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Planning

Hertsmere Minor Illness Bookable Service

NHS Hertfordshire and West Essex Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-006693

Procurement identifier (OCID): ocids-h6vhtk-0444bc

Published 1 March 2024, 2:41pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Contact

Kevin Edwards

Email

kevin.edwards@attain.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

NHS Organisation Data Service

06K

Internet address(es)

Main address

<https://www.hertsandwestessex.icb.nhs.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://attain.bravosolution.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hertsmere Minor Illness Bookable Service

Reference number

ACE-0733-2023-HWE

II.1.2) Main CPV code

- 85121000 - Medical practice services

II.1.3) Type of contract

Services

II.1.4) Short description

Hertsmere residents have access to routine and same-day GP appointments, extended access appointments, and out-of-hours services. However, Hertsmere lacks its own Accident & Emergency (A&E) facility, necessitating residents to rely on lengthy private or public transportation journeys to neighbouring areas to access urgent care - a considerable undertaking, considering Hertsmere is home to some of HWE most deprived communities.

Low acuity A&E activity from Hertsmere could increase by approximately 27% over the next 2-3 years additionally same day primary care appointments account for between 45% and 56% of all Hertsmere's primary care activity, with this activity set to increase over the next 5 years.

To address this expected surge in demand and bring urgent care closer to Hertsmere residents, it is proposed to establish an Advanced Nurse Practitioner (ANP) led minor illness service within Hertsmere. The ANP minor illness service will operate from one Borehamwood based GP surgery and one surgery in Potters Bar PCN. The service will provide capacity to see a total of 60 appointments (44 appointments in Borehamwood location and 16 appointments in Potters Bar location) a day across both sites (excluding weekends, public and bank holidays) – totalling 15,120 appointments annually.

The intention is to offer a 12 month contract with the option to extend by a further 12 months. The contract value split over the two sites is £400,00 in year one and £400,000 if the extension is mutually agreed.

II.1.5) Estimated total value

Value excluding VAT: £800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85121100 - General-practitioner services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertsmere District

II.2.4) Description of the procurement

Hertsmere residents have access to routine and same-day GP appointments, extended access appointments, and out-of-hours services. However, Hertsmere lacks its own Accident & Emergency (A&E) facility, necessitating residents to rely on lengthy private or public transportation journeys to neighbouring areas to access urgent care - a considerable undertaking, considering Hertsmere is home to some of HWE most deprived communities.

Low acuity A&E activity from Hertsmere could increase by approximately 27% over the next 2-3 years additionally same day primary care appointments account for between 45% and 56% of all Hertsmere's primary care activity, with this activity set to increase over the next 5 years.

To address this expected surge in demand and bring urgent care closer to Hertsmere residents, it is proposed to establish an Advanced Nurse Practitioner (ANP) led minor illness service within Hertsmere. The ANP minor illness service will operate from one Borehamwood based GP surgery and one surgery in Potters Bar PCN. The service will provide capacity to see a total of 60 appointments (44 appointments at Borehamwood location and 16 appointments at Potters Bar location) a day across both sites (excluding weekends, public and bank holidays) – totalling 15,120 appointments annually.

Given the detailed knowledge of the provider landscape, the need for a fair, proportionate process which enables a phased go-live in April 2024; it is recommended that HWE ICB enter the 'Most Suitable Provider' process under the new PSR regulations.

The intention is to offer a 12 month contract with the option to extend by a further 12 months. The contract value split over the two sites is £400,00 in year one and £400,000 if the extension is mutually agreed.

II.3) Estimated date of publication of contract notice

1 March 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

'This is a Provider Selection Regime (PSR) intended approach notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.'

The Decision Making body is Hertfordshire and West Essex ICB's Primary Care Commissioning Committee.