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Tender

Handheld Solution

Department of Health and Social Care

F02: Contract notice

Notice identifier: 2021/S 000-006739

Procurement identifier (OCID): ocds-h6vhtk-02a1c4

Published 31 March 2021, 5:46pm

Section I: Contracting authority

I.1) Name and addresses

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Molly Roast

Email

molly.roast@nhs.net

Country

United Kingdom

NUTS code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Handheld Solution

II.1.2) Main CPV code

- 44316400 - Hardware

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Ambulance Radio Programme (ARP) provides NHS ambulance services with emergency mobile communications associated services. The current network services (using the 'Airwave' TETRA network) are due to be replaced by the new Emergency Services Network (ESN) being introduced through a cross-government programme hosted by the Home Office. The Authority is seeking to procure a supplier to ESN Handheld Devices for access to ESN voice services (via the ESN Voice Application) and for supporting handheld applications which may use ESN data services (such as the NMA), Accessories and associated support services.

II.1.5) Estimated total value

Value excluding VAT: £100,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

II.2.4) Description of the procurement

The Ambulance Radio Programme (ARP) provides NHS ambulance services with

emergency mobile communications associated services. The current network services (using the 'Airwave' TETRA network) are due to be replaced by the new Emergency Services Network (ESN) being introduced through a cross-government programme hosted by the Home Office. The Authority is seeking to procure a supplier to ESN Handheld Devices for access to ESN voice services (via the ESN Voice Application) and for supporting handheld applications which may use ESN data services (such as the NMA), Accessories and associated support services. The Supplier shall provide the following Services as detailed in the services description which can be found on the Authority's eTendering portal. (a) Implementation Services(i) Planning and Design(ii) Test(b) Operational Services(i) ESN Handheld Devices (supply)(ii) Accessories (supply)(iii) Support(c) Optional Services(i) Support Desk Integration [TBC](ii) Further Testing Service(iii) Ad-Hoc Services(d) Future Projects(i) Addition to, expansion or enhancement of the Services that may be requested by the Authority.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £100,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The initial term of the contract is 5 years. The Authority may (at its sole discretion) extend the Initial term by one or more extension periods by giving the supplier at least sixty (60) Working Days' notice before the end of the initial term or beyond (up to a maximum of 2 years).

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates:

Please refer to the selection questionnaire guidance. The Authority will evaluate responses to the SQ and select the 5 highest ranking bidders who will be issued with an ISIT unless any other bidders are within half a percentage point (0,50 %) of the fifth placed bidder. In this case, these bidders will also be shortlisted to the next stage of the tender process.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The initial term of the contract is 5 years. The Authority may (at its sole discretion) extend the Initial term by one or more extension periods by giving the supplier at least sixty (60) Working Days' notice before the end of the initial term or beyond (up to a maximum of 2 years). From the effective date and in accordance with the implementation plan, the supplier shall provide the services to each of the English Ambulance Trusts and any successor bodies thereto that perform any of the functions previously performed by any of the foregoing bodies: (a) South Western Ambulance Service NHS Foundation Trust (SWASFT), (b) East Midlands Ambulance Service NHS Trust (EMAS), (c) East of England Ambulance Service NHS Trust (EEAST), (d) London Ambulance Service NHS Trust (LAS), (e) North West Ambulance Service NHS Trust (NWAS), (f) Isle of Wight NHS Trust (IoW), (g) South Central Ambulance Service NHS Foundation Trust (SCAS), (h) South East Coast Ambulance Service NHS Foundation Trust (SECamb), (i) West Midlands Ambulance Service University NHS Foundation Trust (WMAS), (j) North East Ambulance Service NHS Foundation Trust (NEAS), and (k) Yorkshire Ambulance Service NHS Trust (YAS). At any time during this Agreement, the Authority is entitled to require the supplier on written notice to provide (and on receipt of such written notice, the supplier shall provide) the services (all or part thereof) to other organisations and any successor bodies thereto that perform any of the functions previously performed by any of the foregoing organisations, including: (a) Welsh Ambulance Service NHS Trust (WAST), (b) Scottish Ambulance Service (SAS), (c) Air Ambulance Charities, including the following: (i) East Anglian Air Ambulance, (ii) Essex and Herts Air Ambulance, (iii) MAGPAS Air Ambulance, (iv) Lincolnshire and Nottinghamshire Air Ambulance, (v) London's Air Ambulance, (vi) Great North Air Ambulance, (vii) North West Air Ambulance, (viii) Thames Valley Air Ambulance, (ix) Hampshire and Isle of Wight Air Ambulance, (x) Kent, Surrey

and Sussex Air Ambulance,(xi) Cornwall Air Ambulance,(xii) Devon Air Ambulance,(xiii) Dorset and Somerset Air Ambulance,(xiv) Great Western Air Ambulance,(xv) Midlands Air Ambulance,(xvi) The Air Ambulance Service,(xvii) Yorkshire Air Ambulance,(xviii) Wales Ambulance Service;(d) the other NHS Trusts,(e) the NHS Bodies,(f) the law enforcement organisations set out in the list located at URL: <https://www.police.uk/forces/> or any replacement or successor URL; and(g) the fire and rescue organisations set out in the list located at URL: <https://www.nationalfirechiefs.org.uk/Fire-and-Rescue-Services> or any replacement or successor URL.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 April 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

The Authority envisages that by the end of the term of the agreement the scope of this procurement may have broadened resulting in an estimated total contract value range of GBP 25 000 000 to GBP 100 000 000. This range includes any additional future services that may be called off under the agreement by the service recipients. 1) estimated contract value for the handheld solution as set out in the agreement to all English Ambulance Trusts is GBP 25 000 000 (cumulative cost GBP 20 000 000); 2) estimated value for the optional addition of the delivery of Handheld Devices and all the associated services as set out in the Agreement to the Welsh Ambulance Service NHS Trust and the Scottish Ambulance Service is GBP 5 000 000 (cumulative cost by adding the cost for contract type numbered 1 and 2 together is GBP 30 000 000); 3) estimated value for the optional addition of the delivery of Handheld Devices and all the associated services as set out in the Agreement to the law enforcement services and fire and rescue services in Great Britain is GBP 35 000 000 (cumulative cost by adding the cost for contract type numbered 1, 2 and 3 together is GBP 65 000 000); 4) estimated value for items ordered through the catalogue order process is GBP 15 000 000 (cumulative cost by adding the cost for contract type numbered 1, 2, 3 and 4 together is GBP 80 000 000). 4) estimated value for future projects is GBP 20 000 000 (cumulative cost by adding the cost for contract type numbered 1, 2, 3, 4 and 5 together is GBP 100 000 000). Any selection of bidders will be based solely on the criteria set out for the procurement. If a group of economic operators submit a bid, the group must nominate a lead organisation to interface with the Authority. The Authority may require the group to form a legal entity before entering into the contract in accordance with Regulation 19(6) of the Public Contracts Regulations 2015. Please note that economic operators will need to register for free through the portal referred to in Section I.1) above and obtain log-in details to access the procurement documents. Tenders and all supporting documentation must be priced in pounds sterling. The Authority is not and shall not be liable for any expenses, costs or liabilities incurred by those expressing an interest or negotiating or tendering for this contract opportunity or their associated entities or any other person. The Authority reserves the right not to award a contract, to make whatever changes it sees fit to the structure, timing and rules of the procurement process and to cancel the process in its entirety at any stage.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

VI.4.4) Service from which information about the review procedure may be obtained

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>