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Tender

## **Supported Living Care Provision in Torbay**

TORBAY & SOUTH DEVON NHS FOUNDATION TRUST

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2022/S 000-006720

Procurement identifier (OCID): ocids-h6vhtk-031c46

Published 11 March 2022, 1:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

TORBAY & SOUTH DEVON NHS FOUNDATION TRUST

TORBAY HOSPITAL, LOWES BRIDGE

TORQUAY

TQ2 7AA

#### **Contact**

Richard Lang

#### **Email**

[richard.lang@nhs.net](mailto:richard.lang@nhs.net)

#### **Telephone**

+44 1803653396

#### **Country**

United Kingdom

**NUTS code**

UKK42 - Torbay

**National registration number**

1234

**Internet address(es)**

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=44711&B=NHSSW](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=44711&B=NHSSW)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=44711&B=NHSSW](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=44711&B=NHSSW)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supported Living Care Provision in Torbay

Reference number

TSDFT/ASC/10/21

#### **II.1.2) Main CPV code**

- 85311200 - Welfare services for disabled people

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Torbay & South Devon NHS Foundation Trust (TSDFT) are publishing an opportunity to all supported living providers, both current and new, for a placement onto the Supported Living framework.

The term is 4 years and to commence on 01 July 2022.

This provision for both 1:1 and shared hours covering a range of support needs including those with Learning Difficulties (LD) and Mental Health (MH) issues.

Pricing will be provided by the Authority by the 1st of April of every year . The current hourly base rates for 2021/22 are:

Day (07.00-22.00) £16.63

Waking night (22.00-07.00) £16.63

Sleeping night (22.00-07.00) £11.09

The Framework will be reopened at least annually to ensure the opportunity is available to future Supported Living providers.

This Procurement is in accordance with the Regulations 74, 75 and 76 of PCR 2015 (SI2015/102) relating to the award of contracts for Social and Other Specific Services, the

process will broadly follow the Open Procedure

### **II.1.5) Estimated total value**

Value excluding VAT: £27,396,768

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85312400 - Welfare services not delivered through residential institutions

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

Main site or place of performance

TORBAY

### **II.2.4) Description of the procurement**

Torbay and South Devon NHS Foundation Trust (TSDFT) are publishing an opportunity to all supported living providers, both current and new, for a placement onto the TSDFT Supported Living framework for Torbay.

The Invitation To Tender (ITT) will be opened on the 11th of March 2022 via the NHS South West e-Tendering portal (EU-Supply).

The term of the Framework is 4 years and is planned to commence on 01 July 2022.

Pricing will be provided by the Authority by the 1st of April of every year following an annual price review. The current base tariffs for 2021/22 are:

Day rate (07.00-22.00) £16.63 per hour (105 hours per week)

Waking Night rate (22.00-07.00) £16.63 per hour (63 hours per week)

Sleeping night rates (22.00-07.00) £11.09 per hour (63 hours per week)

Torbay and South Devon NHS Foundation Trust (TSDFT) and Torbay Council have committed, within a reasonable time frame, to increase the hourly rates from those advertised, in order to improve our Supported Living provider's viability in a rapidly evolving market.

This encompasses provision for both 1:1 and shared hours covering a range of support needs including those with Learning Difficulties (LD) and Mental Health (MH) issues.

Framework providers will receive the following benefits:

- Priority on referral volumes
- Preferential hourly rates
- Financial cover for the first 4 weeks of any vacancies

The Framework has been re-invigorated to a more robust methodology and application process which will ensure that good quality providers are adopted onto the supported living framework in a fair, unbiased and well-established way.

The new Framework specification includes service standards which should help providers better understand the quality, outcomes, delivery and organisation of the services we are seeking. These standards are broken down into subsections with separate quality indicators.

The 5 new Supported Living service standards include:

- Person centred support and care
- Individual choice and control
- Staff recruitment and training
- Risk assessment and management
- Organisational management

The successful providers who enter onto the new Supported Living Framework will be those who have sufficiently evidenced their ability to deliver a service going forwards, which will meet the 5 new Supported Living service standards.

The Framework will be reopened at least annually to ensure the opportunity is available to future Supported Living providers.

This Procurement is being undertaken in accordance with the Regulations 74, 75 and 76 of PCR 2015 (SI2015/102) relating to the award of contracts for Social and Other Specific Services, the tender process will broadly follow the Open Procedure as outlined within the PCR 2015

#### **II.2.6) Estimated value**

Value excluding VAT: £27,396,768

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

48

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

As per Procurement documents

#### **III.2) Conditions related to the contract**

##### **III.2.2) Contract performance conditions**

As per Procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement**

The procurement involves the establishment of a framework agreement

#### **IV.1.11) Main features of the award procedure**

As per Procurement documents

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-005546](#)

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

22 April 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.5) Scheduled date for start of award procedures**

24 May 2022

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom