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Tender

## **WCC - Care and Support in Orbit Extra Care Schemes**

Warwickshire County Council

Orbit (including Orbit Group Ltd and its subsidiaries)

NHS Coventry and Warwickshire Clinical Commissioning Group (CCG)

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-006729

Procurement identifier (OCID): ocds-h6vhtk-0320e3

Published 11 March 2022, 2:39pm

The closing date and time has been changed to:

**12 May 2022, 5:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

Warwick

CV34 4RL

### **Contact**

Procurement Team

### **Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKG13 - Warwickshire

**Internet address(es)**

Main address

<http://www.warwickshire.gov.uk>

**I.1) Name and addresses**

Orbit (including Orbit Group Ltd and its subsidiaries)

Garden Court, Binley Business Park

Coventry

CV3 2SU

**Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKG - West Midlands (England)

**Internet address(es)**

Main address

<https://www.orbit.org.uk/>

## **I.1) Name and addresses**

NHS Coventry and Warwickshire Clinical Commissioning Group (CCG)

Westgate House, Market Street

Warwick

CV34 4DE

### **Email**

[cwccg.contactus@nhs.net](mailto:cwccg.contactus@nhs.net)

### **Country**

United Kingdom

### **NUTS code**

UKG - West Midlands (England)

### **Internet address(es)**

Main address

<http://www.coventrywarwickshireccg.nhs.uk>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.csw-jets.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.csw-jets.co.uk>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

WCC - Care and Support in Orbit Extra Care Schemes

Reference number

Project - 00013364

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Warwickshire County Council (the Council), Orbit (or other subsidiary of Orbit Group Limited) and Coventry and Warwickshire Clinical Commissioning Group (CWCCG) are seeking providers to deliver a range of care and support services at Orbit's extra care schemes throughout the county of Warwickshire, these are:

Lot 1 - Briar Croft (Stratford-upon-Avon), Ettington Lodge (Wellesbourne) and Rosalind Court (Stratford-upon-Avon);

Lot 2 - Tithe Lodge (Southam);

Lot 3 - Queensway Court (Leamington Spa).

Applicants may apply for one or more Lots.

Successful applicants will be required to enter into 3 contracts:

- 1) With the Council for care and support to the Council's customers who reside in these schemes.
- 2) With CWCCG for care and support to CWCCG's customers who reside in these schemes.

Please note CWCCG may use a different process to contract for these services.

- 3) With Orbit for overnight and emergency support to all residents in these schemes.

Lots 2 and 3 also include Moving on Bed provision. The successful applicant for Lot 1 will also be required to deliver this provision if there is a future demand at that location.

Full details are included in the tender documents.

#### **II.1.5) Estimated total value**

Value excluding VAT: £17,600,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 Briar Croft (Stratford-upon-Avon), Ettington Lodge (Wellesbourne) and Rosalind Court (Stratford-upon-Avon)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 90911000 - Accommodation, building and window cleaning services

#### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the county boundaries of Warwickshire County Council

#### **II.2.4) Description of the procurement**

Provision of care and support to the named schemes.

Successful applicants will be required to enter into 3 contracts:

1) With the Council for care and support to the Council's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm) but will also include elements of planned night time provision (10pm to 7am).

2) With CWCCG for care and support to CWCCG's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm) but will also include elements of planned night time provision (10pm to 7am).

Please note CWCCG may use a different process to contract for these services.

3) With Orbit for emergency support to all residents in these schemes (This service includes response to alarm calls, and the provision of emergency care at night - times to be confirmed by site). There will be office rental fees attributable which be inclusive of internet/phone utilities and cleaning etc.

Lots 2 and 3 also include Moving on Bed provision, which is a reablement type service within specific beds within the schemes, with dedicated Reablement OT and a dedicated GP input. The successful applicant for Lot 1 will also be required to deliver this provision if there is a future demand at that location.

Full details are included in the tender documents.

#### **II.2.6) Estimated value**

Value excluding VAT: £6,700,000

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

### **II.2.14) Additional information**

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, Orbit and the CCG, potential changes in legislation and the changing demands placed on the Council and CCG by its customers.

