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Contract

## **T2606 Provision of Licensing, Maintenance and Support for a Case Management System**

Belfast City Council

F03: Contract award notice

Notice identifier: 2025/S 000-006699

Procurement identifier (OCID): ocds-h6vhtk-04e664

Published 21 February 2025, 12:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Belfast City Council

9-21 Adelaide Street

Belfast

BT2 8DJ

#### **Email**

[cps@belfastcity.gov.uk](mailto:cps@belfastcity.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKN06 - Belfast

#### **Internet address(es)**

Main address

[www.belfastcity.gov.uk](http://www.belfastcity.gov.uk)

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

T2606 Provision of Licensing, Maintenance and Support for a Case Management System

Reference number

T2606

#### **II.1.2) Main CPV code**

- 72610000 - Computer support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Notice of award of a tender for the licensing, maintenance and support for the existing case management system for Belfast City Council.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £199,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72230000 - Custom software development services

### **II.2.3) Place of performance**

NUTS codes

- UKN06 - Belfast

Main site or place of performance

Belfast, County Antrim, Northern Ireland.

### **II.2.4) Description of the procurement**

Licensing, maintenance and support for the existing case management system for Belfast City Council.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

This notice is issued in accordance with Reg 32(2)(b) of the Public Contract Regulations to explain the use of the negotiated procedure without prior publication in this instance. The licensing, maintenance and support of an existing case management system for Belfast City Council has been awarded to Civica UK Limited to guarantee continued licensing, maintenance and support of the existing system. The existing case management system is software owned by Civica UK Limited, Civica are the sole company who can license, maintain and support the case management system.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

T2606 Provision of Licensing, Maintenance and Support for a Case Management System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 February 2025

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Civica UK Limited

8th Floor, Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £199,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Belfast

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Royal Courts of Justice

Chichester Street

Belfast

Country

United Kingdom