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Contract

## **Patient Portal and Remote Consultations Platform**

Northumbria Healthcare NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2023/S 000-006765

Procurement identifier (OCID): ocds-h6vhtk-035146

Published 8 March 2023, 2:37pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northumbria Healthcare NHS Foundation Trust

Northumbria House, Unit 7/8 Silverfox Way

Newcastle Upon Tyne

NE27 0QJ

#### **Contact**

Mr Paul Greenwood

#### **Email**

[paul.greenwood@northumbria-healthcare.nhs.uk](mailto:paul.greenwood@northumbria-healthcare.nhs.uk)

#### **Telephone**

+44 7747797572

#### **Country**

United Kingdom

**Region code**

UKC - North East (England)

**Internet address(es)**

Main address

<https://www.northumbria.nhs.uk>

Buyer's address

<https://www.northumbria.nhs.uk>

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Patient Portal and Remote Consultations Platform

Reference number

DN620558

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Patient Portal

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £900,175

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

#### **II.2.4) Description of the procurement**

Patient Portal

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality questions / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-019101](#)

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## **Section V. Award of contract**

### **Contract No**

DN620558

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 23

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 23

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ICNH Ltd T/A DrDoctor

123a Maidenhead road

Windsor

SL4 5EY

Country

United Kingdom

NUTS code

- UKC - North East (England)

Internet address

<https://www.drdoctor.co.uk/>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £900,175

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Northumbria Healthcare NHS Foundation Trust

Newcastle upon Tyne

NE27 0Qj

Country

United Kingdom

Internet address

<https://www.northumbria.nhs.uk>