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Tender

Supported Living Care Provision in Torbay

TORBAY & SOUTH DEVON NHS FOUNDATION TRUST

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2022/S 000-006720

Procurement identifier (OCID): ocids-h6vhtk-031c46

Published 11 March 2022, 1:39pm

Section I: Contracting authority

I.1) Name and addresses

TORBAY & SOUTH DEVON NHS FOUNDATION TRUST

TORBAY HOSPITAL, LOWES BRIDGE

TORQUAY

TQ2 7AA

Contact

Richard Lang

Email

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Telephone

+44 1803653396

Country

United Kingdom

NUTS code

UKK42 - Torbay

National registration number

1234

Internet address(es)

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=44711&B=NHSSW

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=44711&B=NHSSW

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supported Living Care Provision in Torbay

Reference number

TSDFT/ASC/10/21

II.1.2) Main CPV code

- 85311200 - Welfare services for disabled people

II.1.3) Type of contract

Services

II.1.4) Short description

Torbay & South Devon NHS Foundation Trust (TSDFT) are publishing an opportunity to all supported living providers, both current and new, for a placement onto the Supported Living framework.

The term is 4 years and to commence on 01 July 2022.

This provision for both 1:1 and shared hours covering a range of support needs including those with Learning Difficulties (LD) and Mental Health (MH) issues.

Pricing will be provided by the Authority by the 1st of April of every year . The current hourly base rates for 2021/22 are:

Day (07.00-22.00) £16.63

Waking night (22.00-07.00) £16.63

Sleeping night (22.00-07.00) £11.09

The Framework will be reopened at least annually to ensure the opportunity is available to future Supported Living providers.

This Procurement is in accordance with the Regulations 74, 75 and 76 of PCR 2015 (SI2015/102) relating to the award of contracts for Social and Other Specific Services, the

process will broadly follow the Open Procedure

II.1.5) Estimated total value

Value excluding VAT: £27,396,768

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85312400 - Welfare services not delivered through residential institutions

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

Main site or place of performance

TORBAY

II.2.4) Description of the procurement

Torbay and South Devon NHS Foundation Trust (TSDFT) are publishing an opportunity to all supported living providers, both current and new, for a placement onto the TSDFT Supported Living framework for Torbay.

The Invitation To Tender (ITT) will be opened on the 11th of March 2022 via the NHS South West e-Tendering portal (EU-Supply).

The term of the Framework is 4 years and is planned to commence on 01 July 2022.

Pricing will be provided by the Authority by the 1st of April of every year following an annual price review. The current base tariffs for 2021/22 are:

Day rate (07.00-22.00) £16.63 per hour (105 hours per week)

Waking Night rate (22.00-07.00) £16.63 per hour (63 hours per week)

Sleeping night rates (22.00-07.00) £11.09 per hour (63 hours per week)

Torbay and South Devon NHS Foundation Trust (TSDFT) and Torbay Council have committed, within a reasonable time frame, to increase the hourly rates from those advertised, in order to improve our Supported Living provider's viability in a rapidly evolving market.

This encompasses provision for both 1:1 and shared hours covering a range of support needs including those with Learning Difficulties (LD) and Mental Health (MH) issues.

Framework providers will receive the following benefits:

- Priority on referral volumes
- Preferential hourly rates
- Financial cover for the first 4 weeks of any vacancies

The Framework has been re-invigorated to a more robust methodology and application process which will ensure that good quality providers are adopted onto the supported living framework in a fair, unbiassed and well-established way.

The new Framework specification includes service standards which should help providers better understand the quality, outcomes, delivery and organisation of the services we are seeking. These standards are broken down into subsections with separate quality indicators.

The 5 new Supported Living service standards include:

- Person centred support and care
- Individual choice and control
- Staff recruitment and training
- Risk assessment and management
- Organisational management

The successful providers who enter onto the new Supported Living Framework will be those who have sufficiently evidenced their ability to deliver a service going forwards, which will meet the 5 new Supported Living service standards.

The Framework will be reopened at least annually to ensure the opportunity is available to future Supported Living providers.

This Procurement is being undertaken in accordance with the Regulations 74, 75 and 76 of PCR 2015 (SI2015/102) relating to the award of contracts for Social and Other Specific Services, the tender process will broadly follow the Open Procedure as outlined within the PCR 2015

II.2.6) Estimated value

Value excluding VAT: £27,396,768

II.2.7) Duration of the contract or the framework agreement

Duration in months

48

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As per Procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As per Procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.11) Main features of the award procedure

As per Procurement documents

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-005546](#)

IV.2.2) Time limit for receipt of expressions of interest

Date

22 April 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.5) Scheduled date for start of award procedures

24 May 2022

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom