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Contract

Patient Portal and Remote Consultations Platform

Northumbria Healthcare NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2023/S 000-006765

Procurement identifier (OCID): ocids-h6vhtk-035146

Published 8 March 2023, 2:37pm

Section I: Contracting authority

I.1) Name and addresses

Northumbria Healthcare NHS Foundation Trust

Northumbria House, Unit 7/8 Silverfox Way

Newcastle Upon Tyne

NE27 0QJ

Contact

Mr Paul Greenwood

Email

paul.greenwood@northumbria-healthcare.nhs.uk

Telephone

+44 7747797572

Country

United Kingdom

Region code

UKC - North East (England)

Internet address(es)

Main address

<https://www.northumbria.nhs.uk>

Buyer's address

<https://www.northumbria.nhs.uk>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Patient Portal and Remote Consultations Platform

Reference number

DN620558

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Patient Portal

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £900,175

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Patient Portal

II.2.5) Award criteria

Quality criterion - Name: Quality questions / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-019101](#)

Section V. Award of contract

Contract No

DN620558

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2022

V.2.2) Information about tenders

Number of tenders received: 23

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 23

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ICNH Ltd T/A DrDoctor

123a Maidenhead road

Windsor

SL4 5EY

Country

United Kingdom

NUTS code

- UKC - North East (England)

Internet address

<https://www.drdoctor.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £900,175

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northumbria Healthcare NHS Foundation Trust

Newcastle upon Tyne

NE27 0Qj

Country

United Kingdom

Internet address

<https://www.northumbria.nhs.uk>