot.

Procure Plus reserves the option to appoint a limited number of additional Contractors to this lot of the framework agreement, beyond the 15 stated above. This option may be exercised by Procure Plus where there is a close proximity in the final overall scores between the 15th bidder and the bidders who are ranked in close proximity beneath. Bidders are advised that this is an option and not an obligation on the part of Procure Plus. Procure Plus reserves the right not to exercise this option and to only appoint 15 Contractors to this framework at the conclusion of the evaluation.



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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please refer to the invitation to tender documents.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 30

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

5 April 2024

Local time

5:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

5 April 2024

Local time

5:01pm

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

Individual contracting authorities and organisations entitled to access the framework agreement will have the option to agree and award contracts to the appointed service providers at any point during the term of the framework agreement. Such contracting authorities and organisations are as follows:

Any customer of Procure Plus from time to time, which may include:

Any social housing provider in the United Kingdom from time to time. 'Social Housing Provider' for this purpose means any provider of social housing and includes, without limitation, registered providers, local authorities, and arm's length management organisations (ALMOs)

Any local authority

Any combined authority or associated body

Any police, fire or rescue authority

Any transport authority

Any NHS trust or body, or other health authority

Any waste disposal authority; any university, school, free school, college or academy

Any other contracting authority (as defined in the Public Contracts Regulations 2015) that does not fall within any of the aforementioned categories

Any entity or joint venture company that any of the aforementioned contracting authorities and organisations holds an interest in from time to time.

A list of current social housing providers can be found by visiting:

<https://www.gov.uk/government/publications/registered-providers-of-social-housing>

A number of contracts called off under the framework agreement may be completed using

funding received via the European Union including but not limited to the European Regional Development Fund.

Procure Plus reserves the right to cancel the procurement at any time and not to proceed with all or part of the Framework Agreement.

Procure Plus will not, under any circumstances, reimburse any expense incurred by applicants in preparing their tender submissions or in participating in this procurement process.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

### **VI.4.2) Body responsible for mediation procedures**

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom