

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006699-2025>

Contract

T2606 Provision of Licensing, Maintenance and Support for a Case Management System

Belfast City Council

F03: Contract award notice

Notice identifier: 2025/S 000-006699

Procurement identifier (OCID): ocds-h6vhtk-04e664

Published 21 February 2025, 12:38pm

Section I: Contracting authority

I.1) Name and addresses

Belfast City Council

9-21 Adelaide Street

Belfast

BT2 8DJ

Email

cps@belfastcity.gov.uk

Country

United Kingdom

Region code

UKN06 - Belfast

Internet address(es)

Main address

www.belfastcity.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T2606 Provision of Licensing, Maintenance and Support for a Case Management System

Reference number

T2606

II.1.2) Main CPV code

- 72610000 - Computer support services

II.1.3) Type of contract

Services

II.1.4) Short description

Notice of award of a tender for the licensing, maintenance and support for the existing case management system for Belfast City Council.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £199,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72230000 - Custom software development services

II.2.3) Place of performance

NUTS codes

- UKN06 - Belfast

Main site or place of performance

Belfast, County Antrim, Northern Ireland.

II.2.4) Description of the procurement

Licensing, maintenance and support for the existing case management system for Belfast City Council.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

This notice is issued in accordance with Reg 32(2)(b) of the Public Contract Regulations to explain the use of the negotiated procedure without prior publication in this instance. The licensing, maintenance and support of an existing case management system for Belfast City Council has been awarded to Civica UK Limited to guarantee continued licensing, maintenance and support of the existing system. The existing case management system is software owned by Civica UK Limited, Civica are the sole company who can license, maintain and support the case management system.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

1

Title

T2606 Provision of Licensing, Maintenance and Support for a Case Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

8th Floor, Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £199,000

Section VI. Complementary information

VI.3) Additional information

This notice is issued in accordance with Reg 32(2)(b) of the Public Contract Regulations to explain the use of the negotiated procedure without prior publication in this instance. The licensing, maintenance and support of an existing case management system for Belfast City Council has been awarded to Civica UK Limited to guarantee continued licensing, maintenance and support of the existing system. The existing case management system is software owned by Civica UK Limited, Civica are the sole company who can license, maintain and support the case management system.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Belfast

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

Chichester Street

Belfast

Country

United Kingdom