The initial contract term will be for 5 years however the Council (and Orbit and CWCCG) reserves the right to extend the contract by further periods not exceeding 60 months.

## **II.2) Description**

### **II.2.1) Title**

Lot 2 Tithe Lodge (Southam)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the county boundaries of Warwickshire County Council.

### **II.2.4) Description of the procurement**

Provision of care and support to the named scheme.

Successful applicants will be required to enter into 3 contracts:

1) With the Council for care and support to the Council's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm) but will also include elements of planned night time provision (10pm to 7am).

2) With CWCCG for care and support to CWCCG's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm) but will also include elements of planned night time provision (10pm to 7am).

Please note CWCCG may use a different process to contract for these services.

3) With Orbit for emergency support to all residents in these schemes (This service includes response to alarm calls, and the provision of emergency care at night - times to be confirmed by site). There will be office rental fees attributable which be inclusive of internet/phone utilities and cleaning etc.

Lots 2 and 3 also include Moving on Bed provision, which is a reablement type service within specific beds within the schemes, with dedicated Reablement OT and a dedicated GP input.

Full details are included in the tender documents.

#### **II.2.6) Estimated value**

Value excluding VAT: £3,600,000

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

60

#### **II.2.14) Additional information**

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, Orbit and the CCG, potential changes in legislation and the changing demands placed on the Council and CCG by its customers.

The initial contract term will be for 5 years however the Council (and Orbit and CWCCG) reserves the right to extend the contract by further periods not exceeding 60 months.

## **II.2) Description**

### **II.2.1) Title**

Lot 3 Queensway (Leamington Spa)

Lot No



3

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the county boundaries of Warwickshire County Council

### **II.2.4) Description of the procurement**

Provision of care and support at the named scheme.

Successful applicants will be required to enter into 3 contracts:

1) With the Council for care and support to the Council's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm) but will also include elements of planned night time provision (10pm to 7am).

2) With CWCCG for care and support to CWCCG's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm) but will also include elements of planned night time provision (10pm to 7am).

Please note CWCCG may use a different process to contract for these services.

3) With Orbit for emergency support to all residents in these schemes (This service includes response to alarm calls, and the provision of emergency care at night - times to be confirmed by site). There will be office rental fees attributable which be inclusive of internet/phone utilities and cleaning etc.

Lots 2 and 3 also include Moving on Bed provision, which is a reablement type service within specific beds within the schemes, with dedicated Reablement OT and a dedicated GP input.

Full details are included in the tender documents.

### **II.2.6) Estimated value**

Value excluding VAT: £7,300,000

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

60

### **II.2.14) Additional information**

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, Orbit and the CCG, potential changes in legislation and the changing demands placed on the Council and CCG by its customers.

The initial contract term will be for 5 years however the Council (and Orbit and CWCCG) reserves the right to extend the contract by further periods not exceeding 60 months.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

All as detailed in the tender documentation.

The Council will undertake its financial assessment of the tendering organisation (and if considered necessary by the Council, any partners within a consortium bid) based on its own evaluation of the tenderers' most recent 2 years accounts (or if 2 years accounts are not available, equivalent evidence which confirms financial viability). The assessment of accounts will be supported by an independent credit reference report from Creditsafe where this is available. The Council may also impose a Bond or Performance Guarantee on the successful Tenderer. Minimum level(s) of standards possibly required: Evidence as stated in the tender documentation.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

All as detailed in the tender documentation

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:

<http://www.legislation.gov.uk/ukxi/2015/102/contents/made>

#### **IV.1.11) Main features of the award procedure**

All as detailed in the tender documentation

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

22 April 2022

Local time

12:00pm

Changed to:

Date

12 May 2022

Local time

5:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Warwickshire County Council will be using its e-tendering system (CSW-JETS) for the administration of this procurement process. Providers must register with the system (if they haven't previously done so) in order to be able to express an interest in the project and download documents.

The web address for CSW-JETS is [www.csw-jets.co.uk](http://www.csw-jets.co.uk) (<https://www.csw-jets.co.uk>).  
Registration and use of CSW-JETS is free.

If you are having trouble registering with CSW-JETS please email us at  
[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court for England and Wales

London

Country

United Kingdom