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Tender

## **Telecare Digital Alarm Receiving Centre (ARC)**

Dudley Metropolitan Borough Council

F02: Contract notice

Notice identifier: 2024/S 000-006747

Procurement identifier (OCID): ocids-h6vhtk-0444e4

Published 1 March 2024, 5:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dudley Metropolitan Borough Council

Dudley Metropolitan Borough Council The Council House, Priory Rd, Dudley DY1 1HF

Dudley

#### **Contact**

Chanpreet Dhesi

#### **Email**

[chanpreet.dhesi@dudley.gov.uk](mailto:chanpreet.dhesi@dudley.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG36 - Dudley

**Internet address(es)**

Main address

<https://in-tendhost.co.uk/blackcountryportal.aspx/Tenders/Current>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/blackcountryportal.aspx/Tenders/Current>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/blackcountryportal.aspx/Tenders/Current>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Telecare Digital Alarm Receiving Centre (ARC)

Reference number

AH 237

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Council is seeking to procure a digital alarm receiving centre that is capable of receiving both analogue and digital calls as set out in the FTSN and the Specification at Appendix 5 (Specification) and the procurement documents.

#### **II.1.5) Estimated total value**

Value excluding VAT: £300,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKG36 - Dudley

#### **II.2.4) Description of the procurement**

The Council is seeking to procure a digital alarm receiving centre that is capable of receiving both analogue and digital calls as set out in the FTSN and the Specification at Appendix 5 (Specification) and the procurement documents.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £300,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

+1+1+1 year extension options available (up to a maximum of an additional 3 years)

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

N/A

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 April 2024

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

2 April 2024

Local time

1:00pm

Place

Opened electronically via e-tendering system

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice

Strand, City of Westminster,

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Claims seeking a remedy other than 'ineffectiveness' must be started within 30 days, beginning with the date on which the claimant first knew or ought to have known that grounds for starting the proceedings had arisen.