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Tender

Mainstay access gateway, advice and support team

Liverpool City Council

F02: Contract notice

Notice identifier: 2024/S 000-006692

Procurement identifier (OCID): ocds-h6vhtk-0444bb

Published 1 March 2024, 2:40pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

Contact

Ms Karishma Sheikh

Email

Karishma.sheikh@liverpool.gov.uk

Telephone

+44 1513512181

Country

United Kingdom

Region code

UKD72 - Liverpool

Internet address(es)

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mainstay access gateway, advice and support team

Reference number

DN712458

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The MainStay access gateway consists of an IT system and dedicated advice and support to commissioned services, local authorities, service users and key stakeholders working with vulnerable households affected by homelessness across the LCR. This includes the delivery of:

- An Advice Line / Help Desk for commissioned services / referrers
- System Training for all users, including the development of guidance manuals and system alerts
- Project management
- Reporting, data analysis and data cleansing,
- Regular system audits, including contacting individuals who are at risk of homelessness, providers whose services are managed through the system and other stakeholders who may be in contact with the team
- Licence negotiations between the IT developer CDP and the 6 Local Authorities which use the gateway system

The MainStay system assists Liverpool's Adult Services commissioners with pathway management, contract and performance management including measuring KPI's, for all

commissioned services which are obliged to use the system.

II.1.5) Estimated total value

Value excluding VAT: £452,805

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

n/a

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

n/a

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 April 2024

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

1 April 2024

Local time

1:10pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Liverpool City Council

Liverpool

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

TBC

TBC

Country

United Kingdom