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Contract

NHSWYICB - West Yorkshire 24/7 All Age Crisis Text Service

NHS West Yorkshire Integrated Care Board

F03: Contract award notice

Notice identifier: 2026/S 000-006719

Procurement identifier (OCID): ocds-h6vhtk-05ce81

Published 26 January 2026, 2:29pm

Section I: Contracting authority

I.1) Name and addresses

NHS West Yorkshire Integrated Care Board

White Rose House, West Parade

Wakefield

WF1 1LT

Contact

Benjamin Pursey

Email

wycb-kirk.procurement@nhs.net

Country

United Kingdom

Region code

UKE4 - West Yorkshire

Internet address(es)

Main address

<https://www.westyorkshire.icb.nhs.uk/>

Buyer's address

<https://www.westyorkshire.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHSWYICB - West Yorkshire 24/7 All Age Crisis Text Service

Reference number

C402186

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

An all age mental health crisis text service for the population of WYICB via the Most Suitable Provider Process

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £384,193

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE4 - West Yorkshire

II.2.4) Description of the procurement

The Contract Authority; NHS West Yorkshire Integrated Care Board intends to award a contract under the Most Suitable Provider Process. The authority is publishing this notice in Find a Tender in accordance with the NHS Provider Selection Regime.

An all age mental health crisis text service for the population of WYICB via the Most Suitable Provider Process

Contract will commence on 1 April 2026 with a term of 2 Years. The Contract value will be £384,193.

II.2.5) Award criteria

Quality criterion - Name: Most Suitable Provider Process with regard to Key Criteria and Basic Criteria / Weighting: 100

Cost criterion - Name: Most Suitable Provider Process with regard to Key Criteria and Basic Criteria / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill Period. Representations by providers must be made to the relevant authority by 5 February 2026. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the PSR.'

Written representations should be sent to wycb-kirk.procurement@nhs.net

Assessment based process including evaluations and moderation. No conflict of interest raised during the process

In line with the ICB's Scheme of Delegation the decision to approve the award was the NHS West Yorkshire ICB, Director of Partner Relationship Management and endorsed by the West Yorkshire Executive Management Team.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

PSR Most Suitable Provider Process

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-066148](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 January 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mental Health Innovations

2nd floor, The Phoenix Brewery, 13 Bramley Rd, Notting Hill

London

W10 6SZ

Telephone

+44 2045384500

Country

United Kingdom

NUTS code

- UKI - London

Internet address

www.mentalhealthinnovations.org

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £384,193

Total value of the contract/lot: £384,193

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the Standstill Period. Representations by providers must be made to the relevant authority by 5 February 2026. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the PSR.'

VI.4) Procedures for review

VI.4.1) Review body

WYICB PSR Review Panel

White Rose House, West Parade

Wakefield

WF1 1LT

Country

United Kingdom

Internet address

<https://www.westyorkshire.icb.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

NHS England Independent Patient Choice and Procurement Panel

London

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/commissioning/how-commissioning-is-changing/nhs-provider-selection-regime/independent-patient-choice-and-procurement-panel/>

VI.4.4) Service from which information about the review procedure may be obtained

NHS West Yorkshire Integrated Care Board

White Rose House, West Parade

Wakefield

WF1 1LT

Country

United Kingdom

Internet address

<https://www.westyorkshire.icb.nhs.uk/>