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Tender

Telecare Digital Alarm Receiving Centre (ARC)

Dudley Metropolitan Borough Council

F02: Contract notice

Notice identifier: 2024/S 000-006747

Procurement identifier (OCID): ocids-h6vhtk-0444e4

Published 1 March 2024, 5:56pm

Section I: Contracting authority

I.1) Name and addresses

Dudley Metropolitan Borough Council

Dudley Metropolitan Borough Council The Council House, Priory Rd, Dudley DY1 1HF

Dudley

Contact

Chanpreet Dhesi

Email

chanpreet.dhesi@dudley.gov.uk

Country

United Kingdom

NUTS code

UKG36 - Dudley

Internet address(es)

Main address

<https://in-tendhost.co.uk/blackcountryportal/asp/Tenders/Current>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/blackcountryportal/asp/Tenders/Current>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/blackcountryportal/asp/Tenders/Current>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telecare Digital Alarm Receiving Centre (ARC)

Reference number

AH 237

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council is seeking to procure a digital alarm receiving centre that is capable of receiving both analogue and digital calls as set out in the FTSN and the Specification at Appendix 5 (Specification) and the procurement documents.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKG36 - Dudley

II.2.4) Description of the procurement

The Council is seeking to procure a digital alarm receiving centre that is capable of receiving both analogue and digital calls as set out in the FTSN and the Specification at Appendix 5 (Specification) and the procurement documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £300,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

+1+1+1 year extension options available (up to a maximum of an additional 3 years)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

N/A

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 April 2024

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

2 April 2024

Local time

1:00pm

Place

Opened electronically via e-tendering system

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

Strand, City of Westminster,

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Claims seeking a remedy other than 'ineffectiveness' must be started within 30 days, beginning with the date on which the claimant first knew or ought to have known that grounds for starting the proceedings had arisen.